

ANNUAL CITY REPORT
(JANUARY 1 – DECEMBER 31, 2015)

on the

**CALIFORNIA PACIFIC MEDICAL CENTER
LONG RANGE DEVELOPMENT PLAN
DEVELOPMENT AGREEMENT**

PUBLISHED:
AUGUST 8, 2016

REVISED:
NOVEMBER 7, 2016



Contents

Introduction – Annual City Report	1
Compliance Overview	4
Payment Schedule	5
Planning Commitments	6
Annual Reporting Requirements	7
Construction Schedule	8
Milestones	9
Visioning Plans	10
Workforce Agreement	11
Local Business Enterprise Contracting	12
CityBuild/Construction Jobs	13
First Source/End-Use Jobs	17
Workforce Fund	20
Community Healthcare Commitments	21
Baseline Commitment	22
Medi-Cal Commitment	27
Other Healthcare Commitments	30
Housing Program	38
Public Improvements	41
Transportation	44
Mitigation Monitoring and Reporting Program	45
Transit, Safety, and Public Improvements	52
Transportation Demand Management Program	59
Other City Obligations	81

Exhibits

Exhibit A: Acknowledgment: Effective Date & Finally Granted Date	84
Exhibit B: Workforce Fund Agreement	87
Exhibit C: Innovation Fund Agreement	95
Exhibit D: CPMC CLAS Policies	104

Introduction – Annual City Report

California Pacific Medical Center (CPMC) is made up of four campuses throughout San Francisco: California Campus, Pacific Campus, Davies Campus, and St. Luke's Campus. Through its operations of these medical facilities, CPMC provides substantial direct and indirect economic benefits to the City. It also provides essential health services to people of all ages from diverse ethnic, cultural, geographic, educational and socioeconomic backgrounds. Approximately two-thirds of CPMC's patients live in San Francisco, and CPMC provides healthcare services in connection to approximately 30 percent of the hospitalizations in San Francisco. CPMC is San Francisco's second largest non-public employer and fourth largest employer overall, with over 60,000 employees.

State law (SB 1953) requires that all acute-care hospitals be seismically upgraded so that they are operational after a major earthquake. Three of CPMC's four acute-care hospitals must be rebuilt in order to comply with this law, including the hospitals at the California, Pacific, and St. Luke's Campus. The Davies Campus was retrofitted in 2008, enabling this campus to accommodate acute-care hospital services until 2030.

To meet state law, CPMC will consolidate acute-care services from the Pacific and California Campuses into a new Cathedral Hill Campus at Geary and Van Ness. The project will also provide a new, seismically safe hospital at the St. Luke's Campus in the Mission and a medical office building on the Davies Campus. These construction projects will increase the number of earthquake safe hospital beds in San Francisco, create 1,500 construction jobs, require the expenditure of over \$2 billion in total development, and improve healthcare access for San Franciscans.

The CPMC Project will also provide additional Community Benefits, including a commitment to rebuild St. Luke's Hospital, a community health care program, a transportation and transit program, a workforce development program, a public improvement program, and cash payments to provide for specific services, programs, and infrastructure.

To memorialize these Community Benefits, CPMC and the City entered into a Development Agreement (DA), which was approved by the Board of Supervisors in July 2013 and became effective on August 10, 2013. The approvals for the DA were finally granted two months later, on November 8, 2013.

Annual Review Process. The DA requires an annual review process to ensure that both the City and CPMC are in compliance with their respective obligations and that Community Benefits are being delivered.¹ The annual review requires that CPMC submit an Annual Compliance Statement to the City no later than 150 days after the end of their fiscal year (currently, the calendar year). The City is then required to post CPMC's statement and receive public comment for 30 days. At the conclusion of the public comment period, the City has 45

¹ CPMC DA Section 8.

days to publish a report on whether CPMC is in compliance with the Development Agreement. Both the Health and Planning Commissions will then hold public hearings on CPMC's compliance with 60 days' notice to the public. After these hearings, the Commissions will forward their findings onto an independent third party monitor. The monitor will have 30 days to review the findings and evidence of CPMC's compliance with the DA before sending a letter to the Board of Supervisors stating whether or not he or she concurs with the Commissions' findings.

The timeline for this year's review of the Annual Compliance Statement is as follows:

May 19, 2016	City receives copy of CPMC's 2015 Compliance Statement
May 23, 2016	Compliance Statement posted on Planning and Public Health Departments' websites
May 23, 2016	Planning Department sends notice to interested parties soliciting public comment
June 24, 2016	Public comment period closes
August 9, 2016	City's Annual Report Published
	** Future Dates Projected, Subject to Change**
On or after August 11, 2016	Planning Department sends Notice of Public Hearing to interested parties
On or after October 13, 2016	Joint Health Commission and Planning Commission Hearing
October/November 2016	Commissions' findings forwarded to third party monitor
November/December 2016	Third party monitor issues letter to Board of Supervisors

City Report. This document is the City's third Annual Report on CPMC's compliance; it contains findings of compliance on each of CPMC and the City's obligations contained in the DA. Each obligation that is due under the DA is included in this report as a separate table that includes:

- **Lead Department:** Identifies the department within the City that has taken the lead on implementing or overseeing the obligation.
- **Staff Contact:** The name and contact information for the member of City staff overseeing the implementation of the obligation.
- **Completion Date:** The date on which CPMC's obligation under the DA was completed.
- **Obligation Status:** Indicates whether the obligation is complete, or still in progress. Many of the obligations are multi-year commitments which are still in process of being completed. This section also indicates whether CPMC is "in" or "not in" compliance with the obligation.
- **Description of Obligation:** A summary of the obligation defined in the DA or related document, such as the Transportation Demand Management program (TDM).
- **Current Status:** A description of the progress made on implementing the obligation to date.

- **Next Steps:** Upcoming steps that will be taken either by CPMC or the City in implementing the obligation.
- **Opportunities for Community Engagement:** Provides information on additional public meetings or opportunities for the public to engage in the implementation of the obligation.
- **Funding (If Applicable):** If the obligation requires funding to the City or San Francisco Foundation, information regarding the amount of funding received to date, and amount of funding required under the obligation, is provided.

Additional Information. Both the Planning and Public Health Departments maintain websites dedicated to the CPMC Long Range Development Plan and Development Agreement.

- Planning Department: <http://cpmc.sf-planning.org>
- Department of Public Health: <http://www.sfdph.org>

The Planning Department's website includes a "Document Downloads" page, which includes a comprehensive library of documents relating to the project, including the Development Agreement, Environmental Review, Transportation Demand Management Program, and Milestone Notices. Documents relating to the annual review are also located on the project site.

Sutter Health, the parent company of CPMC, also maintains a website with an overview of the construction program for each campus, as well as construction updates and schedules, at <http://cpmc2020.org>.

CPMC DEVELOPMENT AGREEMENT - COMPLIANCE OVERVIEW

COMMUNITY BENEFIT	DA SECTION	COMPLIANCE	REPORT PAGE NUMBERS
ANNUAL REVIEW PROCESS	DA Section 8.2	In Compliance	7
CONSTRUCTION SCHEDULE	DA Section 4.2.3	In Compliance	8
MILESTONE COMPLETION NOTICE	DA Section 4.2.3	In Compliance	9
VISIONING PLANS	Exhibit I	In Compliance	10
WORKFORCE COMMITMENTS			
LOCAL BUSINESS ENTERPRISES	Exhibit E Section B	In Compliance	12
CITY BUILD/CONSTRUCTION JOBS	Exhibit E Section A	In Compliance	13
FIRST SOURCE/END USE JOBS	Exhibit E Section C	In Compliance	17
WORKFORCE FUND	Exhibit E Section D	In Compliance	20
HEALTHCARE COMMITMENTS			
BASELINE HEALTHCARE	Exhibit F Section 1	In Compliance	22
MEDI-CAL COMMITMENT	Exhibit F Section 2	In Compliance	27
HEALTHCARE INNOVATION FUND	Exhibit F Section 3	In Compliance	30
HEALTH SERVICE SYSTEMS	Exhibit F Section 11	In Compliance	32
OTHER HEALTHCARE COMMITMENTS	Exhibit F	In Compliance	33
HOUSING PROGRAM	Exhibit G	In Compliance	38
PUBLIC IMPROVEMENTS	Exhibit H	In Compliance	41
TRANSPORTATION	Exhibit K	In Compliance	44

CPMC Payment Schedule

BOS Final Approval: 8/10/2013

		Effective Date ¹	CPMC Payments	First Installment ²	CPMC Payments	Second Installment	CPMC Payments	Third Installment	CPMC Payments	Fourth Installment	Fifth Installment	Total Payments	Payee
Public Funding Recipient	Agency	9/9/2013	9/4/2013	12/7/2013	11/25/2013	12/7/2014	11/25/2014	12/7/2015	11/25/2015	12/7/2016	12/7/2017		
Workforce Agreement - Exhibit E													
Workforce Training Payment	OEWD	\$ 1,000,000	Completed	\$ -		\$ -		\$ -		\$ -	\$ -	\$ 1,000,000	City & County of San Francisco
	SF Foundation	-		2,000,000	Completed	1,000,000	Completed	-		-	-	3,000,000	SF Foundation
Subtotal Workforce Agreement		1,000,000	-	2,000,000	-	1,000,000	-	-	-	-	-	4,000,000	
Community Healthcare program - Exhibit F													
Innovation Fund	SF Foundation	2,000,000	Completed	1,500,000	Completed	1,125,000	Completed	1,125,000	Completed	1,725,000	1,125,000	8,600,000	SF Foundation
Public Improvements - Exhibit H													
CH Pedestrian & Traffic Safety	SFMTA	200,000	Completed	200,000	Completed	-		575,000	Completed	575,000	-	1,550,000	City & County of San Francisco
Tenderloin Safe Passage Grant	OEWD	200,000	Completed	-		-		-		-	-	200,000	City & County of San Francisco
Tenderloin Lighting & Traffic Safety	OEWD	400,000	Completed	400,000	Completed	-		-		-	-	800,000	City & County of San Francisco
	PUC	-		800,000	Completed	1,275,000	Completed	1,275,000	Completed	100,000	-	3,450,000	
Pac/Cal Enforcement & Traffic Safety	SFMTA	300,000	Completed	300,000	Completed	700,000	Completed	700,000	Completed	1,000,000	-	3,000,000	City & County of San Francisco
Duboce Park Grant	RPD	-		25,000	Completed	-		-		-	-	25,000	City & County of San Francisco
Subtotal Public Improvements		1,100,000		1,725,000		1,975,000		2,550,000		1,675,000	-	9,025,000	
Housing Program - Exhibit G													
Residential Hotel Unit Replacement	MOHCD	2,684,800	Completed	-		-		-		-	-	2,684,800	City & County of San Francisco
Residential Unit Replacement	MOHCD	1,453,820	Completed	-		-		-		-	-	1,453,820	City & County of San Francisco
Affordable Housing Payment	MOHCD	2,400,000	Completed	6,700,000	Completed	7,000,000	Completed	8,825,000	Completed	8,100,000	3,475,000	36,500,000	City & County of San Francisco
Subtotal Housing Program		6,538,620		6,700,000		7,000,000		8,825,000		8,100,000	3,475,000	40,638,620	
Transportation Program - Exhibit K													
Transit Fee	SFMTA	-		-		-		1,500,000	Completed	2,500,000	2,500,000	6,500,000	City & County of San Francisco
BRT Funding	SFMTA	-		2,100,000	Completed	2,900,000	Completed	-		-	-	5,000,000	City & County of San Francisco
Bicycle Studies	SFMTA	400,000	Completed	-		-		-		-	-	400,000	City & County of San Francisco
Subtotal Transportation Program		400,000		2,100,000		2,900,000		1,500,000		2,500,000	2,500,000	11,900,000	
Total - all Public payments		\$ 11,038,620	\$ 11,038,620	\$ 14,025,000	\$ 14,025,000	\$ 14,000,000	\$ 7,100,000	\$ 73,163,620					

PLANNING

CPMC CITY AGENCY COMPLIANCE REPORT			
SUBJECT:		Annual Compliance	
DEVELOPMENT AGREEMENT OBLIGATION:		DEVELOPMENT AGREEMENT SECTION:	
CPMC's Annual Compliance Statement & City Annual Report		DA § 8.2.1	
LEAD DEPARTMENT:	Planning	COMPLETION DATE:	
STAFF CONTACT NAME:	Elizabeth Purl	OBLIGATION STATUS:	COMPLETE <input type="checkbox"/>
STAFF CONTACT TITLE:	Development Performance Coordinator		IN PROGRESS <input checked="" type="checkbox"/>
EMAIL:	elizabeth.purl@sfgov.org		IN COMPLIANCE <input checked="" type="checkbox"/>
PHONE:	(415) 575-9028		NOT IN COMPLIANCE <input type="checkbox"/>
DESCRIPTION OF OBLIGATION:			
<p>In conducting the required initial and annual reviews of CPMC's compliance with this Agreement, the Planning Director shall follow the process set forth in this Section 8.2. Within 150 days following the end of each fiscal year, CPMC shall provide a report to the Planning Director showing compliance. Promptly upon receipt, the Planning Director shall post the Compliance Statement on the Planning Department website and the DPH Director shall post the Healthcare Compliance Report portion thereof on the Department of Public Health's website. The Planning Department and the Public Health Department shall receive public comment for 30 days after posting of the Compliance Statement. After the 30 day comment period the Planning Director shall within 45 days thereafter, prepare a report as to whether CPMC is in compliance with this Agreement based upon all of the information received.</p>			
CURRENT STATUS:			
<p>The Planning Director received CPMC's 2015 Development Agreement Compliance Statement on May 19, 2016. The Compliance Statement was posted on the Planning Department's website by May 24, 2016. On May 23, 2016, the Department mailed a notice to interested parties soliciting public comment on the Compliance Statement through June 23 2016. The Department received public comments from one organization: the University of California Hastings College of the Law, on behalf of San Franciscans for Healthcare, Housing, Jobs and Justice ("SFHHJJ").</p>			
NEXT STEPS:			
<p>The City will schedule a joint hearing of the Planning Commission and Health Commission. The City will provide 60 days' notice to interested parties prior to the scheduled hearing.</p>			
OPPORTUNITIES FOR COMMUNITY ENGAGEMENT:			
<p>CPMC, the City, and members of the public will continue to participate in visioning meetings that also contribute feedback on CPMC's implementation of its obligations under the DA.</p>			
CPMC'S FULL FUNDING AMOUNT:		FUNDING RECEIVED FROM CPMC TO DATE:	
CPMC'S FUNDING OBLIGATION REMAINING:			
\$0.00			
FULLY OR PARTIALLY FUNDED; IF PARTIALLY, LIST OTHER APPLICABLE SOURCES:			
ADDITIONAL FUNDS REQUIRED:			

CPMC CITY AGENCY COMPLIANCE REPORT			
SUBJECT:		Construction Schedule	
DEVELOPMENT AGREEMENT OBLIGATION:		DEVELOPMENT AGREEMENT SECTION:	
Construction Schedule		DA § 4.2.3	
LEAD DEPARTMENT:	Planning	COMPLETION DATE:	
STAFF CONTACT NAME:	Elizabeth Purl	OBLIGATION STATUS:	COMPLETE <input type="checkbox"/>
STAFF CONTACT TITLE:	Development Performance Coordinator		IN PROGRESS <input checked="" type="checkbox"/>
EMAIL:	elizabeth.purl@sfgov.org		IN COMPLIANCE <input checked="" type="checkbox"/>
PHONE:	(415) 575-9028		NOT IN COMPLIANCE <input type="checkbox"/>
DESCRIPTION OF OBLIGATION:			
<p>In order to keep the City reasonably informed of CPMC's progress in satisfying the Hospital Commitment, CPMC shall periodically report to the City on the timing and progress of the construction of the St. Luke's Campus Hospital and Cathedral Hill Campus Hospital...CPMC shall provide the City with reasonably detailed project schedules for the St. Luke's Campus Hospital and Cathedral Hill Campus Hospital before the start of construction... and shall update such project schedules on not less that a quarterly basis...</p>			
CURRENT STATUS:			
<p>CPMC has provided the Department with updates on their construction schedule, as updates occur. CPMC regularly updates the construction schedule for both St. Luke's and Cathedral Hill on the CPMC2020 website (http://cpmc2020.org/). CPMC has also been in frequent communication with the Planning Department about various stages of construction or construction planning at both Cathedral Hill and St. Luke's.</p>			
NEXT STEPS:			
<p>CPMC should continue to keep the Department abreast of any changes to the existing construction schedules as well as significant phases of construction.</p>			
OPPORTUNITIES FOR COMMUNITY ENGAGEMENT:			
<p>CPMC maintains the CPMC2020 website (http://cpmc2020.org/), which is updated at least weekly with construction bulletins and includes project updates and schedules. This website includes live webcams showing construction activity at each of the campuses under construction, allowing the public to view construction progress.</p> <p>CPMC should continue the practice of notifying neighbors in advance of significant construction activities (example: CPMC provided notice in English and Spanish to neighbors of St. Luke's inviting them to a community meeting on March 19th regarding the current status of the project and upcoming construction schedule). CPMC should continue to provide updates to the Community about construction activities at both the St. Luke's Campus and the Van Ness and Geary (Cathedral Hill) Campus.</p>			
CPMC'S FULL FUNDING AMOUNT:		FUNDING RECEIVED FROM CPMC TO DATE:	
CPMC'S FUNDING OBLIGATION REMAINING:			
\$0.00			
FULLY OR PARTIALLY FUNDED; IF PARTIALLY, LIST OTHER APPLICABLE SOURCES:			
ADDITIONAL FUNDS REQUIRED:			

CPMC CITY AGENCY COMPLIANCE REPORT			
SUBJECT:		Milestone Completion	
DEVELOPMENT AGREEMENT OBLIGATION:		DEVELOPMENT AGREEMENT SECTION:	
Milestone Completion and Notice		DA § 4.2.3	
LEAD DEPARTMENT:	Planning	COMPLETION DATE:	
STAFF CONTACT NAME:	Elizabeth Purl	OBLIGATION STATUS:	COMPLETE <input type="checkbox"/>
STAFF CONTACT TITLE:	Development Performance Coordinator		IN PROGRESS <input checked="" type="checkbox"/>
EMAIL:	elizabeth.purl@sfgov.org		IN COMPLIANCE <input checked="" type="checkbox"/>
PHONE:	(415) 575-9028		NOT IN COMPLIANCE <input type="checkbox"/>
DESCRIPTION OF OBLIGATION:			
Within 30 days following the completion of each milestone listed in the Schedule and Phasing Plan, CPMC shall provide notice to the City (the "Milestone Completion Notice").			
CURRENT STATUS:			
No milestones were due in 2015. CPMC has completed all the of milestones due to date, as described in its 2014 Compliance Statement and the 2014 City Report.			
NEXT STEPS:			
CPMC will continue to meet the milestones outlined in Exhibit C and provide notice to the Planning Department within 30 days of completing each milestone. The next milestone (completion of exterior work for the replacement hospital at the St. Luke's Campus) is due July 21, 2016.			
OPPORTUNITIES FOR COMMUNITY ENGAGEMENT:			
CPMC has opportunities to engage the Community in the construction related activities that result from the Milestone Commitments. CPMC should continue to provide updates to the Community about construction activities at the St. Luke's Campus.			
CPMC'S FULL FUNDING AMOUNT:		FUNDING RECEIVED FROM CPMC TO DATE:	
CPMC'S FUNDING OBLIGATION REMAINING:			
\$0.00			
FULLY OR PARTIALLY FUNDED; IF PARTIALLY, LIST OTHER APPLICABLE SOURCES:			
ADDITIONAL FUNDS REQUIRED:			

CPMC CITY AGENCY COMPLIANCE REPORT			
SUBJECT:		Visioning Plans	
DEVELOPMENT AGREEMENT OBLIGATION:		DEVELOPMENT AGREEMENT SECTION:	
California Campus		Exhibit I-3.2.a	
LEAD DEPARTMENT:	Planning	COMPLETION DATE:	
STAFF CONTACT NAME:	Elizabeth Purl	OBLIGATION STATUS:	COMPLETE <input type="checkbox"/>
STAFF CONTACT TITLE:	Development Performance Coordinator		IN PROGRESS <input checked="" type="checkbox"/>
EMAIL:	elizabeth.purl@sfgov.org		IN COMPLIANCE <input checked="" type="checkbox"/>
PHONE:	(415) 575-9028		NOT IN COMPLIANCE <input type="checkbox"/>
DESCRIPTION OF OBLIGATION:			
<p>Community Visioning Plans were required in the Development Agreement (Exhibit I-1 through I-3) for the Long-Term Projects for the Davies, California and Pacific Campuses, as set forth below:</p> <p>Davies Campus Community Advisory Group (CAG): To facilitate community input regarding planning for the Long-Term Project at the Davies Campus, CPMC is required to establish a Davies Campus Community Advisory Group within six (6) months after Approvals and any Subsequent Approvals for CPMC's Near-Term Projects have been Finally Granted.</p> <p>Pacific Campus Community Advisory Group: To facilitate community input regarding planning for the Long-Term Projects at the Pacific Campus, CPMC is required to convene an initial meeting of parties who have previously expressed interest in the planning process for the Pacific Campus to discuss interest in and the composition of the Pacific Campus Community Advisory Group ("Pac CAG") within six (6) months after Approvals and any Subsequent Approvals for CPMC's Near-Term Projects have been Finally Granted. CPMC is required to promptly thereafter, appoint the Pac CAG.</p> <p>California Campus Visioning Advisory Committee (VAC): The California VAC is the community advisory group that will assist CPMC with community outreach, information dissemination and public education efforts regarding the visioning process for eventual reuse of the California Campus. On the date that is the later of (i) six (6) months after Approvals and any Subsequent Approvals for CPMC's Near-Term Projects have been Finally Granted; and (ii) completion of the Phase II work described in Section 3b-Research and Stakeholder Interviews, CPMC will appoint the Cal VAC.</p>			
CURRENT STATUS:			
<p>This obligation is not yet required, as the obligation timeframe is triggered within six (6) months after the Approvals and any Subsequent Approvals for CPMC's Near-Term Projects have been Finally Granted. Several of CPMC's Near-Term Projects have not received their Approvals and/or Subsequent Approvals and thus they are not obligated to begin the Community Visioning Plans for the three Long-Term Project Campuses. However, CPMC has commenced the Visioning Plan process for the California Campus, including formation of a VAC.</p>			
NEXT STEPS:			
<p>CPMC will continue the Community Visioning Plan process for the California Campus and will begin the Community Visioning Plan process for other Campuses no later than the time that Approvals/Subsequent Approvals have been finally granted.</p>			
OPPORTUNITIES FOR COMMUNITY ENGAGEMENT:			
<p>CPMC could voluntarily begin this process sooner than required for the remaining campuses.</p>			
CPMC'S FULL FUNDING AMOUNT:		FUNDING RECEIVED FROM CPMC TO DATE:	
CPMC'S FUNDING OBLIGATION REMAINING:			
\$0.00			
FULLY OR PARTIALLY FUNDED; IF PARTIALLY, LIST OTHER APPLICABLE SOURCES:			
ADDITIONAL FUNDS REQUIRED:			

WORKFORCE

CPMC CITY AGENCY COMPLIANCE REPORT			
SUBJECT:		Workforce (LBE Requirement) - CY2015	
DEVELOPMENT AGREEMENT OBLIGATION:		DEVELOPMENT AGREEMENT SECTION:	
14% Local Business Enterprise Goal		Exhibit E § B.4	
LEAD DEPARTMENT:	Contract Monitoring Division	COMPLETION DATE:	
STAFF CONTACT NAME:	Romulus Asenloo	OBLIGATION STATUS:	COMPLETE <input type="checkbox"/>
STAFF CONTACT TITLE:	Contract Compliance Officer II		IN PROGRESS <input checked="" type="checkbox"/>
EMAIL:	romulus.asenloo@sfgov.org		IN COMPLIANCE <input checked="" type="checkbox"/>
PHONE:	(415) 581-2320		NOT IN COMPLIANCE <input type="checkbox"/>
DESCRIPTION OF OBLIGATION:			
<p>As long as this Agreement remains in full force and effect, CPMC shall make a good faith effort to ensure that at least fourteen percent (14%) of the cost of all Contracts for the Workforce Projects are awarded to Contractors or Subcontractors that qualify as certified LBE's under this Agreement. CPMC and City acknowledge and agree that CPMC's efforts to award Contracts to LBE's are voluntary, and that CPMC and its Contractors shall have the sole discretion to confirm certification of, or otherwise screen, hire or not hire LBE's.</p>			
CURRENT STATUS:			
<p>For the Van Ness and Geary Campus the project has an 11.1% utilization of Local Business Enterprise (LBE), which represents \$28,870,941 of the \$255,221,942 spent on construction to date. San Francisco-based business that are working or have worked on the project include the following: Team North, Kwan Wo Ironwork, CMC Traffic Control, Phoenix Electric, Martin Ron Associates, Giron Construction, NTK Construction, De Haro Construction, Municon and DLD Lumber. CPMC continues to utilize other LBEs such as Merriweather and Williams, The M Line and BergDavis Public Affairs. For the St. Luke's Campus the project has achieved 12.65% utilization of LBEs, which represents \$8,627,818 of the \$68,290,862 spent on construction to date.</p>			
NEXT STEPS:			
<p>During this reporting period, HerreroBOLDT have started working directly with 2 LBEs: Yolanda's Construction Administration & Traffic Control and Clipper International. In addition, the HerreroBOLDT team has taken the initiative to participate in the LBE Mentor-Protege program. After an extensive review of prospective LBE proteges' applications, HerreroBOLDT has decided to focus on mentoring Empire Engineering. A formal MOU is pending. Moreover, HerreroBOLDT continues to meet with the Contract Monitoring Division ("CMD") several times per year to project areas where they can increase LBE subcontracting opportunities.</p>			
OPPORTUNITIES FOR COMMUNITY ENGAGEMENT:			
<p>As HerreroBOLDT finds the need for contractors to perform scope they will work with CMD to identify LBE's in the RFP process and include in all RFPs the LBE goals which will be in all contracts. HerreroBOLDT will work with all subcontractors to extend goals to 2nd and 3rd tier subcontracts. HerreroBOLDT has a web site that provides local business with the opportunity to provide qualifications for various scopes of work. HerreroBOLDT will continue to purchase supplies, materials and meals from local business and work with merchant associations to identify vendors.</p>			
CPMC'S FULL FUNDING AMOUNT:		FUNDING RECEIVED FROM CPMC TO DATE:	
CPMC'S FUNDING OBLIGATION REMAINING:			
\$0.00			
FULLY OR PARTIALLY FUNDED; IF PARTIALLY, LIST OTHER APPLICABLE SOURCES:			
ADDITIONAL FUNDS REQUIRED:			

CPMC CITY AGENCY COMPLIANCE REPORT			
SUBJECT:		Workforce (CityBuild)	
DEVELOPMENT AGREEMENT OBLIGATION:		DEVELOPMENT AGREEMENT SECTION:	
50% Non-union Entry Level Admin/Engineering Positions		Exhibit E § A.5.b	
LEAD DEPARTMENT:	OEWD - Workforce	COMPLETION DATE:	
STAFF CONTACT NAME:	Amabel Akwa-Asare	OBLIGATION STATUS:	COMPLETE <input type="checkbox"/>
STAFF CONTACT TITLE:	Strategic Partnerships Manager		IN PROGRESS <input checked="" type="checkbox"/>
EMAIL:	amabel.akwa-asare@sfgov.org		IN COMPLIANCE <input checked="" type="checkbox"/>
PHONE:	(415) 701-4867		NOT IN COMPLIANCE <input type="checkbox"/>
DESCRIPTION OF OBLIGATION:			
<p>So long as this Agreement remains in full force and effect, CPMC's Contractors shall make good faith efforts in accordance with Section 9 to ensure the following hiring goals with respect to each Contract:...With respect to new Entry-Level Positions for non-union administrative and engineering candidates, a Contractor and its Subcontractors will work to fill a minimum of fifty percent (50%) of such new Entry-Level Positions with San Francisco resident System Referrals....OEWD, through its network of Community Based Organizations and the City's One-Stop System, shall be designated as the referral source for San Francisco residents.</p>			
CURRENT STATUS:			
<p>As of July 15, 2016, CPMC's Contractors have filled twenty-two (22) of the twenty-six (26) new Entry Level Positions for non-union administrative and engineering candidates with System Referrals. This represents 85% of new Entry-Level positions being filled with San Francisco resident System Referrals, above the minimum 50% hiring goal.</p> <p>The twenty-two System Referrals were participants of OEWD's Construction Administrative and Professional Services Academy (CAPSA). The program is administered by Mission Hiring Hall in collaboration with City College of San Francisco and a network of workforce service providers.</p> <p>The following positions were filled by Workforce System Referrals:</p> <ul style="list-style-type: none"> • Document Coordinator – LEED • Front Desk Administrator • Accounting Clerk • Administrative Assistant • BIM Administrator & Support • Project Administrator • Business and Risk Management Assistant • Safety Coordinator (St. Luke's Campus) • Parking Coordinator (St. Luke's Campus) • Front Desk Coordinator (St. Luke's Campus) 			
NEXT STEPS:			
<p>CPMC's Contractors will continue to engage with OEWD's CityBuild program and continue to:</p> <ul style="list-style-type: none"> • Submit CityBuild Workforce Projection Forms and coordinate meetings to review hiring goals. • Notify CityBuild of any non-union Entry Level administrative and engineering positions and work through the referral process. • Consider System Referrals for positions and provide constructive feedback on all System Referrals. • Track, monitor, and report the progress of System Referrals through the application, hiring and employment process. <p>CityBuild will continue to closely monitor the performance of CPMC contractors. CityBuild will also continue to leverage the CATP and CAPSA programs and work with its network of Community Based Organizations (CBOs) and Access Points for qualified candidates.</p>			
OPPORTUNITIES FOR COMMUNITY ENGAGEMENT:			
<p>OEWD continues to hold regular community events in partnership with CPMC and OEWD's Neighborhood Access Points. In addition, OEWD will continue to engage Community Based Organizations for outreach and recruitment, and sharing hiring data as it becomes available.</p>			
CPMC'S FULL FUNDING AMOUNT:		FUNDING RECEIVED FROM CPMC TO DATE:	
CPMC'S FUNDING OBLIGATION REMAINING:			
\$0.00			
FULLY OR PARTIALLY FUNDED; IF PARTIALLY, LIST OTHER APPLICABLE SOURCES:			
ADDITIONAL FUNDS REQUIRED:			

CPMC CITY AGENCY COMPLIANCE REPORT			
SUBJECT:		Workforce (CityBuild)	
DEVELOPMENT AGREEMENT OBLIGATION:		DEVELOPMENT AGREEMENT SECTION:	
50% Entry Level Admin/Engineering Internship Positions		Exhibit E § A.5.b	
LEAD DEPARTMENT:	OEWD - Workforce	COMPLETION DATE:	
STAFF CONTACT NAME:	Amabel Akwa-Asare	OBLIGATION STATUS:	COMPLETE <input type="checkbox"/>
STAFF CONTACT TITLE:	Strategic Partnerships Manager		IN PROGRESS <input checked="" type="checkbox"/>
EMAIL:	amabel.akwa-asare@sfgov.org		IN COMPLIANCE <input checked="" type="checkbox"/>
PHONE:	(415) 701-4867		NOT IN COMPLIANCE <input type="checkbox"/>
DESCRIPTION OF OBLIGATION:			
<p>So long as this Agreement remains in full force and effect, CPMC's Contractors shall make good faith efforts in accordance with Section 9 to ensure the following hiring goals with respect to each Contract:...With respect to new Entry-Level Positions for administrative and engineering internship candidates, a Contractor and its Subcontractors will work to fill a minimum of fifty percent (50%) of such new Entry-Level Positions with San Francisco resident System Referrals....OEWD, through its network of Community Based Organizations and the City's One-Stop System, shall be designated as the referral source for San Francisco residents.</p>			
CURRENT STATUS:			
<p>As of July 15, 2016, CPMC's Contractors have filled twenty-two (22) of the thirty-seven (37) new Entry Level Positions for administrative and engineering internship candidates with System Referrals. This represents 60% of new Entry Level positions being filled with San Francisco resident System Referrals, above the minimum 50% hiring goal. The System Referrals include students from San Francisco Unified School District High School Seniors and San Francisco State University civil engineering majors partnering with the MESA (mathematics engineering science achievement) program focusing on economically disadvantaged students.</p> <p>Of the twenty-two interns, five were hired on as full-time employees with a contractor on the project.</p>			
NEXT STEPS:			
<p>CPMC's Contractors will continue to engage with OEWD's CityBuild program and continue to:</p> <ul style="list-style-type: none"> • Submit CityBuild Workforce Projection Forms and coordinate meetings to review hiring goals. • Notify CityBuild of any Entry Level Positions for administrative and engineering internships and work through the referral process. • Consider System Referrals for positions and provide constructive feedback on all System Referrals. • Track, monitor, and report the progress of System Referrals through the application, hiring and employment process. <p>CityBuild will continue to closely monitor the performance of CPMC contractors. CityBuild will also continue to engage with the San Francisco Unified School District, City College of San Francisco, and San Francisco State University to reach out to students who may be interested in internships as well as work with its network of Community Based Organizations (CBOs) and Access Points for qualified candidates.</p> <ul style="list-style-type: none"> • Notify CityBuild of any Entry Level Positions for administrative and engineering internships and work through the referral process. • Consider System Referrals for positions and provide constructive feedback on all System Referrals. • Track, monitor, and report the progress of System Referrals through the application, hiring and employment process. <p>CityBuild will continue to closely monitor the performance of CPMC contractors. CityBuild will also continue to engage with the San Francisco Unified School District, City College of San Francisco, and San Francisco State University to reach out to students who may be interested in internships as well as work with its network of Community Based Organizations (CBOs) and Access Points for qualified candidates.</p>			
OPPORTUNITIES FOR COMMUNITY ENGAGEMENT:			
<p>OEWD continues to hold regular community events in partnership with CPMC and OEWD's Neighborhood Access Points. In addition, OEWD will continue to engage Community Based Organizations for outreach and recruitment, and sharing hiring data as it becomes available.</p>			
CPMC'S FULL FUNDING AMOUNT:		FUNDING RECEIVED FROM CPMC TO DATE:	
CPMC'S FUNDING OBLIGATION REMAINING:			
\$0.00			
FULLY OR PARTIALLY FUNDED; IF PARTIALLY, LIST OTHER APPLICABLE SOURCES:			
ADDITIONAL FUNDS REQUIRED:			

CPMC CITY AGENCY COMPLIANCE REPORT			
SUBJECT:		Workforce (CityBuild)	
DEVELOPMENT AGREEMENT OBLIGATION:		DEVELOPMENT AGREEMENT SECTION:	
50% Entry Level Apprentice Positions		Exhibit E § A.5.c	
LEAD DEPARTMENT:	OEWD - Workforce	COMPLETION DATE:	
STAFF CONTACT NAME:	Amabel Akwa-Asare	OBLIGATION STATUS:	COMPLETE <input type="checkbox"/>
STAFF CONTACT TITLE:	Strategic Partnerships Manager		IN PROGRESS <input checked="" type="checkbox"/>
EMAIL:	amabel.akwa-asare@sfgov.org		IN COMPLIANCE <input checked="" type="checkbox"/>
PHONE:	(415) 701-4867		NOT IN COMPLIANCE <input type="checkbox"/>
DESCRIPTION OF OBLIGATION:			
<p>So long as this Agreement remains in full force and effect, CPMC's Contractors shall make good faith efforts in accordance with Section 9 to ensure the following hiring goals with respect to each Contract:...With respect to new Entry-Level Positions for union apprentice candidates, the Contractor, its Subcontractors, and OEWD will work together to fill a minimum of fifty percent (50%) of such new Entry-Level Positions with San Francisco resident System Referrals who must also be graduates of CityBuild Academy. The Contractor along with its Subcontractors and their applicable unions will confirm the number of new union apprentices that will be required for the Contract and the annual variability of that demand throughout the course of the Contract. The methodology to be used to estimate the number of new union apprentices shall be 21% of the projected number of apprentice hours overall.</p>			
CURRENT STATUS:			
<p>As of July 15, 2016, CPMC's Contractors have filled 30% of new Entry Level Positions for union apprentice candidates with System Referrals which is below the 50% new Entry-level union apprentice hiring goal. The System Referrals were hired as Laborer, Carpenter, Ironworker, Roofer, and Cement Masons Apprentices. Contractors continue to notify CityBuild of new hire opportunities, but there have been ongoing shortages in available local apprentice Ironworkers, Sheet Metal Workers, and other trades.</p>			
NEXT STEPS:			
<p>CityBuild expanded its training Academy to host an additional 9-week training Cycle in October to address the needs of the construction industry. CityBuild will continue to work with Ironworkers and other trades for special recruitment and training to address the shortage of available local apprentices. CityBuild is working with Herrero/Bolt to develop additional modular training to increase the pipeline of available construction workers. This includes training in Drywall and Acoustical Ceiling.</p> <p>In addition, CPMC's Contractors will continue to engage with OEWD's CityBuild program and continue to:</p> <ul style="list-style-type: none"> • Submit CityBuild Workforce Projection Forms and coordinate meetings to review hiring goals. • Notify CityBuild of any Entry Level union apprentice positions and work through the referral process. • Consider System Referrals for positions and provide constructive feedback on all System Referrals. • Track, monitor, and report the progress of System Referrals through the application, hiring and employment process. <p>CityBuild will continue to closely monitor the performance of CPMC contractors. CityBuild will also continue to leverage the CityBuild Academy and work with its network of Community Based Organizations (CBOs) and Access Points for qualified candidates.</p>			
OPPORTUNITIES FOR COMMUNITY ENGAGEMENT:			
<p>OEWD continues to hold regular community events in partnership with CPMC and OEWD's Neighborhood Access Points. In addition, OEWD will continue to engage Community Based Organizations for outreach and recruitment, and sharing hiring data as it becomes available.</p>			
CPMC'S FULL FUNDING AMOUNT:		FUNDING RECEIVED FROM CPMC TO DATE:	
CPMC'S FUNDING OBLIGATION REMAINING:			
\$0.00			
FULLY OR PARTIALLY FUNDED; IF PARTIALLY, LIST OTHER APPLICABLE SOURCES:			
ADDITIONAL FUNDS REQUIRED:			

CPMC CITY AGENCY COMPLIANCE REPORT			
SUBJECT:		Workforce (CityBuild)	
DEVELOPMENT AGREEMENT OBLIGATION:		DEVELOPMENT AGREEMENT SECTION:	
30% of Trade Hours for Journeymen and Apprentices		Exhibit E § A.5.d	
LEAD DEPARTMENT:	OEWD - Workforce	COMPLETION DATE:	
STAFF CONTACT NAME:	Amabel Akwa-Asare	OBLIGATION STATUS:	COMPLETE <input type="checkbox"/>
STAFF CONTACT TITLE:	Strategic Partnerships Manager		IN PROGRESS <input checked="" type="checkbox"/>
EMAIL:	amabel.akwa-asare@sfgov.org		IN COMPLIANCE <input checked="" type="checkbox"/>
PHONE:	(415) 701-4867		NOT IN COMPLIANCE <input type="checkbox"/>
DESCRIPTION OF OBLIGATION:			
<p>With respect to new and core opportunities for union journeymen and apprentices, so long as this Agreement remains in full force and effect, CPMC's Contractors shall make good faith efforts in accordance with Section 9 to ensure the following hiring goals with respect to each Contract:...Contractor and its Subcontractors will work to achieve a minimum of thirty percent (30%) of trade hours (i.e., 30% of journeymen and apprentice trade hours combined, and not 30% in each category) to be performed by San Francisco residents. This goal will be measured based upon (1) trade hours for the overall Contract, (2) trade partners, regardless of tier, and (3) hours by craft. A Contractor's obligation to hire new union entry-level apprentice candidates set forth in Section 5(c) above shall be credited towards the Contractor's obligation to hire San Francisco residents under this Section 5(d).</p>			
CURRENT STATUS:			
<p>With the increase in MEP (mechanical electrical plumbing) work hours, the local hiring percentage was impacted due to the lack of available local residents. As of July 15, 2016, CPMC's Contractors have reported 347,402 trade hours performed by San Francisco residents in new and core opportunities for union journeymen and apprentices out of 1,188,644 total work hours reported. This represents 29% of work hours performed by San Francisco residents, which is below the 30% overall hiring goal. These data are collected through an electronic certified payroll system, Elations Systems. It represents the total aggregate reported workhours for the Van Ness and Geary Hospital Campus, the St. Luke's Hospital Campus, and the Van Ness Garage and Medical Office Building project.</p>			
NEXT STEPS:			
<p>CityBuild will meet with the general contractor teams to address the decline in local hiring and develop corrective actions. CPMC's Contractors will continue to engage with OEWD's CityBuild program and continue to:</p> <ul style="list-style-type: none"> • Submit CityBuild Workforce Projection Forms and coordinate meetings to review hiring goals. • Notify CityBuild of all required positions and work through the referral process. • Consider System Referrals for positions and provide constructive feedback on all System Referrals. • Track, monitor, and report the progress of System Referrals through the application, hiring and employment process. <p>CityBuild will continue to closely monitor the performance of CPMC contractors. CityBuild will also continue to leverage the CityBuild Academy and work with its network of Community Based Organizations (CBOs) and Access Points for qualified candidates.</p>			
OPPORTUNITIES FOR COMMUNITY ENGAGEMENT:			
<p>OEWD continues to hold regular community events in partnership with CPMC and OEWD's Neighborhood Access Points. In addition, OEWD will continue to engage Community Based Organizations for outreach and recruitment, and sharing hiring data as it becomes available.</p>			
CPMC'S FULL FUNDING AMOUNT:		FUNDING RECEIVED FROM CPMC TO DATE:	
CPMC'S FUNDING OBLIGATION REMAINING:			
\$0.00			
FULLY OR PARTIALLY FUNDED; IF PARTIALLY, LIST OTHER APPLICABLE SOURCES:			
ADDITIONAL FUNDS REQUIRED:			

CPMC CITY AGENCY COMPLIANCE REPORT			
SUBJECT:		Workforce (First Source)	
DEVELOPMENT AGREEMENT OBLIGATION:		DEVELOPMENT AGREEMENT SECTION:	
40% Entry Level System Referrals		Exhibit E § C.3	
LEAD DEPARTMENT:	OEWD - Workforce	COMPLETION DATE:	
STAFF CONTACT NAME:	Amabel Akwa-Asare	OBLIGATION STATUS:	COMPLETE <input type="checkbox"/>
STAFF CONTACT TITLE:	Strategic Partnerships Manager		IN PROGRESS <input checked="" type="checkbox"/>
EMAIL:	amabel.akwa-asare@sfgov.org		IN COMPLIANCE <input checked="" type="checkbox"/>
PHONE:	(415) 701-4867		NOT IN COMPLIANCE <input type="checkbox"/>
DESCRIPTION OF OBLIGATION:			
As long as this Agreement remains in full force and effect, CPMC's hiring goals shall be to fill at least forty percent (40%) of Available Entry Level Positions with System Referrals ("Annual Hiring Target") in each consecutive 12-month period following the Effective Date (each, a "Hiring Year"). Notwithstanding the foregoing, if CPMC does not meet its Annual Hiring Target in any Hiring Year (a "Hiring Deficiency"), the number of Entry Level Positions constituting the Hiring Deficiency will roll over and be added to the Annual Hiring Target for the following Hiring Year....If a Hiring Deficiency exists at the end of the term of this Agreement, then the term will be automatically extended ("Automatic Extension") until such time as CPMC achieves the full Annual Hiring Target for each Hiring Year.			
CURRENT STATUS:			
For the 2015-16 Project Year (August 2015 - July 2016), CPMC made 118 hires through the workforce system. This represents 69% of total entry-level hires during the Project Year which exceeds the 40% requirement per the Development Agreement. Additionally, since CPMC exceeded their hiring goal by 29% so far this project year they no longer have a hiring deficit that will roll over into future years.			
# Hired from Workforce System	# Hired from outside Workforce System	Total # of Hires	% of hires from Workforce system
118	52	170	69%
For the 2015-16 Project Year, the following requisitions have been filled by Workforce System referrals:			
Requisition	Zip Code	Start Date	
Aide, Food Service -PD	94117	8/10/2015	
Rep, Patient Service	94124	8/10/2015	
Clerk, Ward -PD	94134	8/10/2015	
Attendant, Hospital - Cert	94102	8/24/2015	
Medical Assistant	94103	8/24/2015	
Aide, Rehabilitation -PD	94116	9/8/2015	
Coord, Unit	94118	9/8/2015	
Cook - Hospice	94112	9/21/2015	
Attendant, Hospital - Cert	94116	9/21/2015	
Rep. Client Service	94132	9/21/2015	
Attendant, Hospital - Cert	94109	10/5/2015	
Attendant, Hospital - PD	94109	10/5/2015	
Attendant, Hospital - Cert	94112	10/5/2015	
Attendant, Hospital - PD	94118	10/5/2015	
Attendant, Hospital - PD	94121	10/5/2015	
Attendant, Hospital - Cert	94121	10/5/2015	
Attendant, Hospital - PD	94132	10/5/2015	
Aide, Housekeeping/Linen - PD	94102	10/18/2015	
Aide, Food Service -PD	94102	10/18/2015	
Aide, Housekeeping/Linen - PD	94124	10/18/2015	
Aide, Housekeeping/Linen - PD	94134	10/18/2015	
PBX Operator	94110	10/19/2015	
Clerk, Ward -PD	94112	10/19/2015	
Rep, Patient Access	94115	10/19/2015	
Tech, Emergency Department	94117	10/19/2015	
Coord, Unit	94121	10/19/2015	
Certified Nursing Assistant	94124	10/19/2015	
Attendant, Hospital - Cert	94132	10/19/2015	
Aide, Food Service -PD	94134	10/19/2015	
PBX Operator	94134	10/19/2015	
Attendant, Hospital - Cert -PD	94105	11/2/2015	
Aide, Housekeeping/Linen -PD	94110	11/2/2015	
Coord, Unit	94112	11/2/2015	
Coord, Unit	94114	11/2/2015	
Tech, Emergency Department	94116	11/2/2015	
Accessioner, Pathology	94116	11/2/2015	
Certified Nursing Assistant	94122	11/2/2015	
Aide, Specimen Handling Lab I	94124	11/2/2015	

Certified Nursing Assistant	94124	11/2/2015
Attendant, Hospital - Cert -PD	94131	11/2/2015
Aide, Specimen Handling Lab I	94134	11/2/2015
Attendant, Hospital - Cert -PD	94102	11/16/2015
Attendant, Hospital - Cert	94102	11/16/2015
Coord, Unit	94107	11/16/2015
Certified Nurse Assistant -PD	94108	11/16/2015
Rep, Patient Access	94109	11/16/2015
Attendant, Hospital - Cert	94112	11/16/2015
Cook -PD	94115	11/16/2015
Attendant, Hospital - PD	94118	11/16/2015
Certified Nursing Assistant	94132	11/16/2015
Attendant, Hospital - Cert	94133	11/16/2015
Coord, Unit	94134	11/16/2015
Attendant, Hospital - Cert	94109	11/30/2015
Aide, Specimen Handling Lab I	94110	11/30/2015
Attendant, Hospital - PD	94110	11/30/2015
Rep, Patient Access	94110	11/30/2015
Attendant, Hospital - Cert -PD	94112	11/30/2015
Rep, Patient Access	94112	11/30/2015
Coord, Unit	94114	11/30/2015
Rep, Patient Access	94117	11/30/2015
Rep, Patient Access	94130	11/30/2015
Attendant, Hospital - Cert -PD	94131	11/30/2015
Medical Assistant	94133	11/30/2015
Rep, Patient Access	94134	11/30/2015
Rep, Patient Access	94112	12/14/2015
Tech, Emergency Department	94115	12/14/2015
Attendant, Hospital - Cert -PD	94132	12/14/2015
Attendant, Hospital - Cert -PD	94107	1/11/2016
Aide, Housekeeping/Linen -PD	94112	1/11/2016
Certified Nursing Assistant	94112	1/11/2016
Aide, Specimen Handling Lab I	94112	1/11/2016
Coord, Unit	94117	1/11/2016
Coord, Unit	94121	1/11/2016
Aide, Food Service -PD	94122	1/11/2016
Aide, Housekeeping/Linen -PD	94102	2/8/2016
Aide, Food Service -PD	94103	2/8/2016
Attendant, Hospital - Cert -PD	94109	2/8/2016
Coord, Unit	94112	2/8/2016
Aide, Hskpng Surgical Svs -PD	94115	2/8/2016
Aide, Food Service -PD	94117	2/8/2016
Aide, Hskpng Surgical Svs -PD	94118	2/8/2016
Coord, Unit	94124	2/8/2016
Rep, Patient Access	94124	2/8/2016
Attendant, Hospital - Cert	94124	2/8/2016
Certified Nurse Assistant -PD	94110	2/22/2016
Attendant, Hospital - Cert	94112	2/22/2016
Security Officer	94122	2/22/2016
Coord, Unit	94124	2/22/2016
Attendant, Hospital - Cert	94112	3/7/2016
Attendant, Hospital - Cert	94115	3/7/2016
Medical Assistant	94121	3/7/2016
Aide, Food Service -PD	94109	3/21/2016
Security Officer	94134	3/21/2016
Coord, Unit	94116	4/4/2016
Coord, Unit	94118	4/4/2016
Certified Nursing Assistant	94102	4/18/2016
Attendant, Hospital - Cert -PD	94105	4/18/2016
Attendant, Hospital - Cert	94112	4/18/2016
Rep, Patient Access	94112	4/18/2016
Medical Assistant	94115	4/18/2016
Medical Assistant	94116	4/18/2016
Aide, Food Service -PD	94124	4/18/2016
Aide, Food Service -PD	94112	5/31/2016
Attendant, Hospital - Cert	94109	5/16/2016
Aide, Specimen Handling Lab I	94102	5/2/2016
Coord, Unit	94107	5/2/2016
Aide, Food Service -PD	94112	5/2/2016
Coord, Unit	94112	5/31/2016
Attendant, Hospital - Cert -PD	94102	5/2/2016
Attendant, Hospital - Cert -PD	94124	5/16/2016
Attendant, Hospital - Cert -PD	94110	5/16/2016

Attendant, Hospital - Cert -PD	94112	5/31/2016
Security Officer	94102	5/2/2016
Aide, Food Service -PD	94132	5/31/2016
Security Officer	94110	5/16/2016
Medical Assistant	94134	6/13/2016
Attendant, Hospital - Cert	94108	6/13/2016
Aide, Housekeeping/Linen -PD	94124	6/13/2016

Of the 118 system referral hires made during the Project Year, 86 (73%) were from impacted communities specified in the Development Agreement; specifically, Outer Mission/Excelsior, Mission/SOMA, Western Addition, Tenderloin, Chinatown, and Southeastern neighborhoods.

Requisition	2015-16 Program Year
Administrative Coordinator	0
Aquatic Instructor	0
Central Distribution Aide	0
Certified Home Health Aide	4
Certified Hospital Attendant	43
Certified Nursing Assistant	15
Clerk/Receptionist	4
Client Services Representative	3
Cook	4
Dietary Clerk-Nutrition Services	0
EKG Technician	0
Emergency Department Technician	8
Food Service Aide-Food and Nutrition	31
Hospital Attendant*	42
Housekeeping Aide	25
Laboratory Assistant-Clinical Laboratory	0
Medical Assistant	24
Pathology Accessioner-Clinical Laboratory	8
Pathology Lab Accessioner	0
Patient Access Representative-Patient Registration Services	23
Patient Registration Representative	1
Patient Service Representative	2
Patient Support Representative	0
PBX Operator	4
Point of Service Specialist	0
Rehabilitation Aide	1
Sales Gift Shop	0
Security Officer	34
Specimen Handling Lab Aide/Phlebotomy-Clinical Laboratory	14
Speech Therapy Aide	0
Transporter/Transport Aide	3
Unit Coordinator	49
Total	342

NEXT STEPS:
 OEWD will continue to work closely with CPMC, community partners, and the San Francisco Foundation to build upon positive gains made in the 2015-16 Program Year to ensure CPMC meets or exceeds its 40% hiring goal. Strategies identified in the prior annual report have been put in to place and will continue, including:

- Employer spotlight events in priority neighborhoods to increase awareness of CPMC employment opportunities and how to apply for the positions
- Group interviews in partnership with OEWD's Neighborhood Access Points in priority neighborhoods; prior to each event, Neighborhood Access Points conduct prescreening events in order to ensure a match with CPMC employment opportunities
- Citywide distribution of CPMC job announcements
- Early involvement of CPMC hiring managers
- Monthly check-ins between OEWD & CPMC
- Quarterly meetings of OEWD, CPMC, and Neighborhood Access Points and San Francisco Foundation grantees

OPPORTUNITIES FOR COMMUNITY ENGAGEMENT:

As described above, OEWD continues to hold regular community events in partnership with CPMC and OEWD's Neighborhood Access Points. In addition, OEWD communicates monthly with representatives of San Franciscans for Healthcare, Housing, Jobs and Justice (SFHHJJ), sharing hiring data as it becomes available.

CPMC'S FULL FUNDING AMOUNT:	FUNDING RECEIVED FROM CPMC TO DATE:

CPMC'S FUNDING OBLIGATION REMAINING:
 \$0.00

FULLY OR PARTIALLY FUNDED; IF PARTIALLY, LIST OTHER APPLICABLE SOURCES:

ADDITIONAL FUNDS REQUIRED:

CPMC CITY AGENCY COMPLIANCE REPORT			
SUBJECT:		Workforce (Workforce Fund)	
DEVELOPMENT AGREEMENT OBLIGATION:		DEVELOPMENT AGREEMENT SECTION:	
Workforce Fund Agreement		Exhibit E § D	
LEAD DEPARTMENT:	OEWD - Workforce	COMPLETION DATE:	
STAFF CONTACT NAME:	Amabel Akwa-Asare	OBLIGATION STATUS:	COMPLETE <input type="checkbox"/>
STAFF CONTACT TITLE:	Strategic Partnerships Manager		IN PROGRESS <input checked="" type="checkbox"/>
EMAIL:	amabel.akwa-asare@sfgov.org		IN COMPLIANCE <input checked="" type="checkbox"/>
PHONE:	(415) 701-4867		NOT IN COMPLIANCE <input type="checkbox"/>
DESCRIPTION OF OBLIGATION:			
<p>The remainder of the \$3 million shall be paid to the San Francisco Foundation in accordance with Exhibit N... until the total sum is paid, and managed by the San Francisco Foundation in accordance with the Workforce Fund Agreement... The funds paid by CPMC shall be used for workforce training purposes only...</p>			
CURRENT STATUS:			
<p>The San Francisco Foundation received \$2,000,000 of the Workforce Fund in December 2013 and spent the rest of 2014 planning, writing and issuing an RFP for funding. In March 2015, four grantees received grant awards from the San Francisco Foundation: Jewish Vocational Service, Mission Hiring Hall, Positive Resource Center, and Self Help for the Elderly, with grant awards beginning in April 2015. The Workforce Committee met with the four grantees on April 14, 2015 to discuss each of the programs and kickoff the year for the funded cohort. A second quarterly meeting occurred on July 15, and the Workforce Committee also met in July to discuss recommendations for a second RFP, which was released on August 17, with proposals due September 25.</p> <p>The Workforce Committee met with grantees again on October 22, 2015, followed by its quarterly committee meeting. At that committee meeting, it was decided to fund two additional grantees through the RFP: the Success Center and Young Community Developers. The Workforce Committee met with grantees again on January 20, 2016 and reviewed program progress to date, followed by its quarterly committee meeting. The committee decided to renew the four grantees for a second year at a reduced amount, and charged the San Francisco Foundation with negotiating new grant agreements. The Workforce Committee met with grantees again on June 2, 2016, which included the two new grantees plus the four previously funded grantees. The Committee had its quarterly meeting after the grantee meeting, and began planning for a next round of funding to start in July 2017. It was discussed that the SF Foundation should consider aligning the timing of its RFP with OEWD's next Workforce Services RFP, so the dates and coordination of services could be aligned. OEWD plans to release its next RFP in late fall 2016, for a July 1, 2017 grant start date.</p>			
NEXT STEPS:			
<ul style="list-style-type: none"> • Continue quarterly meetings with the Workforce Committee and with grantees in October 2016 and January 2017. • Conduct new grantee selection process in fall 2016/winter 2017. 			
OPPORTUNITIES FOR COMMUNITY ENGAGEMENT:			
<p>The San Francisco Foundation will continue to meet regularly with San Franciscans for Healthcare, Housing, Jobs and Justice (SFHHJJ) to discuss the goals and direction of the Workforce Fund.</p>			
CPMC'S FULL FUNDING AMOUNT:		FUNDING RECEIVED FROM CPMC TO DATE:	
CPMC'S FUNDING OBLIGATION REMAINING:			
\$0.00			
FULLY OR PARTIALLY FUNDED; IF PARTIALLY, LIST OTHER APPLICABLE SOURCES:			
ADDITIONAL FUNDS REQUIRED:			

HEALTH CARE

CPMC CITY AGENCY COMPLIANCE REPORT			
SUBJECT:		Healthcare (Baseline Commitment)	
DEVELOPMENT AGREEMENT OBLIGATION:		DEVELOPMENT AGREEMENT SECTION:	
Unduplicated Patient Commitment		Exhibit F § 1.a	
LEAD DEPARTMENT:	Department of Public Health	COMPLETION DATE:	
STAFF CONTACT NAME:	Colleen Chawla	OBLIGATION STATUS:	COMPLETE <input type="checkbox"/>
STAFF CONTACT TITLE:	Deputy Director of Health, Director of Policy & Planning		IN PROGRESS <input checked="" type="checkbox"/>
EMAIL:	colleen.chawla@sfdph.org		IN COMPLIANCE <input checked="" type="checkbox"/>
PHONE:	(415) 554-2769		NOT IN COMPLIANCE <input type="checkbox"/>
DESCRIPTION OF OBLIGATION:			
Commencing on the date the Approvals are Finally Granted [11/8/2013], CPMC shall in each fiscal year [January 1 through December 31]...care for a total of not less than 30,445 Unduplicated Patients in San Francisco (the "Unduplicated Patient Commitment")..."Unduplicated Patient" means a patient who receives a service from any CPMC facility or clinic in the City during the calendar year as a Medi-Cal or Charity Care patient, who has not previously received a service as a Medi-Cal or Charity Care patient from a CPMC facility or clinic in San Francisco during that calendar year.			
CURRENT STATUS:			
CPMC served a total of 37,771 unduplicated patients between 1/1/15 and 12/31/15. This number is verified by a third party audit performed by Deloitte & Touche. CPMC was required to serve 32,294 unduplicated patients in 2015 under the 2-year rolling average provision, which allows CPMC to make up for the 1,849 shortfall in 2014. CPMC exceeded its requirement by 5,477 patients in 2015, due primarily to: the increase in enrollment into CPMC's existing Medi-Cal managed care partnership with NEMS; the provision of ancillary services for NEMS patients; the provision of diagnostic services for DPH patients; and service delivery partnerships with community clinics.			
NEXT STEPS:			
This annual obligation continues until 11/8/2023.			
OPPORTUNITIES FOR COMMUNITY ENGAGEMENT:			
The Department of Public Health meets quarterly with the coalition San Franciscans for Healthcare, Housing, Jobs and Justice to provide updates on the status of CPMC's compliance with the Development Agreement where possible.			
CPMC'S FULL FUNDING AMOUNT:		FUNDING RECEIVED FROM CPMC TO DATE:	
CPMC'S FUNDING OBLIGATION REMAINING:			
\$0.00			
FULLY OR PARTIALLY FUNDED; IF PARTIALLY, LIST OTHER APPLICABLE SOURCES:			
ADDITIONAL FUNDS REQUIRED:			

CPMC CITY AGENCY COMPLIANCE REPORT			
SUBJECT:		Healthcare (Baseline Commitment)	
DEVELOPMENT AGREEMENT OBLIGATION:		DEVELOPMENT AGREEMENT SECTION:	
Baseline Expenditure Commitment		Exhibit F § 1.b	
LEAD DEPARTMENT:	Department of Public Health	COMPLETION DATE:	
STAFF CONTACT NAME:	Colleen Chawla	OBLIGATION STATUS:	COMPLETE <input type="checkbox"/>
STAFF CONTACT TITLE:	Deputy Director of Health, Director of Policy & Planning		IN PROGRESS <input checked="" type="checkbox"/>
EMAIL:	colleen.chawla@sfdph.org		IN COMPLIANCE <input checked="" type="checkbox"/>
PHONE:	(415) 554-2769		NOT IN COMPLIANCE <input type="checkbox"/>
DESCRIPTION OF OBLIGATION:			
<p>Commencing on the date the Approvals are Finally Granted, CPMC shall in each fiscal year...spend at least Eight Million Dollars (\$8,000,000) for Community Benefits in San Francisco (the "Baseline Expenditure Commitment"....As part of the Baseline Expenditure Commitment, CPMC shall provide financial and other services or operational support for comprehensive primary pediatric care to residents of the Bayview area through the Bayview Child Health Center in a manner and amount generally consistent with CPMC's level of support for the Bayview Child Health Center in fiscal year 2011-12, including comprehensive primary pediatric care to residences of the Bayview area.</p>			
CURRENT STATUS:			
<p>CPMC exceeded this requirement by providing \$14,518,511 in Community Benefits. CPMC's compliance with this provision was verified by a third party audit performed by Deloitte & Touche. The audit methodology, which was established at the time the DA was negotiated, included: review of the contractual requirements and the eligible expense definitions; review of the list of expenses CPMC included in their calculation; from that list, a selection of projects totaling more than \$8 million; and evaluation of a random sample of 45 transactions. A copy of this audit was included in CPMC's 2015 Compliance Statement, which is posted on both the Department of Public Health and Planning Department websites.</p>			
NEXT STEPS:			
<p>This annual obligation continues until 11/8/2023.</p>			
OPPORTUNITIES FOR COMMUNITY ENGAGEMENT:			
<p>The Department of Public Health meets quarterly with the coalition San Franciscans for Healthcare, Housing, Jobs and Justice to provide updates on the status of CPMC's compliance with the Development Agreement where possible.</p>			
CPMC'S FULL FUNDING AMOUNT:		FUNDING RECEIVED FROM CPMC TO DATE:	
CPMC'S FUNDING OBLIGATION REMAINING:			
\$0.00			
FULLY OR PARTIALLY FUNDED; IF PARTIALLY, LIST OTHER APPLICABLE SOURCES:			
ADDITIONAL FUNDS REQUIRED:			

CPMC CITY AGENCY COMPLIANCE REPORT			
SUBJECT:		Healthcare (Baseline Commitment)	
DEVELOPMENT AGREEMENT OBLIGATION:		DEVELOPMENT AGREEMENT SECTION:	
Hiring 3rd Party Auditor		Exhibit F § 1.a; DA § 8.2.2	
LEAD DEPARTMENT:	Department of Public Health	COMPLETION DATE:	
STAFF CONTACT NAME:	Colleen Chawla	OBLIGATION STATUS:	COMPLETE <input type="checkbox"/>
STAFF CONTACT TITLE:	Deputy Director of Health, Director of Policy & Planning		IN PROGRESS <input checked="" type="checkbox"/>
EMAIL:	colleen.chawla@sfdph.org		IN COMPLIANCE <input checked="" type="checkbox"/>
PHONE:	(415) 554-2769		NOT IN COMPLIANCE <input type="checkbox"/>
DESCRIPTION OF OBLIGATION:			
<p>Exhibit F: [The Unduplicated Patient Commitment] shall be verified by an independent third party auditor... no later than 3 months following execution of this Agreement.</p> <p>Development Agreement: The Planning Director and Director of Public Health shall... post on their websites the independent third party audit verifying the number of Unduplicated Patients cared for and the costs incurred for the Baseline Expenditure Commitment.</p>			
CURRENT STATUS:			
<p>CPMC's performance on the Unduplicated Patient Commitment and the Baseline Expenditure Commitment were verified by a third party audit performed by Deloitte & Touche. The audit methodology, which was established at the time the DA was negotiated, included: interviews with managers to understand their process for calculating the unduplicated patient commitment; direct data analytics to determine the number of unduplicated patients; direct data analysis on the unduplicated patients identified; and evaluation of a random sample of 25 patients identified in the analysis. A copy of this audit was included in CPMC's 2015 Compliance Statement, which is posted on both the Department of Public Health and Planning Department websites.</p>			
NEXT STEPS:			
This annual obligation continues until 11/8/2023.			
OPPORTUNITIES FOR COMMUNITY ENGAGEMENT:			
The Department of Public Health meets quarterly with the coalition San Franciscans for Healthcare, Housing, Jobs and Justice to provide updates on the status of CPMC's compliance with the Development Agreement where possible.			
CPMC'S FULL FUNDING AMOUNT:		FUNDING RECEIVED FROM CPMC TO DATE:	
CPMC'S FUNDING OBLIGATION REMAINING:			
\$0.00			
FULLY OR PARTIALLY FUNDED; IF PARTIALLY, LIST OTHER APPLICABLE SOURCES:			
ADDITIONAL FUNDS REQUIRED:			

CPMC CITY AGENCY COMPLIANCE REPORT

SUBJECT: Healthcare (Baseline Commitment)

DEVELOPMENT AGREEMENT OBLIGATION: **DEVELOPMENT AGREEMENT SECTION:**

Charity Care Policies and Affordable Care Act Exhibit F § 1.d

LEAD DEPARTMENT:	Department of Public Health	COMPLETION DATE:	12/31/2015
STAFF CONTACT NAME:	Colleen Chawla	OBLIGATION STATUS:	COMPLETE <input checked="" type="checkbox"/>
STAFF CONTACT TITLE:	Deputy Director of Health, Director of Policy & Planning		IN PROGRESS <input type="checkbox"/>
EMAIL:	colleen.chawla@sfdph.org		IN COMPLIANCE <input checked="" type="checkbox"/>
PHONE:	(415) 554-2769		NOT IN COMPLIANCE <input type="checkbox"/>

DESCRIPTION OF OBLIGATION:

CPMC will maintain through the end of calendar year 2015 Charity Care policies that are no more restrictive than current Charity Care policies set forth in the CPMC Fiscal Year 2011 Charity Report.

CURRENT STATUS:

CPMC has maintained charity care policies that are no more restrictive than the charity care policies in place in fiscal year 2011.

NEXT STEPS:

This obligation is complete.

OPPORTUNITIES FOR COMMUNITY ENGAGEMENT:

The Department of Public Health meets quarterly with the coalition San Franciscans for Healthcare, Housing, Jobs and Justice to provide updates on the status of CPMC's compliance with the Development Agreement where possible.

CPMC'S FULL FUNDING AMOUNT: **FUNDING RECEIVED FROM CPMC TO DATE:**

CPMC'S FUNDING OBLIGATION REMAINING:

\$0.00

FULLY OR PARTIALLY FUNDED; IF PARTIALLY, LIST OTHER APPLICABLE SOURCES:

ADDITIONAL FUNDS REQUIRED:

CPMC CITY AGENCY COMPLIANCE REPORT			
SUBJECT:		Healthcare (Baseline Commitment)	
DEVELOPMENT AGREEMENT OBLIGATION:		DEVELOPMENT AGREEMENT SECTION:	
Bayview Child Health Center		Exhibit F § 1.e	
LEAD DEPARTMENT:	Department of Public Health	COMPLETION DATE:	
STAFF CONTACT NAME:	Colleen Chawla	OBLIGATION STATUS:	COMPLETE <input type="checkbox"/>
STAFF CONTACT TITLE:	Deputy Director of Health, Director of Policy & Planning		IN PROGRESS <input checked="" type="checkbox"/>
EMAIL:	colleen.chawla@sfdph.org		IN COMPLIANCE <input checked="" type="checkbox"/>
PHONE:	(415) 554-2769		NOT IN COMPLIANCE <input type="checkbox"/>
DESCRIPTION OF OBLIGATION:			
CPMC shall provide financial and other services or operational support for comprehensive primary pediatric care to residents of the Bayview area through the Bayview Child Health Center...			
CURRENT STATUS:			
<p>In November 2013, South of Market Health Center (SMHC), in collaboration with CPMC and the Sutter Pacific Medical Foundation, received funding from the federal Health and Human Services Agency to transfer ownership of the Bayview Child Health Center to SMHC. The transfer was effective 9/1/14. The Development Agreement provides that CPMC may “sell, lease or transfer programs, services or service lines to meet evolving community needs, operational cost-effectiveness, or quality standards.” CPMC provided the following support to the SMHC and the clinic as part of the Baseline Commitment in the Development Agreement:</p> <ul style="list-style-type: none"> • Financial support through a \$325,000 operations grant (to be provided annually for five years as the clinic becomes sustainable under the Federally Qualified Health Center model); • Leased the former BCHC Medical Director to SMHC through the end of 2015 to promote continuity of care; • Transferred all assets, valued at \$91,786.22, to SMHC at no cost; • Invested over \$1,000,000 in tenant improvements to bring the clinic to OSHPD 3 compliance; and • Remains the clinic’s specialty and hospital partner-- providing Bayview children with comprehensive services across the care continuum. 			
NEXT STEPS:			
As noted above, CPMC has committed to financial support through an operations grant each year for five years as the clinic becomes sustainable under the Federally Qualified Health Center model; leased the former BCHC Medical Director to SMHC through the end of 2015 to promote continuity of care; and remains the clinic’s specialty and hospital partner-- providing Bayview children with comprehensive services across the care continuum.			
OPPORTUNITIES FOR COMMUNITY ENGAGEMENT:			
The Department of Public Health meets quarterly with the coalition San Franciscans for Healthcare, Housing, Jobs and Justice to provide updates on the status of CPMC’s compliance with the Development Agreement where possible.			
CPMC’s FULL FUNDING AMOUNT:		FUNDING RECEIVED FROM CPMC TO DATE:	
CPMC’s FUNDING OBLIGATION REMAINING:			
\$0.00			
FULLY OR PARTIALLY FUNDED; IF PARTIALLY, LIST OTHER APPLICABLE SOURCES:			
ADDITIONAL FUNDS REQUIRED:			

CPMC CITY AGENCY COMPLIANCE REPORT

SUBJECT: Healthcare (New Medi-Cal Beneficiaries)

DEVELOPMENT AGREEMENT OBLIGATION: San Francisco Health Plan Medi-Cal Managed Care Program
DEVELOPMENT AGREEMENT SECTION: Exhibit F § 2.a

LEAD DEPARTMENT:	Department of Public Health	COMPLETION DATE:	
STAFF CONTACT NAME:	Colleen Chawla	OBLIGATION STATUS:	COMPLETE <input type="checkbox"/>
STAFF CONTACT TITLE:	Deputy Director of Health, Director of Policy & Planning		IN PROGRESS <input checked="" type="checkbox"/>
EMAIL:	colleen.chawla@sfdph.org		IN COMPLIANCE <input checked="" type="checkbox"/>
PHONE:	(415) 554-2769		NOT IN COMPLIANCE <input type="checkbox"/>

DESCRIPTION OF OBLIGATION:
CPMC shall continue to participate with a standard services agreement in the San Francisco Health Plan Medi-Cal managed care program ("Program") in accordance with the provisions below.

CURRENT STATUS:
CPMC continues to have a standard services agreement with the San Francisco Health Plan.

NEXT STEPS:
This annual obligation continues until 8/10/2023.

OPPORTUNITIES FOR COMMUNITY ENGAGEMENT:
The Department of Public Health meets quarterly with the coalition San Franciscans for Healthcare, Housing, Jobs and Justice to provide updates on the status of CPMC's compliance with the Development Agreement where possible.

CPMC'S FULL FUNDING AMOUNT: _____ **FUNDING RECEIVED FROM CPMC TO DATE:** _____

CPMC'S FUNDING OBLIGATION REMAINING:
\$0.00

FULLY OR PARTIALLY FUNDED; IF PARTIALLY, LIST OTHER APPLICABLE SOURCES:

ADDITIONAL FUNDS REQUIRED:

CPMC CITY AGENCY COMPLIANCE REPORT

SUBJECT: Healthcare (New Medi-Cal Beneficiaries)

DEVELOPMENT AGREEMENT OBLIGATION: New Medi-Cal Beneficiaries Commitment	DEVELOPMENT AGREEMENT SECTION: Exhibit F § 2.b
---	--

LEAD DEPARTMENT:	Department of Public Health	COMPLETION DATE:	
STAFF CONTACT NAME:	Colleen Chawla	OBLIGATION STATUS:	COMPLETE <input type="checkbox"/>
STAFF CONTACT TITLE:	Deputy Director of Health, Director of Policy & Planning		IN PROGRESS <input checked="" type="checkbox"/>
EMAIL:	colleen.chawla@sfdph.org		IN COMPLIANCE <input checked="" type="checkbox"/>
PHONE:	(415) 554-2769		NOT IN COMPLIANCE <input type="checkbox"/>

DESCRIPTION OF OBLIGATION:
Commencing on the Effective Date, and annually thereafter, CPMC shall accept responsibility for providing hospital services... for no less than 5,400 additional Medi-Cal managed care beneficiaries...

CURRENT STATUS:
As of December 31, 2015, CPMC had responsibility for 33,372 Medi-Cal managed care enrollees. The DA provides that CPMC must care for a total of 22,728 enrollees. CPMC notes and SFDPH agrees that there was a clerical error in the DA, wherein 2,478 Healthy Families enrollees were double counted and, thus, the cumulative total number of Medi-Cal managed care beneficiaries they are obligated to serve is 20,250. In either case, CPMC has significantly exceeded its obligation.

NEXT STEPS:
This annual obligation continues until 8/10/2023.

OPPORTUNITIES FOR COMMUNITY ENGAGEMENT:
The Department of Public Health meets quarterly with the coalition San Franciscans for Healthcare, Housing, Jobs and Justice to provide updates on the status of CPMC's compliance with the Development Agreement where possible.

CPMC'S FULL FUNDING AMOUNT:	FUNDING RECEIVED FROM CPMC TO DATE:

CPMC'S FUNDING OBLIGATION REMAINING:
\$0.00

FULLY OR PARTIALLY FUNDED; IF PARTIALLY, LIST OTHER APPLICABLE SOURCES:

ADDITIONAL FUNDS REQUIRED:

CPMC CITY AGENCY COMPLIANCE REPORT	
SUBJECT:	Healthcare (New Medi-Cal Beneficiaries)
DEVELOPMENT AGREEMENT OBLIGATION:	DEVELOPMENT AGREEMENT SECTION:
Contracting with MSO Providers	Exhibit F § 2.f

LEAD DEPARTMENT:	Department of Public Health	COMPLETION DATE:	
STAFF CONTACT NAME:	Colleen Chawla	OBLIGATION STATUS:	COMPLETE <input type="checkbox"/>
STAFF CONTACT TITLE:	Deputy Director of Health, Director of Policy & Planning		IN PROGRESS <input checked="" type="checkbox"/>
EMAIL:	colleen.chawla@sfdph.org		IN COMPLIANCE <input checked="" type="checkbox"/>
PHONE:	(415) 554-2769		NOT IN COMPLIANCE <input type="checkbox"/>

DESCRIPTION OF OBLIGATION:
 CPMC shall contract with an existing Management Services Organizations (MSO) to care for New Enrollees, and, when available with a new MSO where the primary care provider base is located in the Tenderloin to care for 1,500 New Enrollees if and when available from the Effective Date through December 31, 2015.

CURRENT STATUS:
 In 2015, North East Medical Services (NEMS), CPMC's existing Medi-Cal managed care partner, and St. Anthony's signed a contract to enable St. Anthony's to participate in Medi-Cal managed care as part of NEMS's existing partnership with CPMC. CPMC will be in compliance as long as it remains open to the partnership until it reaches 1,500 enrollees. There is no deadline by which enrollment of 1,500 must occur. Medi-Cal beneficiaries have a choice of providers and cannot be automatically shifted into this new partnership, thus membership will grow as patients choose this option. As of July 2016, enrollment in this partnership was 80 Medi-Cal beneficiaries.

In 2015, the Community Health Innovation Fund supported infrastructure enhancements at St. Anthony's to enable them to be a strong partner to NEMS and CPMC to serve Medi-Cal beneficiaries in the Tenderloin. In addition, to promote this new Medi-Cal partnership, the fund supported outreach and education activities, which included:

- direct outreach to 250 St Anthony's Foundation Dining Room guests and brochures provided to 700 guests each week;
- initiated discussions with St. Francis to create a formalized referral process that would allow the St Francis Discharge Care Coordinator to refer patients that are being seen in the ED and have no medical home;
- quarterly outreach & enrollment events at Hamilton Family Center and Compass Family Services to target families that have recently arrived into the shelter program;
- obtained access for St. Anthony's eligibility workers to the Medi-Cal eligibility system from the Human Services Agency;
- direct application and enrollment assistance; and
- signed up to participate in future Project Homeless Connect events.

NEXT STEPS:
 Continued outreach and enrollment activities, including a potential event in the Tenderloin in partnership with the coalition San Franciscans for Healthcare, Housing, Jobs and Justice.

OPPORTUNITIES FOR COMMUNITY ENGAGEMENT:
 The Department of Public Health meets quarterly with the coalition San Franciscans for Healthcare, Housing, Jobs and Justice to provide updates on the status of CPMC's compliance with the Development Agreement where possible.

CPMC'S FULL FUNDING AMOUNT:	FUNDING RECEIVED FROM CPMC TO DATE:
CPMC'S FUNDING OBLIGATION REMAINING:	
\$0.00	
FULLY OR PARTIALLY FUNDED; IF PARTIALLY, LIST OTHER APPLICABLE SOURCES:	
ADDITIONAL FUNDS REQUIRED:	

CPMC CITY AGENCY COMPLIANCE REPORT			
SUBJECT:		Healthcare (Innovation Fund)	
DEVELOPMENT AGREEMENT OBLIGATION:		DEVELOPMENT AGREEMENT SECTION:	
Innovation Fund Agreement		Exhibit F § 3.c	
LEAD DEPARTMENT:	Department of Public Health	COMPLETION DATE:	
STAFF CONTACT NAME:	Colleen Chawla	OBLIGATION STATUS:	COMPLETE <input type="checkbox"/>
STAFF CONTACT TITLE:	Deputy Director of Health, Director of Policy & Planning		IN PROGRESS <input checked="" type="checkbox"/>
EMAIL:	colleen.chawla@sfdph.org		IN COMPLIANCE <input checked="" type="checkbox"/>
PHONE:	(415) 554-2769		NOT IN COMPLIANCE <input type="checkbox"/>
DESCRIPTION OF OBLIGATION:			
<p>CPMC shall enter into the Innovation Fund Grant Agreement (the "Innovation Fund Agreement") substantially in the form attached hereto as Attachment 1 to this Exhibit F, and City shall agree to and accept same as indicated, with only such changes as are approved by the DPH Director, the City Attorney and the Innovation Fund Foundation that do not decrease CPMC's payment obligations or otherwise materially reduce the benefits provided under the Innovation Fund Agreement as determined by the DPH Director. The Innovation Fund Agreement shall include and implement the provisions applicable to the Innovation Fund Foundation as set forth in this Section 3.</p>			
CURRENT STATUS:			
<p>CPMC entered into the Innovation Fund Agreement with The San Francisco Foundation. In 2015, CPMC paid \$1.125 million into the Innovation Fund, for \$5.75 million since the inception of the fund.</p>			
NEXT STEPS:			
<p>The final installment from CPMC on this annual obligation is 10/7/2017.</p>			
OPPORTUNITIES FOR COMMUNITY ENGAGEMENT:			
<p>The Department of Public Health meets quarterly with the coalition San Franciscans for Healthcare, Housing, Jobs and Justice to provide updates on the status of CPMC's compliance with the Development Agreement where possible.</p>			
CPMC'S FULL FUNDING AMOUNT:		FUNDING RECEIVED FROM CPMC TO DATE:	
CPMC'S FUNDING OBLIGATION REMAINING:			
\$0.00			
FULLY OR PARTIALLY FUNDED; IF PARTIALLY, LIST OTHER APPLICABLE SOURCES:			
ADDITIONAL FUNDS REQUIRED:			

CPMC CITY AGENCY COMPLIANCE REPORT			
SUBJECT:		Healthcare (Innovation Fund)	
DEVELOPMENT AGREEMENT OBLIGATION:		DEVELOPMENT AGREEMENT SECTION:	
Innovation Fund Funding & Disbursements		Exhibit F § 3.c	
LEAD DEPARTMENT:	Department of Public Health	COMPLETION DATE:	
STAFF CONTACT NAME:	Colleen Chawla	OBLIGATION STATUS:	COMPLETE <input type="checkbox"/>
STAFF CONTACT TITLE:	Deputy Director of Health, Director of Policy & Planning		IN PROGRESS <input checked="" type="checkbox"/>
EMAIL:	colleen.chawla@sfdph.org		IN COMPLIANCE <input checked="" type="checkbox"/>
PHONE:	(415) 554-2769		NOT IN COMPLIANCE <input type="checkbox"/>
DESCRIPTION OF OBLIGATION:			
<p>The Innovation Fund Foundation shall annually distribute a portion of the principal balance of the Innovation Fund to third-party recipients under a grant application process approved by CPMC and the DPH Director....Prior to any disbursements or commitments for distribution of the Innovation Fund, the Innovation Fund Foundation shall consult with, obtain disbursement advice from the Committee and, if possible, obtain a consensus for distributions with the Committee, as provided in Section 3.a(iii) above, provided that final determinations shall be made by the Innovation Fund Foundation.</p>			
CURRENT STATUS:			
<p>In 2015, the Innovation Fund Foundation awarded \$1,132,000. In addition, Glide Foundation completed the transfer of \$210,588 from a grant awarded in 2014 to HealthRIGHT 360, which brings the overall total grant amount in 2015 to \$1,342,588. Following is a list of the new grants that were awarded in 2015:</p> <ul style="list-style-type: none"> • Bayview Hunter’s Point Multipurpose Senior Services: to build operational capacity for the Senior Ex-Offender Program to provide expanded services (\$100,000); and, in partnership with Stepping Stone Senior Services, to increase access to mental health services for vulnerable seniors and adults with disabilities and. (\$150,000) • Stepping Stone Senior Services: in partnership with Bayview Hunter’s Point Foundation, to increase access to mental health services for vulnerable seniors and adults with disabilities. (\$150,000) • Central City Hospitality House: To support the Community Building Program to ameliorate the negative impact of trauma exposure on community and staff members. (\$150,000) • Westside Mental Health Services: To provide low and moderate-income African American children, youth, and families with culturally based mental health services. (\$90,000) • St. Anthony Foundation: To support infrastructure needs to increase the delivery of healthcare services to low-income Tenderloin residents. (\$420,000) • Progress Foundation: To sustain their 24-hour clinical services and to align their billing system to capture Medi-Cal reimbursement for mental health services. (\$72,000) 			
NEXT STEPS:			
OPPORTUNITIES FOR COMMUNITY ENGAGEMENT:			
<p>The Department of Public Health meets quarterly with the coalition San Franciscans for Healthcare, Housing, Jobs and Justice to provide updates on the status of CPMC's compliance with the Development Agreement where possible.</p>			
CPMC'S FULL FUNDING AMOUNT:		FUNDING RECEIVED FROM CPMC TO DATE:	
\$8,600,000.00		\$3,500,000.00	
CPMC'S FUNDING OBLIGATION REMAINING:			
\$5,100,000.00			
FULLY OR PARTIALLY FUNDED; IF PARTIALLY, LIST OTHER APPLICABLE SOURCES:			
ADDITIONAL FUNDS REQUIRED:			

CPMC CITY AGENCY COMPLIANCE REPORT**SUBJECT:** Health Service Systems**DEVELOPMENT AGREEMENT OBLIGATION:** **DEVELOPMENT AGREEMENT SECTION:**

CPMC Rate Increase Limitations Exhibit F § 11.c

LEAD DEPARTMENT:	Health Service Systems	COMPLETION DATE:	
STAFF CONTACT NAME:	Catherine Dodd	OBLIGATION STATUS:	COMPLETE <input type="checkbox"/>
STAFF CONTACT TITLE:	Director		IN PROGRESS <input checked="" type="checkbox"/>
EMAIL:	catherine.dodd@sfgov.org		IN COMPLIANCE <input checked="" type="checkbox"/>
PHONE:	(415) 554-1727		NOT IN COMPLIANCE <input type="checkbox"/>

DESCRIPTION OF OBLIGATION:

For the period from January 1, 2014 to December 31, 2016, the negotiated fee for service increase for CPMC shall not exceed 5% annually as compared to the prior calendar year fee for service rates...

CURRENT STATUS:

2013 was the base price year for these obligations. HSS and CPMC are negotiating to engage an independent actuary for the 2015 reporting year and the actuary will evaluate fee increases based on the fees negotiated between CPMC and HSS.

NEXT STEPS:

HSS and CPMC intend to engage an agreed-upon actuary, and as of August 1, 2016, HSS has proposed an actuary for CPMC's consideration. HSS and Planning will provide an interim update on compliance status to the Health Commission and Planning Commission at their joint hearing on 2015 compliance status.

OPPORTUNITIES FOR COMMUNITY ENGAGEMENT:

Not applicable.

CPMC'S FULL FUNDING AMOUNT: **FUNDING RECEIVED FROM CPMC TO DATE:****CPMC'S FUNDING OBLIGATION REMAINING:****\$0.00****FULLY OR PARTIALLY FUNDED; IF PARTIALLY, LIST OTHER APPLICABLE SOURCES:**

Not applicable.

ADDITIONAL FUNDS REQUIRED:

None.

CPMC CITY AGENCY COMPLIANCE REPORT			
SUBJECT:		Healthcare (Sub-Acute Services)	
DEVELOPMENT AGREEMENT OBLIGATION:		DEVELOPMENT AGREEMENT SECTION:	
Sub-Acute Services		Exhibit F § 4	
LEAD DEPARTMENT:	Department of Public Health	COMPLETION DATE:	2/16/2016
STAFF CONTACT NAME:	Colleen Chawla	OBLIGATION STATUS:	COMPLETE <input checked="" type="checkbox"/>
STAFF CONTACT TITLE:	Deputy Director of Health, Director of Policy & Planning		IN PROGRESS <input type="checkbox"/>
EMAIL:	colleen.chawla@sfdph.org		IN COMPLIANCE <input checked="" type="checkbox"/>
PHONE:	(415) 554-2769		NOT IN COMPLIANCE <input type="checkbox"/>
DESCRIPTION OF OBLIGATION:			
CPMC shall work with SFDPH and other hospital operators in good faith, but without assuming any obligation to expend funds or other resources, to develop specific proposals for providing sub-acute care services in San Francisco, and to present such proposals to the Health Commission by June 30, 2014, or such date as the participating hospitals and the Health Commission determine.			
CURRENT STATUS:			
The deadline for this obligation was extended to December 31, 2015. Given reductions in skilled nursing services (which include sub-acute care) at CPMC and other San Francisco hospitals and consistent with the desire of the Health Commission for more information on the trends in post-acute care in general, CPMC agreed to expand the scope of this obligation to work in partnership with SFDPH and other San Francisco hospitals to assess the availability of post-acute care services (which include skilled nursing care and sub-acute care) more broadly. The report, titled Framing San Francisco's Post-Acute Care Challenge, was finalized in 2015 and presented to the Health Commission in February 2016. A copy of the report can be found here: https://www.sfdph.org/dph/comupg/knowlcol/pac-project/default.asp .			
NEXT STEPS:			
This obligation is complete. CPMC, DPH and other partners have agreed to support a Post-Acute Care Collaborative to work towards implementing recommendations outlined in the report.			
OPPORTUNITIES FOR COMMUNITY ENGAGEMENT:			
The Department of Public Health meets quarterly with the coalition San Franciscans for Healthcare, Housing, Jobs and Justice to provide updates on the status of CPMC's compliance with the Development Agreement where possible.			
CPMC'S FULL FUNDING AMOUNT:		FUNDING RECEIVED FROM CPMC TO DATE:	
CPMC'S FUNDING OBLIGATION REMAINING:			
\$0.00			
FULLY OR PARTIALLY FUNDED; IF PARTIALLY, LIST OTHER APPLICABLE SOURCES:			
ADDITIONAL FUNDS REQUIRED:			

CPMC CITY AGENCY COMPLIANCE REPORT			
SUBJECT:		Healthcare (Staff Integration)	
DEVELOPMENT AGREEMENT OBLIGATION:		DEVELOPMENT AGREEMENT SECTION:	
Staff Integration		Exhibit F § 7	
LEAD DEPARTMENT:	Department of Public Health	COMPLETION DATE:	
STAFF CONTACT NAME:	Colleen Chawla	OBLIGATION STATUS:	COMPLETE <input type="checkbox"/>
STAFF CONTACT TITLE:	Deputy Director of Health, Director of Policy & Planning		IN PROGRESS <input checked="" type="checkbox"/>
EMAIL:	colleen.chawla@sfdph.org		IN COMPLIANCE <input checked="" type="checkbox"/>
PHONE:	(415) 554-2769		NOT IN COMPLIANCE <input type="checkbox"/>
DESCRIPTION OF OBLIGATION:			
CPMC shall continue its good faith efforts at the clinical integration of medical staffs at the St. Luke's Campus, with the medical staff at its Pacific Campus, California Campus and Davies Campus (and, upon Completion of the Cathedral Hill Campus Hospital and the Cathedral Hill Campus), and on quality improvement initiatives for the purpose of improving patient quality of care at all of the CPMC Campuses.			
CURRENT STATUS:			
CPMC has made efforts to integrate the medical staff across its four campuses. In 2015, Critical Care, Cardiology, Surgery, and Diabetes Services were added to the list of physician groups that are the same for each hospital campus. The list also includes Internal Medicine Hospitalists, Nursery Hospitalists, Emergency Medicine, Radiology, Pathology, Oncology, Neurology, and Anesthesia.			
NEXT STEPS:			
This obligation continues until 10/8/2023.			
OPPORTUNITIES FOR COMMUNITY ENGAGEMENT:			
The Department of Public Health meets quarterly with the coalition San Franciscans for Healthcare, Housing, Jobs and Justice to provide updates on the status of CPMC's compliance with the Development Agreement where possible.			
CPMC'S FULL FUNDING AMOUNT:		FUNDING RECEIVED FROM CPMC TO DATE:	
CPMC'S FUNDING OBLIGATION REMAINING:			
\$0.00			
FULLY OR PARTIALLY FUNDED; IF PARTIALLY, LIST OTHER APPLICABLE SOURCES:			
ADDITIONAL FUNDS REQUIRED:			

CPMC CITY AGENCY COMPLIANCE REPORT			
SUBJECT:		Healthcare (Community Benefits Partnership)	
DEVELOPMENT AGREEMENT OBLIGATION:		DEVELOPMENT AGREEMENT SECTION:	
CPMC participation in Community Benefits Partnership		Exhibit F § 8	
LEAD DEPARTMENT:	Department of Public Health	COMPLETION DATE:	
STAFF CONTACT NAME:	Colleen Chawla	OBLIGATION STATUS:	COMPLETE <input type="checkbox"/>
STAFF CONTACT TITLE:	Deputy Director of Health, Director of Policy & Planning		IN PROGRESS <input checked="" type="checkbox"/>
EMAIL:	colleen.chawla@sfdph.org		IN COMPLIANCE <input checked="" type="checkbox"/>
PHONE:	(415) 554-2769		NOT IN COMPLIANCE <input type="checkbox"/>
DESCRIPTION OF OBLIGATION:			
CPMC shall continue to actively participate in the "Community Benefits Partnership" (an outgrowth of the Building a Healthier San Francisco needs assessment process and the Charity Care Project) or its successor, of San Francisco private non-profit hospitals, SFDPH, Human Services, community clinics, health plans, non-profit providers and advocacy groups, to prepare a community benefit plan, as defined in Health and Safety Code Section 127355, for submittal to OSHPD.			
CURRENT STATUS:			
CPMC has continued to participate in the San Francisco Health Improvement Partnership (SFHIP), the successor coalition to the Community Benefits Partnership.			
NEXT STEPS:			
This obligation continues until 10/8/2023.			
OPPORTUNITIES FOR COMMUNITY ENGAGEMENT:			
The Department of Public Health meets quarterly with the coalition San Franciscans for Healthcare, Housing, Jobs and Justice to provide updates on the status of CPMC's compliance with the Development Agreement where possible.			
CPMC's FULL FUNDING AMOUNT:		FUNDING RECEIVED FROM CPMC TO DATE:	
CPMC's FUNDING OBLIGATION REMAINING:			
\$0.00			
FULLY OR PARTIALLY FUNDED; IF PARTIALLY, LIST OTHER APPLICABLE SOURCES:			
ADDITIONAL FUNDS REQUIRED:			

CPMC CITY AGENCY COMPLIANCE REPORT			
SUBJECT:		Healthcare (Chinese Hospital)	
DEVELOPMENT AGREEMENT OBLIGATION:		DEVELOPMENT AGREEMENT SECTION:	
Chinese Hospital Service Agreement		Exhibit F § 9	
LEAD DEPARTMENT:	Department of Public Health	COMPLETION DATE:	
STAFF CONTACT NAME:	Colleen Chawla	OBLIGATION STATUS:	COMPLETE <input type="checkbox"/>
STAFF CONTACT TITLE:	Deputy Director of Health, Director of Policy & Planning		IN PROGRESS <input checked="" type="checkbox"/>
EMAIL:	colleen.chawla@sfdph.org		IN COMPLIANCE <input checked="" type="checkbox"/>
PHONE:	(415) 554-2769		NOT IN COMPLIANCE <input type="checkbox"/>
DESCRIPTION OF OBLIGATION:			
<p>Through existing service agreements, CPMC currently provides pediatric, obstetric, and certain tertiary services to Chinese Hospital patients. CPMC shall continue to provide such services in a manner generally consistent with existing services agreements with Chinese Hospital and its affiliates as of the Effective Date. Notwithstanding the foregoing, CPMC may adjust programs, services and service lines to meet evolving community needs and quality standards, as may be reflected in future service agreements with Chinese Hospital and its affiliates.</p>			
CURRENT STATUS:			
<p>CPMC has continued to provide services to Chinese Hospital patients in a manner consistent with existing service agreements. CPMC maintained its agreement with Chinese Community Health Plan (CCHP) for their Commercial HMO population and added a new contract in 2014 for their Covered California population. CPMC also maintained its longstanding Transfer Agreement and contract for high risk OB/GYN care with Chinese Hospital.</p>			
NEXT STEPS:			
<p>This obligation continues until 10/8/2023.</p>			
OPPORTUNITIES FOR COMMUNITY ENGAGEMENT:			
<p>The Department of Public Health meets quarterly with the coalition San Franciscans for Healthcare, Housing, Jobs and Justice to provide updates on the status of CPMC's compliance with the Development Agreement where possible.</p>			
CPMC'S FULL FUNDING AMOUNT:		FUNDING RECEIVED FROM CPMC TO DATE:	
CPMC'S FUNDING OBLIGATION REMAINING:			
\$0.00			
FULLY OR PARTIALLY FUNDED; IF PARTIALLY, LIST OTHER APPLICABLE SOURCES:			
ADDITIONAL FUNDS REQUIRED:			

CPMC CITY AGENCY COMPLIANCE REPORT			
SUBJECT:		Healthcare (CLAS)	
DEVELOPMENT AGREEMENT OBLIGATION:		DEVELOPMENT AGREEMENT SECTION:	
Culturally and Linguistically Appropriate Services		Exhibit F § 10	
LEAD DEPARTMENT:	Department of Public Health	COMPLETION DATE:	
STAFF CONTACT NAME:	Colleen Chawla	OBLIGATION STATUS:	COMPLETE <input type="checkbox"/>
STAFF CONTACT TITLE:	Deputy Director of Health, Director of Policy & Planning		IN PROGRESS <input checked="" type="checkbox"/>
EMAIL:	colleen.chawla@sfdph.org		IN COMPLIANCE <input checked="" type="checkbox"/>
PHONE:	(415) 554-2769		NOT IN COMPLIANCE <input type="checkbox"/>
DESCRIPTION OF OBLIGATION:			
<p>CPMC shall deliver at all Campuses culturally and linguistically appropriate services that are representative of San Francisco's diverse communities and are in accordance with the mandates, guidelines and recommendations of the National Standards on Culturally and Linguistically Appropriate Services (CLAS), as issued by the U.S. Department of Health and Human Services' Office of Minority Health in March 2001 and subsequently updated.</p>			
CURRENT STATUS:			
<p>It is CPMC policy to deliver culturally and linguistically appropriate services in accordance with the mandates, guidelines and recommendations of the National Standards on Culturally and Linguistically Appropriate Services (CLAS). CPMC provided a copy of their policy implementing these standards. Though CPMC is in compliance with national standards, the Health and Planning Commissions expressed as part of both the 2013 and 2014 Annual Compliance Report reviews that they continued to have questions as to the cultural and linguistic appropriateness of CPMC services. Additionally, the coalition San Franciscans for Healthcare, Housing, Jobs and Justice expressed concerns specifically about the cultural competence of the services offered in the St. Luke's Diabetes Clinic. In response, CPMC formed an internal task force to review their current compliance status and opportunities for improvement, and secured an outside expert to advise them. On September 30, 2015, CPMC shared with DPH their CLAS Standards Assessment, prepared by Inclusive Performance Strategies. DPH experts reviewed this assessment and called attention to several areas that could benefit from additional focus and requested that CPMC address these issues in the 2015 annual compliance report.</p> <p>In April 2016, DPH and CPMC staff met in person to discuss the St. Luke's Diabetes Clinic. That meeting resulted in specific clarifications and recommendations related to the St. Luke's Diabetes Clinic. Agreements included: additional Spanish language capacity is warranted; Spanish language classes should be offered; adding reception staff would improve the patient experience; and the HealthFirst Program provides positive connections for SLDC patients. CPMC agreed to report on their progress towards meeting these agreements as part of future annual compliance reports.</p>			
NEXT STEPS:			
This obligation continues until 10/8/2023. Future annual compliance reports will include additional information as requested by DPH.			
OPPORTUNITIES FOR COMMUNITY ENGAGEMENT:			
The Department of Public Health meets quarterly with the coalition San Franciscans for Healthcare, Housing, Jobs and Justice to provide updates on the status of CPMC's compliance with the Development Agreement where possible.			
CPMC'S FULL FUNDING AMOUNT:		FUNDING RECEIVED FROM CPMC TO DATE:	
CPMC'S FUNDING OBLIGATION REMAINING:			
\$0.00			
FULLY OR PARTIALLY FUNDED; IF PARTIALLY, LIST OTHER APPLICABLE SOURCES:			
ADDITIONAL FUNDS REQUIRED:			

HOUSING PROGRAM

CPMC CITY AGENCY COMPLIANCE REPORT			
SUBJECT:		Housing	
DEVELOPMENT AGREEMENT OBLIGATION:		DEVELOPMENT AGREEMENT SECTION:	
Replacement Housing Obligation		Exhibit G § 1.c	
LEAD DEPARTMENT:	Mayor's Office of Housing and Community Development	COMPLETION DATE:	9/6/2013
STAFF CONTACT NAME:	Mara Blitzer	OBLIGATION STATUS:	COMPLETE <input checked="" type="checkbox"/>
STAFF CONTACT TITLE:	Director of Housing Development		IN PROGRESS <input type="checkbox"/>
EMAIL:	mara.blitzer@sfgov.org		IN COMPLIANCE <input checked="" type="checkbox"/>
PHONE:	(415) 701-5544		NOT IN COMPLIANCE <input type="checkbox"/>
DESCRIPTION OF OBLIGATION:			
MOHCD shall deposit the Residential Hotel Unit Replacement Fee payment into the Affordable Housing Fund and use the funds for affordable housing.....MOH shall confirm to DBI receipt of the Residential Hotel Unit Replacement Fee.			
CURRENT STATUS:			
CPMC has paid this obligation in full. The Mayor's Office of Housing and Community Development (MOHCD) has provided notice to DBI regarding the receipt of the Residential Housing Unit Replacement Fee. MOHCD has awarded the funds to the developer of the affordable apartments located at 1036 Mission. 1036 Mission includes 83 units, 40 of which are set aside for formerly homeless families. The expected close for the loan is August 2016.			
NEXT STEPS:			
N/A			
OPPORTUNITIES FOR COMMUNITY ENGAGEMENT:			
N/A			
CPMC'S FULL FUNDING AMOUNT:		FUNDING RECEIVED FROM CPMC TO DATE:	
\$4,138,620.00		\$4,138,620.00	
CPMC'S FUNDING OBLIGATION REMAINING:			
\$0.00			

CPMC CITY AGENCY COMPLIANCE REPORT			
SUBJECT:		Housing	
DEVELOPMENT AGREEMENT OBLIGATION:		DEVELOPMENT AGREEMENT SECTION:	
Affordable Housing Obligation		Exhibit G § 2	
LEAD DEPARTMENT:	Mayor's Office of Housing and Community Development	COMPLETION DATE:	
STAFF CONTACT NAME:	Mara Blitzer	OBLIGATION STATUS:	COMPLETE <input type="checkbox"/>
STAFF CONTACT TITLE:	Director of Housing Development		IN PROGRESS <input checked="" type="checkbox"/>
EMAIL:	mara.blitzer@sfgov.org		IN COMPLIANCE <input checked="" type="checkbox"/>
PHONE:	(415) 701-5544		NOT IN COMPLIANCE <input type="checkbox"/>
DESCRIPTION OF OBLIGATION:			
MOHCD shall deposit the payment into the Affordable Housing Fund and use the funds for affordable housing. CPMC shall provide evidence of payment to DBI upon request, and MOHCD shall confirm to DBI receipt of the Residential Unit Replacement Fee.			
CURRENT STATUS:			
CPMC provided the first four payments to the Affordable Housing Fund. The first payment was received 9/4/2013, totaling \$2,400,000. The second payment was received on 12/7/2013, totaling \$6,700,000. The third payment was received on 11/24/14, totaling \$7,000,000. The fourth payment was received on 12/8/15, totaling \$8,825,000. Combined, MOHCD has received \$24,925,000. MOHCD has begun utilizing the Affordable Housing Payment received to date toward rehabilitating public housing in conjunction with HUD's Rental Assistance Demonstration (RAD) program. In FY 16-17, MOHCD will continue utilizing CPMC funds to invest in RAD as well as multifamily pipeline projects located at 17th and Folsom and 1950 Mission.			
NEXT STEPS:			
CPMC will provide annual payments to the Affordable Housing Fund in late 2016 and late 2017, after which the Housing obligation will be fulfilled.			
OPPORTUNITIES FOR COMMUNITY ENGAGEMENT:			
N/A			
CPMC'S FULL FUNDING AMOUNT:		FUNDING RECEIVED FROM CPMC TO DATE:	
\$36,500,000.00		\$24,925,000.00	
CPMC'S FUNDING OBLIGATION REMAINING:			
\$11,575,000.00			

PUBLIC IMPROVEMENTS

CPMC CITY AGENCY COMPLIANCE REPORT			
SUBJECT:		Public Improvements	
DEVELOPMENT AGREEMENT OBLIGATION:		DEVELOPMENT AGREEMENT SECTION:	
Tenderloin Public Improvements - Pedestrian Safety & Lighting		Exhibit H § 2.a	
LEAD DEPARTMENT:	OEWD - Econ	COMPLETION DATE:	
STAFF CONTACT NAME:	Amy Cohen	OBLIGATION STATUS:	COMPLETE <input type="checkbox"/>
STAFF CONTACT TITLE:	Director, Neighborhood Business Dev.		IN PROGRESS <input checked="" type="checkbox"/>
EMAIL:	amy.b.cohen@sfgov.org		IN COMPLIANCE <input checked="" type="checkbox"/>
PHONE:	(415) 554-6649		NOT IN COMPLIANCE <input type="checkbox"/>
DESCRIPTION OF OBLIGATION:			
<p>CPMC shall make the following payments (the "CCHAP Improvement Funds") to City for the purposes identified below...\$4,250,000 to OEWD, DPW or PUC, including at least \$3,450,000 for sidewalk widening and pedestrian improvements and up to \$800,000 for economic development activities in the Tenderloin, as determined by the Director of OEWD following consultation with the PUC General Manager and the Director of DPW.</p>			
CURRENT STATUS:			
<p>The lighting project design was underway as of the end of 2015 and completed in early 2016. A minimum of 25 blocks will be improved with new, decorative pedestrian-scale street light poles (approximately 100 poles) to match the historic-style poles on Taylor and Golden Gate Avenue. Additionally, all Tenderloin blocks with cobra head lights will be converted to LED light fixtures.</p>			
NEXT STEPS:			
<p>The project is expected to go out to bid in July 2016 and will take approximately 3 months to get into contract, and another 9 months for construction. The project should be complete in Summer 2017.</p>			
OPPORTUNITIES FOR COMMUNITY ENGAGEMENT:			
<p>There could potentially be a groundbreaking or ribbon-cutting event.</p>			
CPMC'S FULL FUNDING AMOUNT:		FUNDING RECEIVED FROM CPMC TO DATE:	
\$4,250,000.00		\$4,150,000.00	
CPMC'S FUNDING OBLIGATION REMAINING:			
\$100,000.00			

CPMC CITY AGENCY COMPLIANCE REPORT			
SUBJECT:		Public Improvements	
DEVELOPMENT AGREEMENT OBLIGATION:		DEVELOPMENT AGREEMENT SECTION:	
Safe Passage Grant		Exhibit H § 2.a	
LEAD DEPARTMENT:	OEWD - Econ	COMPLETION DATE:	12/7/2013
STAFF CONTACT NAME:	Amy Cohen		COMPLETE <input checked="" type="checkbox"/>
STAFF CONTACT TITLE:	Director, Neighborhood Business Dev.		IN PROGRESS <input type="checkbox"/>
EMAIL:	amy.b.cohen@sfgov.org		IN COMPLIANCE <input checked="" type="checkbox"/>
PHONE:	(415) 554-6649		NOT IN COMPLIANCE <input type="checkbox"/>
DESCRIPTION OF OBLIGATION:			
CPMC shall pay the total sum of Two Hundred Thousand Dollars (\$200,000) to OEWD (the "Safe Passage Grant") as described in Schedule A (Section I), in accordance with Exhibit N (Payment Schedule).			
CURRENT STATUS:			
The capital project has been tabled to allow the organization to focus on building organizational capacity with the \$200,000 in seed funding. OEWD engaged the Saint Francis Foundation's Tenderloin Health Improvement Project in becoming a key funder of the effort. They have more than matched the contribution and helped Safe Passage make the determination to transition their organizational infrastructure to the Tenderloin Community Benefit District (CBD).			
NEXT STEPS:			
Safe Passage will transition formally to be housed under the Tenderloin CBD. OEWD plans to make General Funds available to the CBD in FY16-17 in order to help continue to build both Safe Passage's and the CBD's capacity.			
OPPORTUNITIES FOR COMMUNITY ENGAGEMENT:			
Many opportunities, ongoing, given that the program is a collaboration of Community-based Organizations in the Tenderloin and relies on volunteer recruitment to ensure safety of the path.			
CPMC'S FULL FUNDING AMOUNT:		FUNDING RECEIVED FROM CPMC TO DATE:	
\$200,000.00		\$200,000.00	
CPMC'S FUNDING OBLIGATION REMAINING:			
\$0.00			

TRANSPORTATION

CPMC CITY AGENCY COMPLIANCE REPORT**SUBJECT:** Transportation (MMRP)**DEVELOPMENT AGREEMENT OBLIGATION:**

Transit/Traffic related MMRP Measures

DEVELOPMENT AGREEMENT SECTION:

4.5.2; Exhibit D

LEAD DEPARTMENT: SFMTA**STAFF CONTACT NAME:** Frank Markowitz**STAFF CONTACT TITLE:** Senior Transportation Planner**EMAIL:** Frank.Markowitz@sfmta.com**PHONE:** (415) 701-4442**COMPLETION DATE:**

OBLIGATION STATUS:	COMPLETE	<input type="checkbox"/>
	IN PROGRESS	<input checked="" type="checkbox"/>
	IN COMPLIANCE	<input checked="" type="checkbox"/>
	NOT IN COMPLIANCE	<input type="checkbox"/>

DESCRIPTION OF OBLIGATION:

CPMC shall comply with all Mitigation Measures imposed as applicable to each Project component, except for any Mitigation Measures that are expressly identified as the responsibility of a different party or entity. Without limiting the foregoing, CPMC shall be responsible for the completion of all Mitigation Measures identified as the responsibility of CPMC or the "project sponsor."

CURRENT STATUS:

See the subsequent pages for transportation-related mitigation measures and implementation status.

NEXT STEPS:

These measures are due for completion on 10/8/2017. See the subsequent pages for specific next steps.

OPPORTUNITIES FOR COMMUNITY ENGAGEMENT:**CPMC'S FULL FUNDING AMOUNT:****FUNDING RECEIVED FROM CPMC TO DATE:****CPMC'S FUNDING OBLIGATION REMAINING:**

\$0.00

FULLY OR PARTIALLY FUNDED; IF PARTIALLY, LIST OTHER APPLICABLE SOURCES:**ADDITIONAL FUNDS REQUIRED:**

CPMC CITY AGENCY COMPLIANCE REPORT			
SUBJECT:		MMRP: Transportation and Circulation	
DEVELOPMENT AGREEMENT OBLIGATION:		DEVELOPMENT AGREEMENT SECTION:	
Mitigation Measure 49 Van Ness/Mission		Exhibit D - MM-TR-29 (Cathedral Hill)	
LEAD DEPARTMENT:	SFMTA	COMPLETION DATE:	
STAFF CONTACT NAME:	Frank Markowitz	OBLIGATION STATUS:	COMPLETE <input type="checkbox"/>
STAFF CONTACT TITLE:	Senior Transportation Planner		IN PROGRESS <input checked="" type="checkbox"/>
EMAIL:	Frank.Markowitz@sfmta.com		IN COMPLIANCE <input checked="" type="checkbox"/>
PHONE:	(415) 701-4442		NOT IN COMPLIANCE <input type="checkbox"/>
DESCRIPTION OF OBLIGATION (Mitigation Measure):			
CPMC shall ensure that the transit delay impact related to the Cathedral Hill Campus project on the 49-Van Ness-Mission is reduced to a less-than-significant level by financially compensating the SFMTA for the cost of providing the service needed to accommodate the project at proposed levels of service. The financial contribution shall be calculated and applied in a manner that is consistent with the SFMTA cost/scheduling model. The amount and schedule for payment and commitment to application of service needs shall be set forth in a Transit Mitigation Agreement between CPMC and SFMTA.			
CURRENT STATUS:			
This obligation will be fulfilled by the Transit Fee (Development Agreement, Exhibit K, item 3): \$6.5 million. SFMTA received \$1,500,000 as the Third Installment of the Payment Schedule (10/8/2015) and allocated these funds to the Van Ness BRT Project.			
NEXT STEPS:			
Future payments for the Transit Fee are due as follows: 1. \$2,500,000 at the Fourth Installment of the Payment Schedule (10/8/2016) 2. \$2,500,000 at the Fifth Installment of the Payment Schedule (10/8/2017)			
OPPORTUNITIES FOR COMMUNITY ENGAGEMENT:			
The SFMTA will report through annual compliance report and its Citizens Advisory Council how funds are being applied, starting in 2016.			
CPMC's FULL FUNDING AMOUNT:		FUNDING RECEIVED FROM CPMC TO DATE:	
\$6,500,000.00		\$1,500,000.00	
CPMC's FUNDING OBLIGATION REMAINING:			
\$5,000,000.00			
FULLY OR PARTIALLY FUNDED; IF PARTIALLY, LIST OTHER APPLICABLE SOURCES:			
Fully funded			
ADDITIONAL FUNDS REQUIRED:			
None			

CPMC CITY AGENCY COMPLIANCE REPORT			
SUBJECT:		MMRP: Transportation and Circulation	
DEVELOPMENT AGREEMENT OBLIGATION:		DEVELOPMENT AGREEMENT SECTION:	
Mitigation Measure - 38/38L Geary		Exhibit D MM-TR-30 (Cathedral Hill)	
LEAD DEPARTMENT:	SFMTA	COMPLETION DATE:	
STAFF CONTACT NAME:	Frank Markowitz	OBLIGATION STATUS:	COMPLETE <input type="checkbox"/>
STAFF CONTACT TITLE:	Senior Transportation Planner		IN PROGRESS <input checked="" type="checkbox"/>
EMAIL:	Frank.Markowitz@sfmta.com		IN COMPLIANCE <input checked="" type="checkbox"/>
PHONE:	(415) 701-4442		NOT IN COMPLIANCE <input type="checkbox"/>
DESCRIPTION OF OBLIGATION (Mitigation Measure):			
CPMC shall ensure that the transit delay impact related to the Cathedral Hill Campus project on the 38/38L-Geary is reduced to a less-than-significant level by financially compensating the SFMTA for the cost of providing the service needed to accommodate the project at proposed levels of service. The financial contribution shall be calculated and applied in a manner that is consistent with the SFMTA cost/scheduling model. The amount and schedule for payment and commitment to application of service needs shall be set forth in a Transit Mitigation Agreement between CPMC and SFMTA.			
CURRENT STATUS:			
This obligation will be fulfilled by the Transit Fee (Development Agreement, Exhibit K, item 3): \$6.5 million. SFMTA received \$1,500,000 as the Third Installment of the Payment Schedule (10/8/2015) and allocated these funds to the Van Ness BRT Project.			
NEXT STEPS:			
Future payments for the Transit Fee are due as follows: 1. \$2,500,000 at the Fourth Installment of the Payment Schedule (10/8/2016) 2. \$2,500,000 at the Fifth Installment of the Payment Schedule (10/8/2017)			
OPPORTUNITIES FOR COMMUNITY ENGAGEMENT:			
The SFMTA will report through annual compliance report and its Citizens Advisory Council how funds are being applied, starting in 2016.			
CPMC'S FULL FUNDING AMOUNT:		FUNDING RECEIVED FROM CPMC TO DATE:	
\$6,500,000.00		\$1,500,000.00	
CPMC'S FUNDING OBLIGATION REMAINING:			
\$5,000,000.00			
FULLY OR PARTIALLY FUNDED; IF PARTIALLY, LIST OTHER APPLICABLE SOURCES:			
Fully funded			
ADDITIONAL FUNDS REQUIRED:			
None			

CPMC CITY AGENCY COMPLIANCE REPORT			
SUBJECT:		MMRP: Transportation and Circulation	
DEVELOPMENT AGREEMENT OBLIGATION:		DEVELOPMENT AGREEMENT SECTION:	
Mitigation Measure - 19 Polk		Exhibit D - MM-TR-31 (Cathedral Hill)	
LEAD DEPARTMENT:	SFMTA	COMPLETION DATE:	
STAFF CONTACT NAME:	Frank Markowitz	OBLIGATION STATUS:	COMPLETE <input type="checkbox"/>
STAFF CONTACT TITLE:	Senior Transportation Planner		IN PROGRESS <input checked="" type="checkbox"/>
EMAIL:	Frank.Markowitz@sfmta.com		IN COMPLIANCE <input checked="" type="checkbox"/>
PHONE:	(415) 701-4442		NOT IN COMPLIANCE <input type="checkbox"/>
DESCRIPTION OF OBLIGATION (Mitigation Measure):			
<p>CPMC shall ensure that the transit delay impact related to the Cathedral Hill Campus project on the 19-Polk is reduced to a less-than-significant level by financially compensating the SFMTA for the cost of providing the service needed to accommodate the project at proposed levels of service. The financial contribution shall be calculated and applied in a manner that is consistent with the SFMTA cost/scheduling model. The amount and schedule for payment and commitment to application of service needs shall be set forth in a Transit Mitigation Agreement between CPMC and SFMTA.</p>			
CURRENT STATUS:			
This obligation will be fulfilled by the Transit Fee (Development Agreement, Exhibit K, item 3): \$6.5 million.			
NEXT STEPS:			
<p>Future payments for the Transit Fee are due as follows:</p> <ol style="list-style-type: none"> 1. \$2,500,000 at the Fourth Installment of the Payment Schedule (10/8/2016) 2. \$2,500,000 at the Fifth Installment of the Payment Schedule (10/8/2017) 			
OPPORTUNITIES FOR COMMUNITY ENGAGEMENT:			
The SFMTA will report through annual compliance report and its Citizens Advisory Council how funds are being applied, starting in 2016.			
CPMC'S FULL FUNDING AMOUNT:		FUNDING RECEIVED FROM CPMC TO DATE:	
\$6,500,000.00		\$0.00	
CPMC'S FUNDING OBLIGATION REMAINING:			
\$6,500,000.00			
FULLY OR PARTIALLY FUNDED; IF PARTIALLY, LIST OTHER APPLICABLE SOURCES:			
Fully funded			
ADDITIONAL FUNDS REQUIRED:			
None			

CPMC CITY AGENCY COMPLIANCE REPORT			
SUBJECT:		MMRP: Transportation and Circulation	
DEVELOPMENT AGREEMENT OBLIGATION:		DEVELOPMENT AGREEMENT SECTION:	
Mitigation Measure - Construction Transportation Management		Exhibit D - MM-TR-55 (Cathedral Hill)	
LEAD DEPARTMENT:	SFMTA	COMPLETION DATE:	
STAFF CONTACT NAME:	Frank Markowitz	OBLIGATION STATUS:	COMPLETE <input type="checkbox"/>
STAFF CONTACT TITLE:	Senior Transportation Planner		IN PROGRESS <input checked="" type="checkbox"/>
EMAIL:	Frank.Markowitz@sfmta.com		IN COMPLIANCE <input checked="" type="checkbox"/>
PHONE:	(415) 701-4442		NOT IN COMPLIANCE <input type="checkbox"/>
DESCRIPTION OF OBLIGATION (Mitigation Measure):			
<p>CPMC shall develop and implement a Construction Transportation Management Plan (TMP) to anticipate and minimize impacts of various construction activities associated with the Proposed Project. The Plan would disseminate appropriate information to contractors and affected agencies with respect to coordinating construction activities to minimize overall disruptions and ensure that overall circulation is maintained to the extent possible, with particular focus on ensuring pedestrian, transit, and bicycle connectivity. The program would supplement and expand, rather than modify or supersede, any manual, regulations, or provisions set forth by Caltrans, SFMTA, DPW, or other City departments and agencies.</p>			
CURRENT STATUS:			
<p>CPMC submitted the Contractor Transportation and Parking Management Plan on July 3, 2014. The SFMTA reviewed and submitted comments on July 17, 2014. CPMC submitted a revised TMP on July 22, 2014. This was determined to be acceptable by the SFMTA and approved on July 23, 2014, subject to updating in 2015.</p>			
NEXT STEPS:			
<p>CPMC will monitor the contractor in fulfilling this TMP. CPMC will revise the Plan in 2015 when additional information is available on actual construction crew demographics and travel patterns.</p>			
OPPORTUNITIES FOR COMMUNITY ENGAGEMENT:			
<p>Community engagement not needed. CPMC will provide contact information to neighbors who have concerns about the project's construction impacts.</p>			
CPMC'S FULL FUNDING AMOUNT:		FUNDING RECEIVED FROM CPMC TO DATE:	
\$0.00		\$0.00	
CPMC'S FUNDING OBLIGATION REMAINING:			
\$0.00			
FULLY OR PARTIALLY FUNDED; IF PARTIALLY, LIST OTHER APPLICABLE SOURCES:			
NA			
ADDITIONAL FUNDS REQUIRED:			
NA			

CPMC CITY AGENCY COMPLIANCE REPORT			
SUBJECT:		MMRP: Transportation and Circulation	
DEVELOPMENT AGREEMENT OBLIGATION:		DEVELOPMENT AGREEMENT SECTION:	
Mitigation Measure - 47 Van Ness		Exhibit D - MM-TR-134 (Cathedral Hill)	
LEAD DEPARTMENT:	SFMTA	COMPLETION DATE:	
STAFF CONTACT NAME:	Frank Markowitz	OBLIGATION STATUS:	COMPLETE <input type="checkbox"/>
STAFF CONTACT TITLE:	Senior Transportation Planner		IN PROGRESS <input checked="" type="checkbox"/>
EMAIL:	Frank.Markowitz@sfmta.com		IN COMPLIANCE <input checked="" type="checkbox"/>
PHONE:	(415) 701-4442		NOT IN COMPLIANCE <input type="checkbox"/>
DESCRIPTION OF OBLIGATION (Mitigation Measure):			
<p>CPMC shall ensure that the transit delay impact related to the Cathedral Hill Campus project on the 47-Van Ness is reduced to a less-than-significant level by financially compensating the SFMTA for the cost of providing the additional service needed to accommodate the project at proposed levels of service. The financial contribution shall be calculated and applied in a manner that is consistent with the SFMTA cost/scheduling model. The amount and schedule for payment and commitment to application of service needs shall be set forth in a Transit Mitigation Agreement between CPMC and SFMTA.</p>			
CURRENT STATUS:			
This obligation will be fulfilled by the Transit Fee (Development Agreement, Exhibit K, item 3): \$6.5 million.			
NEXT STEPS:			
<p>Future payments for the Transit Fee are due as follows:</p> <ol style="list-style-type: none"> 1. \$2,500,000 at the Fourth Installment of the Payment Schedule (10/8/2016) 2. \$2,500,000 at the Fifth Installment of the Payment Schedule (10/8/2017) 			
OPPORTUNITIES FOR COMMUNITY ENGAGEMENT:			
The SFMTA will report through annual compliance report and its Citizens Advisory Council how funds are being applied, starting in 2016.			
CPMC'S FULL FUNDING AMOUNT:		FUNDING RECEIVED FROM CPMC TO DATE:	
\$6,500,000.00		\$0.00	
CPMC'S FUNDING OBLIGATION REMAINING:			
\$6,500,000.00			
FULLY OR PARTIALLY FUNDED; IF PARTIALLY, LIST OTHER APPLICABLE SOURCES:			
Fully funded			
ADDITIONAL FUNDS REQUIRED:			
None			

CPMC CITY AGENCY COMPLIANCE REPORT			
SUBJECT:		MMRP: Transportation and Circulation	
DEVELOPMENT AGREEMENT OBLIGATION:		DEVELOPMENT AGREEMENT SECTION:	
Mitigation Measure - 3 Jackson		Exhibit D - MM-TR-137 (Cathedral Hill)	
LEAD DEPARTMENT:	SFMTA	COMPLETION DATE:	
STAFF CONTACT NAME:	Frank Markowitz	OBLIGATION STATUS:	COMPLETE <input type="checkbox"/>
STAFF CONTACT TITLE:	Senior Transportation Planner		IN PROGRESS <input checked="" type="checkbox"/>
EMAIL:	Frank.Markowitz@sfmta.com		IN COMPLIANCE <input checked="" type="checkbox"/>
PHONE:	(415) 701-4442		NOT IN COMPLIANCE <input type="checkbox"/>
DESCRIPTION OF OBLIGATION (Mitigation Measure):			
CPMC shall ensure that the transit delay impact related to the Cathedral Hill Campus project on the 3-Jackson is reduced to a less-than-significant level by financially compensating the SFMTA for the cost of providing the service needed to accommodate the project at proposed levels of service. The financial contribution shall be calculated and applied in a manner that is consistent with the SFMTA cost/scheduling model. The amount and schedule for payment and commitment to application of service needs shall be set forth in a Transit Mitigation Agreement between CPMC and SFMTA.			
CURRENT STATUS:			
This obligation will be fulfilled by the Transit Fee (Development Agreement, Exhibit K, item 3): \$6.5 million. SFMTA received \$1,500,000 as the Third Installment of the Payment Schedule (10/8/2015) and allocated these funds to the Van Ness BRT Project.			
NEXT STEPS:			
Future payments for the Transit Fee are due as follows: 1. \$2,500,000 at the Fourth Installment of the Payment Schedule (10/8/2016) 2. \$2,500,000 at the Fifth Installment of the Payment Schedule (10/8/2017)			
OPPORTUNITIES FOR COMMUNITY ENGAGEMENT:			
The SFMTA will report through annual compliance report and its Citizens Advisory Council how funds are being applied, starting in 2016.			
CPMC'S FULL FUNDING AMOUNT:		FUNDING RECEIVED FROM CPMC TO DATE:	
\$6,500,000.00		\$1,500,000.00	
CPMC'S FUNDING OBLIGATION REMAINING:			
\$5,000,000.00			
FULLY OR PARTIALLY FUNDED; IF PARTIALLY, LIST OTHER APPLICABLE SOURCES:			
Fully funded			
ADDITIONAL FUNDS REQUIRED:			
None			

CPMC CITY AGENCY COMPLIANCE REPORT			
SUBJECT:		Transportation	
DEVELOPMENT AGREEMENT OBLIGATION:		DEVELOPMENT AGREEMENT SECTION:	
Cathedral Hill Transit and Safety Improvements		Exhibit H § 2.b	
LEAD DEPARTMENT:	SFMTA	COMPLETION DATE:	10/8/2016
STAFF CONTACT NAME:	Frank Markowitz	OBLIGATION STATUS:	COMPLETE <input type="checkbox"/>
STAFF CONTACT TITLE:	Senior Transportation Planner		IN PROGRESS <input checked="" type="checkbox"/>
EMAIL:	Frank.Markowitz@sfmta.com		IN COMPLIANCE <input checked="" type="checkbox"/>
PHONE:	(415) 701-4442		NOT IN COMPLIANCE <input type="checkbox"/>
DESCRIPTION OF OBLIGATION:			
<p>\$1,550,000 to DPW or MTA for transit and safety improvements and work as part of the CCHAP Improvements... in the neighborhoods around the Cathedral Hill Campus.</p>			
CURRENT STATUS:			
<p>Partial funding has been received, consistent with the payment schedule outlined in the Development Agreement. SFMTA and DPW have agreed on proposal to use funds to improve transit travel times and reliability near the campuses. Funding has been approved by Transit Capital Committee and allocated for Transit Signal Priority on 1 California, 2 Clement, 3 Jackson, 19 Polk, and 27 Bryant. Funding is currently being expended.</p>			
NEXT STEPS:			
<p>Installation has begun as of mid-2016. Remaining funding will be allocated to Transit Signal Priority when received.</p>			
OPPORTUNITIES FOR COMMUNITY ENGAGEMENT:			
<p>SFMTA invited suggestions from key Supervisors' offices. The proposal was also presented to the SFMTA Citizens Advisory Council on August 7, 2014.</p>			
CPMC'S FULL FUNDING AMOUNT:		FUNDING RECEIVED FROM CPMC TO DATE:	
\$1,550,000.00		\$975,000.00	
CPMC'S FUNDING OBLIGATION REMAINING:			
\$575,000.00			
FULLY OR PARTIALLY FUNDED; IF PARTIALLY, LIST OTHER APPLICABLE SOURCES:			
Fully funded.			
ADDITIONAL FUNDS REQUIRED:			
NA			

CPMC CITY AGENCY COMPLIANCE REPORT			
SUBJECT:		Transportation	
DEVELOPMENT AGREEMENT OBLIGATION:		DEVELOPMENT AGREEMENT SECTION:	
California Campus Enforcement and Traffic Safety Measures		Exhibit H § 2.c	
LEAD DEPARTMENT:	SFMTA	COMPLETION DATE:	10/8/2016
STAFF CONTACT NAME:	Frank Markowitz	OBLIGATION STATUS:	COMPLETE <input type="checkbox"/>
STAFF CONTACT TITLE:	Senior Transportation Planner		IN PROGRESS <input checked="" type="checkbox"/>
EMAIL:	Frank.Markowitz@sfmta.com		IN COMPLIANCE <input checked="" type="checkbox"/>
PHONE:	(415) 701-4442		NOT IN COMPLIANCE <input type="checkbox"/>
DESCRIPTION OF OBLIGATION:			
CPMC shall make the following payments (the "CCHAP Improvement Funds") to City for the purposes identified below....\$3,000,000 to DPW or MTA, as applicable, for Public Improvement Costs for enforcement and traffic safety measures as part of the CCHAP Improvements (shown in Schedule A Section I), around the CPMC Pacific Campus and California Campus.			
CURRENT STATUS:			
Partial funding has been received. The City has agreed on the proposal to use some of the funds to improve pedestrian safety by way of the following initial enforcement and traffic safety measures near the California and Pacific campuses:			
1. Up to \$800,000 for a 2-year Enhanced Parking Enforcement Pilot that will focus on loading zones and crosswalks within one block of campus, currently focused on Pacific campus. Progress evaluations are provided on a regular basis. This pilot will sunset in mid-2017.			
2. \$80,000 for rectangular rapid flash beacons at California/Commonwealth intersection, with added pedestrian improvements possible (based on detailed field work and collision analysis). This project is currently in design phase; construction is expected in 2017.			
3. About \$100,000 for continental crosswalk restriping and other visibility improvements for WalkFirst intersections within 2,000 feet of campuses and all unsignalized crosswalks immediately adjacent to campuses. (Webster intersections including Clay will receive continental crosswalks in the second half of 2016 under a funded repaving project.) This project is complete as of Spring 2016.			
4: Remaining funding will be allocated for pedestrian safety improvements around Pacific Campus.			
NEXT STEPS:			
SFMTA will continue to implement and adjust as needed the enhanced parking enforcement program. CPMC will review proposals for use of remaining funds. Parking Enforcement Pilot will continue to operate through 2016. Rapid flash beacons expected to be constructed in 2017. SFMTA beginning planning and design for additional pedestrian safety improvements at Pacific Campus.			
OPPORTUNITIES FOR COMMUNITY ENGAGEMENT:			
SFMTA invited suggestions from key Supervisors' offices. The proposal was presented to the SFMTA Citizens Advisory Council on August 7, 2014.			
CPMC's FULL FUNDING AMOUNT:		FUNDING RECEIVED FROM CPMC TO DATE:	
\$3,000,000.00		\$2,000,000.00	
CPMC's FUNDING OBLIGATION REMAINING:			
\$1,000,000.00			
FULLY OR PARTIALLY FUNDED; IF PARTIALLY, LIST OTHER APPLICABLE SOURCES:			
Fully funded.			
ADDITIONAL FUNDS REQUIRED:			
NA			

CPMC CITY AGENCY COMPLIANCE REPORT			
SUBJECT:		Transportation	
DEVELOPMENT AGREEMENT OBLIGATION:		DEVELOPMENT AGREEMENT SECTION:	
Pacific Campus Enforcement and Traffic Safety Measures		Exhibit H § 2.c	
LEAD DEPARTMENT:	SFMTA	COMPLETION DATE:	10/8/2016
STAFF CONTACT NAME:	Frank Markowitz	OBLIGATION STATUS:	COMPLETE <input type="checkbox"/>
STAFF CONTACT TITLE:	Senior Transportation Planner		IN PROGRESS <input checked="" type="checkbox"/>
EMAIL:	Frank.Markowitz@sfmta.com		IN COMPLIANCE <input checked="" type="checkbox"/>
PHONE:	(415) 701-4442		NOT IN COMPLIANCE <input type="checkbox"/>
DESCRIPTION OF OBLIGATION:			
CPMC shall make the following payments (the "CCHAP Improvement Funds") to City for the purposes identified below....\$3,000,000 to DPW or MTA, as applicable, for Public Improvement Costs for enforcement and traffic safety measures as part of the CCHAP Improvements (shown in Schedule A Section I), around the CPMC Pacific Campus and California Campus.			
CURRENT STATUS:			
Partial funding has been received. The City has agreed on the proposal to use some of the funds to improve pedestrian safety by way of the following initial enforcement and traffic safety measures near the California and Pacific campuses:			
<ol style="list-style-type: none"> Up to \$800,000 for a 2-year Enhanced Parking Enforcement Pilot that will focus on loading zones and crosswalks within one block of campus, currently focused on Pacific campus. Progress evaluations are provided on a regular basis. This pilot will sunset in mid-2017. \$80,000 for rectangular rapid flash beacons at California/Commonwealth intersection, with added pedestrian improvements possible (based on detailed field work and collision analysis). This project is currently in design phase; construction is expected in 2017. About \$100,000 for continental crosswalk restriping and other visibility improvements for WalkFirst intersections within 2000 feet of campuses and all unsignalized crosswalks immediately adjacent to campuses. (Webster intersections including Clay will receive continental crosswalks in the second half of 2016 under a funded repaving project.) This project is complete as of Spring 2016. Remaining funding will be allocated for pedestrian safety improvements around Pacific Campus. 			
NEXT STEPS:			
SFMTA will continue to implement and adjust as needed the enhanced parking enforcement program. CPMC will review proposals for use of remaining funds. Parking Enforcement Pilot will continue to operate through 2016. Rapid flash beacons expected to be constructed in 2017. SFMTA beginning planning and design for additional pedestrian safety improvements at Pacific Campus.			
OPPORTUNITIES FOR COMMUNITY ENGAGEMENT:			
SFMTA invited suggestions from key Supervisors' offices. The proposal was presented to the SFMTA Citizens Advisory Council on August 7, 2014.			
CPMC'S FULL FUNDING AMOUNT:		FUNDING RECEIVED FROM CPMC TO DATE:	
\$3,000,000.00		\$2,000,000.00	
CPMC'S FUNDING OBLIGATION REMAINING:			
\$1,000,000.00			
FULLY OR PARTIALLY FUNDED; IF PARTIALLY, LIST OTHER APPLICABLE SOURCES:			
Fully funded.			
ADDITIONAL FUNDS REQUIRED:			
NA			

CPMC CITY AGENCY COMPLIANCE REPORT			
SUBJECT:		Public Improvements	
DEVELOPMENT AGREEMENT OBLIGATION:		DEVELOPMENT AGREEMENT SECTION:	
St. Luke's Campus Public Improvements Final Design Submission		Exhibit H § 6.a	
LEAD DEPARTMENT:	SFMTA	COMPLETION DATE:	7/31/2024
STAFF CONTACT NAME:	Frank Markowitz	OBLIGATION STATUS:	COMPLETE <input type="checkbox"/>
STAFF CONTACT TITLE:	Senior Transportation Planner		IN PROGRESS <input checked="" type="checkbox"/>
EMAIL:	Frank.Markowitz@sfmta.com		IN COMPLIANCE <input checked="" type="checkbox"/>
PHONE:	(415) 701-4442		NOT IN COMPLIANCE <input type="checkbox"/>
DESCRIPTION OF OBLIGATION:			
CPMC shall prepare final design, specifications and construction plans for the St. Luke's and Davies (STLD) Improvements for submittal to City, and City shall have sole authority to review and approve improvement plans for the STLD Improvements consistent with the descriptions in Schedule A.			
CURRENT STATUS:			
Final design for these improvements has yet to be completed.			
NEXT STEPS:			
CPMC will complete the design and determine whether to construct improvements directly or to fund City construction.			
OPPORTUNITIES FOR COMMUNITY ENGAGEMENT:			
The design concepts were reviewed during the public and Board of Supervisors review of the CPMC development project.			
CPMC'S FULL FUNDING AMOUNT:		FUNDING RECEIVED FROM CPMC TO DATE:	
\$3,300,000.00		\$0.00	
CPMC'S FUNDING OBLIGATION REMAINING:			
\$0.00			
FULLY OR PARTIALLY FUNDED; IF PARTIALLY, LIST OTHER APPLICABLE SOURCES:			
Funding estimates to be finalized.			
ADDITIONAL FUNDS REQUIRED:			
Funding estimates to be finalized.			

CPMC CITY AGENCY COMPLIANCE REPORT			
SUBJECT:		Public Improvements	
DEVELOPMENT AGREEMENT OBLIGATION:		DEVELOPMENT AGREEMENT SECTION:	
Davies Campus Public Improvements Final Design Submission		Exhibit H § 6.a	
LEAD DEPARTMENT:	SFMTA	COMPLETION DATE:	7/31/2024
STAFF CONTACT NAME:	Frank Markowitz	OBLIGATION STATUS:	COMPLETE <input type="checkbox"/>
STAFF CONTACT TITLE:	Senior Transportation Planner		IN PROGRESS <input checked="" type="checkbox"/>
EMAIL:	Frank.Markowitz@sfmta.com		IN COMPLIANCE <input checked="" type="checkbox"/>
PHONE:	(415) 701-4442		NOT IN COMPLIANCE <input type="checkbox"/>
DESCRIPTION OF OBLIGATION:			
CPMC shall prepare final design, specifications and construction plans for the St. Luke's and Davies (STLD) Improvements for submittal to City, and City shall have sole authority to review and approve improvement plans for the STLD Improvements consistent with the descriptions in Schedule A.			
CURRENT STATUS:			
Final design for these improvements has yet to be completed.			
NEXT STEPS:			
CPMC will complete the design and determine whether to construct improvements directly or to fund City construction.			
OPPORTUNITIES FOR COMMUNITY ENGAGEMENT:			
The design concepts were reviewed during the public and Board of Supervisors review of the CPMC development project.			
CPMC'S FULL FUNDING AMOUNT:		FUNDING RECEIVED FROM CPMC TO DATE:	
\$475,000.00		\$0.00	
CPMC'S FUNDING OBLIGATION REMAINING:			
\$0.00			
FULLY OR PARTIALLY FUNDED; IF PARTIALLY, LIST OTHER APPLICABLE SOURCES:			
Funding estimates to be finalized.			
ADDITIONAL FUNDS REQUIRED:			
Funding estimates to be finalized.			

CPMC CITY AGENCY COMPLIANCE REPORT			
SUBJECT:		Transportation	
DEVELOPMENT AGREEMENT OBLIGATION:		DEVELOPMENT AGREEMENT SECTION:	
BRT Contribution		§ 4.2.4(e); Exhibit K § 1; Exhibit N	
LEAD DEPARTMENT:	SFMTA	COMPLETION DATE:	12/1/2018
STAFF CONTACT NAME:	Frank Markowitz	OBLIGATION STATUS:	COMPLETE <input type="checkbox"/>
STAFF CONTACT TITLE:	Senior Transportation Planner		IN PROGRESS <input checked="" type="checkbox"/>
EMAIL:	Frank.Markowitz@sfmta.com		IN COMPLIANCE <input checked="" type="checkbox"/>
PHONE:	(415) 701-4442		NOT IN COMPLIANCE <input type="checkbox"/>
DESCRIPTION OF OBLIGATION:			
SFMTA shall use the BRT contributions for hard and soft costs of planning, administration and construction associated with the BRT improvements to be constructed or installed in the Geary/Van Ness public rights of way adjacent to the Cathedral Hill Campus.			
CURRENT STATUS:			
Funding has been received in full by SFMTA. A portion of funds were utilized for design of the Van Ness BRT; the remaining funds are to be utilized for future construction.			
NEXT STEPS:			
Remaining funds are to be used for construction of the Van Ness BRT project. The project is expected to be completed and operating by 2019.			
OPPORTUNITIES FOR COMMUNITY ENGAGEMENT:			
The Van Ness BRT project has extensive community involvement opportunities, including its own Citizens Advisory Committee.			
CPMC'S FULL FUNDING AMOUNT:		FUNDING RECEIVED FROM CPMC TO DATE:	
\$5,000,000.00		\$5,000,000.00	
CPMC'S FUNDING OBLIGATION REMAINING:			
\$0.00			
FULLY OR PARTIALLY FUNDED; IF PARTIALLY, LIST OTHER APPLICABLE SOURCES:			
The project is virtually fully funded. Funding has been identified, but not all funding is committed.			
ADDITIONAL FUNDS REQUIRED:			
There is a full funding plan, and SFMTA grants staff are obtaining commitments for all needed funding.			

CPMC CITY AGENCY COMPLIANCE REPORT			
SUBJECT:		Transportation (Bicycle Studies)	
DEVELOPMENT AGREEMENT OBLIGATION:		DEVELOPMENT AGREEMENT SECTION:	
Bicycle Studies		§ 4.2.4(e); Exhibit K.4	
LEAD DEPARTMENT:	SFMTA	COMPLETION DATE:	7/31/2015
STAFF CONTACT NAME:	Frank Markowitz	OBLIGATION STATUS:	COMPLETE <input type="checkbox"/>
STAFF CONTACT TITLE:	Senior Transportation Planner		IN PROGRESS <input checked="" type="checkbox"/>
EMAIL:	Frank.Markowitz@sfmta.com		IN COMPLIANCE <input checked="" type="checkbox"/>
PHONE:	(415) 701-4442		NOT IN COMPLIANCE <input type="checkbox"/>
DESCRIPTION OF OBLIGATION:			
<p>CPMC shall pay to SFMTA the total sum of \$400,000. SFMTA shall use the Bicycle Studies Contribution, in its discretion to:</p> <ul style="list-style-type: none"> a. Develop preferred bicycle routes between CPMC's campuses... b. Develop design alternatives for improved bicycle facilities on Polk Street... c. Develop traffic calming proposals along the Wiggle... d. Design traffic calming measures along 26th Street between Valencia Street and Potrero Avenue... 			
CURRENT STATUS:			
<p>Funding has been received in full by SFMTA. Funds are being used to improve bicycle safety and access near (1) Cathedral Hill for Wiggle Improvements; (2) California Campus for completed Euclid Avenue Bike Lanes; (3) Presidio to Arguello sharrows near California Campus, (4) St. Luke's for Mission/Valencia Raised Cycletrack, (5) Polk Street Safety Improvements, and (6) Turk Street Bicycle Improvements.</p>			
NEXT STEPS:			
<p>Implementation is continuing and projects are expected to be constructed between 2016-2018.</p>			
OPPORTUNITIES FOR COMMUNITY ENGAGEMENT:			
<p>SFMTA invited suggestions from key Supervisors' offices. The proposal was presented to the SFMTA Citizens Advisory Council. The SFMTA has a Bicycle Advisory Committee that can also review.</p>			
CPMC'S FULL FUNDING AMOUNT:		FUNDING RECEIVED FROM CPMC TO DATE:	
\$400,000.00		\$400,000.00	
CPMC'S FUNDING OBLIGATION REMAINING:			
\$0.00			
FULLY OR PARTIALLY FUNDED; IF PARTIALLY, LIST OTHER APPLICABLE SOURCES:			
Fully funded.			
ADDITIONAL FUNDS REQUIRED:			
NA			

CPMC CITY AGENCY COMPLIANCE REPORT

SUBJECT: Transportation (TDM)

DEVELOPMENT AGREEMENT OBLIGATION: TDM Implementation **DEVELOPMENT AGREEMENT SECTION:** § 4.2.4(e); Exhibit K

LEAD DEPARTMENT:	SFMTA	COMPLETION DATE:	
STAFF CONTACT NAME:	Frank Markowitz	OBLIGATION STATUS:	COMPLETE <input type="checkbox"/>
STAFF CONTACT TITLE:	Senior Transportation Planner		IN PROGRESS <input checked="" type="checkbox"/>
EMAIL:	Frank.Markowitz@sfmta.com		IN COMPLIANCE <input checked="" type="checkbox"/>
PHONE:	(415) 701-4442		NOT IN COMPLIANCE <input type="checkbox"/>

DESCRIPTION OF OBLIGATION:
CPMC shall implement the Transportation Demand Management Plans dated March 24, 2011, as amended dated April 1, 2013 (each a "TDMP") for each of the St. Luke's, Cathedral Hill, Pacific and Davies Campuses, respectively.

CURRENT STATUS:
See the subsequent pages for specific TDM measures and status.

NEXT STEPS:

OPPORTUNITIES FOR COMMUNITY ENGAGEMENT:

CPMC'S FULL FUNDING AMOUNT:	FUNDING RECEIVED FROM CPMC TO DATE:
CPMC'S FUNDING OBLIGATION REMAINING:	
\$0.00	
FULLY OR PARTIALLY FUNDED; IF PARTIALLY, LIST OTHER APPLICABLE SOURCES:	
ADDITIONAL FUNDS REQUIRED:	

CPMC CITY AGENCY COMPLIANCE REPORT**SUBJECT:** TDM: Bicycle Parking**DEVELOPMENT AGREEMENT OBLIGATION:** Bicycle Parking **DEVELOPMENT AGREEMENT SECTION:** 4.2.4 (e); Exhibit K § 5; TDMP Page 7-9

LEAD DEPARTMENT:	SFMTA	COMPLETION DATE:	
STAFF CONTACT NAME:	Frank Markowitz	OBLIGATION STATUS:	COMPLETE <input type="checkbox"/>
STAFF CONTACT TITLE:	Senior Transportation Planner		IN PROGRESS <input checked="" type="checkbox"/>
EMAIL:	Frank.Markowitz@sfmta.com		IN COMPLIANCE <input checked="" type="checkbox"/>
PHONE:	(415) 701-4442		NOT IN COMPLIANCE <input type="checkbox"/>

DESCRIPTION OF OBLIGATION:
 The number and location of bicycle racks shall be monitored annually and increased as necessary to provide a sufficient number of parking spaces for cyclists. Both secure long-term parking as well as short-term parking shall be provided. CPMC shall install bicycle lockers in both new and existing parking garages.

CURRENT STATUS:
 Installed a secured badge access only bicycle cage at Pacific Campus in last quarter, 2015. CPMC security and parking attendants continue to monitor all bicycle parking stalls/racks and report and/or investigate any suspicious activity. Bicycle parking supply and demand continues to be monitored.

NEXT STEPS:
 Conduct bicycle parking supply audit in last quarter 2016. Fulfill obligation by monitoring number and location of bicycle racks and determine whether there are a sufficient number of parking spaces for bicycles; increase bicycle parking as necessary. Provide documentation of this monitoring and determination to the SFMTA. Planning to install secured badge-access only bicycle cages at Davies and St. Luke's campuses.

OPPORTUNITIES FOR COMMUNITY ENGAGEMENT:
 The TDM Plan was briefly presented to the SFMTA Citizens Advisory Council on August 7, 2014 as part of a larger outreach effort covering all of the transportation commitments in the Development Agreement.

CPMC'S FULL FUNDING AMOUNT:	FUNDING RECEIVED FROM CPMC TO DATE:
\$0.00	\$0.00

CPMC'S FUNDING OBLIGATION REMAINING:
 \$0.00

FULLY OR PARTIALLY FUNDED; IF PARTIALLY, LIST OTHER APPLICABLE SOURCES:

ADDITIONAL FUNDS REQUIRED:

CPMC CITY AGENCY COMPLIANCE REPORT			
SUBJECT:		TDM: Outreach, Marketing, and Information	
DEVELOPMENT AGREEMENT OBLIGATION:		DEVELOPMENT AGREEMENT SECTION:	
Design TDM Operations and Maintenance Budget		4.2.4 (e); Exhibit K § 5; TDMP Page 7-9	
LEAD DEPARTMENT:	SFMTA	COMPLETION DATE:	
STAFF CONTACT NAME:	Frank Markowitz	OBLIGATION STATUS:	COMPLETE <input type="checkbox"/>
STAFF CONTACT TITLE:	Senior Transportation Planner		IN PROGRESS <input checked="" type="checkbox"/>
EMAIL:	Frank.Markowitz@sfmta.com		IN COMPLIANCE <input checked="" type="checkbox"/>
PHONE:	(415) 701-4442		NOT IN COMPLIANCE <input type="checkbox"/>
DESCRIPTION OF OBLIGATION:			
CPMC shall establish a fully funded budget for the TDM program and report the results on an annual basis.			
CURRENT STATUS:			
The TDM budget has been established for 2016-2017.			
NEXT STEPS:			
CPMC will fulfill its obligation by establishing TDM budget and regularly reporting results, as described above, and report TDM budget and results to the community.			
OPPORTUNITIES FOR COMMUNITY ENGAGEMENT:			
The TDM Plan was briefly presented to the SFMTA Citizens Advisory Council on August 7, 2014 as part of a larger outreach effort covering all of the transportation commitments in the Development Agreement.			
CPMC'S FULL FUNDING AMOUNT:		FUNDING RECEIVED FROM CPMC TO DATE:	
\$0.00		\$0.00	
CPMC'S FUNDING OBLIGATION REMAINING:			
\$0.00			
FULLY OR PARTIALLY FUNDED; IF PARTIALLY, LIST OTHER APPLICABLE SOURCES:			
ADDITIONAL FUNDS REQUIRED:			

CPMC CITY AGENCY COMPLIANCE REPORT			
SUBJECT:		TDM: Carsharing	
DEVELOPMENT AGREEMENT OBLIGATION:		DEVELOPMENT AGREEMENT SECTION:	
Car sharing		4.2.4 (e); Exhibit K § 5; TDMP Page 7-9	
LEAD DEPARTMENT:	SFMTA	COMPLETION DATE:	
STAFF CONTACT NAME:	Frank Markowitz	OBLIGATION STATUS:	COMPLETE <input type="checkbox"/>
STAFF CONTACT TITLE:	Senior Transportation Planner		IN PROGRESS <input checked="" type="checkbox"/>
EMAIL:	Frank.Markowitz@sfmta.com		IN COMPLIANCE <input checked="" type="checkbox"/>
PHONE:	(415) 701-4442		NOT IN COMPLIANCE <input type="checkbox"/>
DESCRIPTION OF OBLIGATION:			
CPMC shall allot additional parking spaces to car sharing services in both new and existing buildings based on demand.			
CURRENT STATUS:			
No on-site car share spaces at CPMC campuses.			
NEXT STEPS:			
Zipcar spaces will be installed in fall 2016 to have 2 vehicles at PAC and 2 vehicles at St. Luke's. Legal counsel is currently reviewing the contract. CPMC will expand the Zipcar footprint to Davies campus and possibly California Campus on or before December 31, 2016.			
OPPORTUNITIES FOR COMMUNITY ENGAGEMENT:			
The TDM Plan was briefly presented to the SFMTA Citizens Advisory Council on August 7, 2014 as part of a larger outreach effort covering all of the transportation commitments in the Development Agreement.			
CPMC'S FULL FUNDING AMOUNT:		FUNDING RECEIVED FROM CPMC TO DATE:	
\$0.00		\$0.00	
CPMC'S FUNDING OBLIGATION REMAINING:			
\$0.00			
FULLY OR PARTIALLY FUNDED; IF PARTIALLY, LIST OTHER APPLICABLE SOURCES:			
ADDITIONAL FUNDS REQUIRED:			

CPMC CITY AGENCY COMPLIANCE REPORT

SUBJECT: TDM: Carpool and Vanpool Parking

DEVELOPMENT AGREEMENT OBLIGATION: Carpool and Vanpool Parking
DEVELOPMENT AGREEMENT SECTION: 4.2.4 (e); Exhibit K § 5; TDMP Page 7-9

LEAD DEPARTMENT:	SFMTA	COMPLETION DATE:	
STAFF CONTACT NAME:	Frank Markowitz	OBLIGATION STATUS:	COMPLETE <input type="checkbox"/>
STAFF CONTACT TITLE:	Senior Transportation Planner		IN PROGRESS <input checked="" type="checkbox"/>
EMAIL:	Frank.Markowitz@sfmta.com		IN COMPLIANCE <input checked="" type="checkbox"/>
PHONE:	(415) 701-4442		NOT IN COMPLIANCE <input type="checkbox"/>

DESCRIPTION OF OBLIGATION:
The number and location of reserved carpool and vanpool parking shall be monitored annually and increased as necessary to ensure there are a sufficient number of parking spaces for carpools and vanpools based on demand.

CURRENT STATUS:
CPMC added 1 vanpool preferential parking space in April at California Campus and will be adding 1 vanpool preferential parking space at Pacific Campus in the near future. 22 carpools in operation, most at St. Luke's. There are currently no dedicated carpool spaces. Registered carpools get free monthly parking in the garage at their worksite.

NEXT STEPS:
Monitor number and location of reserved carpool and vanpool parking spaces and determine whether there are a sufficient number of parking spaces for carpools and vanpools; increase carpool and vanpool parking as necessary. Provide documentation of this monitoring and determination to the SFMTA. CPMC is requiring all current registered carpools to re-apply in last quarter of 2016 to qualify for the free carpool parking, as part of the Commute Benefits Enrollment Events.

OPPORTUNITIES FOR COMMUNITY ENGAGEMENT:
The TDM Plan was briefly presented to the SFMTA Citizens Advisory Council on August 7, 2014 as part of a larger outreach effort covering all of the transportation commitments in the Development Agreement.

CPMC'S FULL FUNDING AMOUNT:	FUNDING RECEIVED FROM CPMC TO DATE:
\$0.00	\$0.00

CPMC'S FUNDING OBLIGATION REMAINING:
\$0.00

FULLY OR PARTIALLY FUNDED; IF PARTIALLY, LIST OTHER APPLICABLE SOURCES:

ADDITIONAL FUNDS REQUIRED:

CPMC CITY AGENCY COMPLIANCE REPORT

SUBJECT: Transportation Demand Management Program

DEVELOPMENT AGREEMENT OBLIGATION: Clipper Card Transit Subsidy
DEVELOPMENT AGREEMENT SECTION: 4.2.4 (e); Exhibit K § 5; TDMP Page 7-9

LEAD DEPARTMENT:	SFMTA	COMPLETION DATE:	
STAFF CONTACT NAME:	Frank Markowitz	OBLIGATION STATUS:	COMPLETE <input type="checkbox"/>
STAFF CONTACT TITLE:	Senior Transportation Planner		IN PROGRESS <input checked="" type="checkbox"/>
EMAIL:	Frank.Markowitz@sfmta.com		IN COMPLIANCE <input checked="" type="checkbox"/>
PHONE:	(415) 701-4442		NOT IN COMPLIANCE <input type="checkbox"/>

DESCRIPTION OF OBLIGATION:
TDM Component in the Mid-Term (2-5 years) Transit Subsidy. CPMC shall expand the transit subsidy program to include all campuses and increase the value of the monthly subsidy to be up to the equivalent of the cost of a MUNI Fast Pass, with the employee covering up to 50% of the subsidy.

CURRENT STATUS:
The Transportation Demand Management Plan specifies dates on which aspects of the plan should be in place. As described on page 9 of the TDM Plan, the transit subsidy commitment is a mid-term component to be implemented at some time between August 10, 2015 and August 10, 2018. CPMC is planning to provide a \$36.50/monthly transit subsidy to all Sutter Health employees at CPMC that purchase their monthly transit fare media through Sutter Health's WageWorks platform beginning January 2017.

NEXT STEPS:
CPMC will market the transit subsidy as part of the Sutter Health Open Enrollment Employee Engagement beginning October 2016.

OPPORTUNITIES FOR COMMUNITY ENGAGEMENT:
The TDM Plan was briefly presented to the SFMTA Citizens Advisory Council on August 7, 2014 as part of a larger outreach effort covering all of the transportation commitments in the Development Agreement.

CPMC'S FULL FUNDING AMOUNT:	FUNDING RECEIVED FROM CPMC TO DATE:
\$0.00	\$0.00

CPMC'S FUNDING OBLIGATION REMAINING:
\$0.00

FULLY OR PARTIALLY FUNDED; IF PARTIALLY, LIST OTHER APPLICABLE SOURCES:

ADDITIONAL FUNDS REQUIRED:

CPMC CITY AGENCY COMPLIANCE REPORT

SUBJECT: TDM: Outreach, Marketing, and Information

DEVELOPMENT AGREEMENT OBLIGATION: TDM Communication Boards - Campus Cafeterias
DEVELOPMENT AGREEMENT SECTION: 4.2.4 (e); Exhibit K § 5; TDMP Page 7-9

LEAD DEPARTMENT:	SFMTA	COMPLETION DATE:	
STAFF CONTACT NAME:	Frank Markowitz	OBLIGATION STATUS:	COMPLETE <input type="checkbox"/>
STAFF CONTACT TITLE:	Senior Transportation Planner		IN PROGRESS <input checked="" type="checkbox"/>
EMAIL:	Frank.Markowitz@sfmta.com		IN COMPLIANCE <input checked="" type="checkbox"/>
PHONE:	(415) 701-4442		NOT IN COMPLIANCE <input type="checkbox"/>

DESCRIPTION OF OBLIGATION:
 Information on TDM programs, transit schedules and maps, bicycle routes, as well as upcoming events shall be posted on boards and periodically updated in each cafeteria.

CURRENT STATUS:
 With the transition to Sutter Health marketing/communication guidelines, CPMC has been redirecting all TDM communications to the employee weekly e-news and Take 5 e-sheets. TDM Manager is working with Sutter Health Communications to support onsite visuals for the program. CPMC will be posting 18x24 poster boards announcing the 2016 employee commute survey this Fall.

NEXT STEPS:
 CPMC will have some visuals at each campus, although most TDM communications will be via the intranet employee engagement site that will reference Transportation Options. The SFMTA will monitor implementation progress, meeting CPMC roughly quarterly to discuss details.

OPPORTUNITIES FOR COMMUNITY ENGAGEMENT:
 The TDM Plan was briefly presented to the SFMTA Citizens Advisory Council on August 7, 2014 as part of a larger outreach effort covering all of the transportation commitments in the Development Agreement. CPMC could invite community participation and employee coordination regarding carpooling, rides home, bike trains, and other TDM-related items on the communication boards.

CPMC'S FULL FUNDING AMOUNT:	FUNDING RECEIVED FROM CPMC TO DATE:
\$0.00	\$0.00

CPMC'S FUNDING OBLIGATION REMAINING:
 \$0.00

FULLY OR PARTIALLY FUNDED; IF PARTIALLY, LIST OTHER APPLICABLE SOURCES:

ADDITIONAL FUNDS REQUIRED:

CPMC CITY AGENCY COMPLIANCE REPORT

SUBJECT: TDM: Coordinator

DEVELOPMENT AGREEMENT OBLIGATION: TDM Coordinator **DEVELOPMENT AGREEMENT SECTION:** 4.2.4 (e); Exhibit K § 5; TDMP Page 7-9

LEAD DEPARTMENT:	SFMTA	COMPLETION DATE:	3/31/2015
STAFF CONTACT NAME:	Frank Markowitz	OBLIGATION STATUS:	COMPLETE <input checked="" type="checkbox"/>
STAFF CONTACT TITLE:	Senior Transportation Planner		IN PROGRESS <input type="checkbox"/>
EMAIL:	Frank.Markowitz@sfmta.com		IN COMPLIANCE <input checked="" type="checkbox"/>
PHONE:	(415) 701-4442		NOT IN COMPLIANCE <input type="checkbox"/>

DESCRIPTION OF OBLIGATION:
 CPMC shall retain a full-time experienced TDM coordinator to coordinate, monitor and publicize TDM activities for the campus including the following: Develop an information package of transportation services and benefits offered by CPMC, and participate in employee orientation training; Promote attendance at the Transportation Fair by providing incentives for employees to attend the Fair, such as free transit fast passes; Maintain and update the TDM communication boards; Monitor and update, as appropriate, the TDM Plan; Track participation rates in TDM programs (monthly & annually); Conduct employee travel surveys on an annual basis; Coordinate parking management and the shuttle program; Create a central database of shuttle utilization data; Oversee the rebranded transportation newsletter.

CURRENT STATUS:
 A TDM Coordinator was hired and started work in April 2015. The coordinator increased BART shuttle service frequency during peak periods.

NEXT STEPS:
 The TDM Coordinator will continue managing and implementing the TDM Program.

OPPORTUNITIES FOR COMMUNITY ENGAGEMENT:
 The TDM Plan was briefly presented to the SFMTA Citizens Advisory Council on August 7, 2014 as part of a larger outreach effort covering all of the transportation commitments in the Development Agreement.

CPMC'S FULL FUNDING AMOUNT:	FUNDING RECEIVED FROM CPMC TO DATE:
\$0.00	\$0.00

CPMC'S FUNDING OBLIGATION REMAINING:
 \$0.00

FULLY OR PARTIALLY FUNDED; IF PARTIALLY, LIST OTHER APPLICABLE SOURCES:

ADDITIONAL FUNDS REQUIRED:

CPMC CITY AGENCY COMPLIANCE REPORT

SUBJECT: TDM: Courtesy Ride Home Program

DEVELOPMENT AGREEMENT OBLIGATION: Courtesy Ride Home Program
DEVELOPMENT AGREEMENT SECTION: 4.2.4 (e); Exhibit K § 5; TDMP Page 7-9

LEAD DEPARTMENT:	SFMTA	COMPLETION DATE:	
STAFF CONTACT NAME:	Frank Markowitz	OBLIGATION STATUS:	COMPLETE <input type="checkbox"/>
STAFF CONTACT TITLE:	Senior Transportation Planner		IN PROGRESS <input checked="" type="checkbox"/>
EMAIL:	Frank.Markowitz@sfmta.com		IN COMPLIANCE <input checked="" type="checkbox"/>
PHONE:	(415) 701-4442		NOT IN COMPLIANCE <input type="checkbox"/>

DESCRIPTION OF OBLIGATION:
CPMC shall increase the boundaries of the program to cover major transit stops within a reasonable distance of each campus and also promote and market the Courtesy Ride Home (CRH) program.

CURRENT STATUS:
CPMC is entering into a partnership with LYFT to handle the CRH Program. This partnership will also provide last mile solutions for the 633 Folsom employees when the Folsom shuttle line is eliminated due to extremely low ridership.

NEXT STEPS:
The LYFT agreement is being reviewed by Sutter Health legal counsel and CPMC anticipates launching this partnership in fall 2016. The SFMTA will monitor the program effectiveness and possible changes, meeting with CPMC roughly quarterly to discuss details.

OPPORTUNITIES FOR COMMUNITY ENGAGEMENT:
The TDM Plan was briefly presented to the SFMTA Citizens Advisory Council on August 7, 2014 as part of a larger outreach effort covering all of the transportation commitments in the Development Agreement. CPMC could solicit input from employees/community regarding where they would like the program to go.

CPMC'S FULL FUNDING AMOUNT: \$0.00
FUNDING RECEIVED FROM CPMC TO DATE: \$0.00

CPMC'S FUNDING OBLIGATION REMAINING: \$0.00

FULLY OR PARTIALLY FUNDED; IF PARTIALLY, LIST OTHER APPLICABLE SOURCES:

ADDITIONAL FUNDS REQUIRED:

CPMC CITY AGENCY COMPLIANCE REPORT			
SUBJECT:		TDM: Outreach, Marketing, and Information	
DEVELOPMENT AGREEMENT OBLIGATION:		DEVELOPMENT AGREEMENT SECTION:	
Increase Marketing of Emergency Ride Home Program		4.2.4 (e); Exhibit K § 5; TDMP Page 7-9	
LEAD DEPARTMENT:	SFMTA	COMPLETION DATE:	
STAFF CONTACT NAME:	Frank Markowitz	OBLIGATION STATUS:	COMPLETE <input type="checkbox"/>
STAFF CONTACT TITLE:	Senior Transportation Planner		IN PROGRESS <input checked="" type="checkbox"/>
EMAIL:	Frank.Markowitz@sfmta.com		IN COMPLIANCE <input checked="" type="checkbox"/>
PHONE:	(415) 701-4442		NOT IN COMPLIANCE <input type="checkbox"/>
DESCRIPTION OF OBLIGATION:			
Increase marketing of the City of San Francisco's Emergency Ride Home (ERH) program.			
CURRENT STATUS:			
According to the April 1, 2013 Final TDM Plan, CPMC already participates in the ERH program. CPMC continues to promote program weekly via posters and communications; ERH posters are posted in all CPMC shuttle vehicles and on selected campus bulletin boards at each campus.			
NEXT STEPS:			
Effective January 2017, the LYFT service area will expand to include the ERH Program.			
OPPORTUNITIES FOR COMMUNITY ENGAGEMENT:			
The TDM Plan was briefly presented to the SFMTA Citizens Advisory Council on August 7, 2014 as part of a larger outreach effort covering all of the transportation commitments in the Development Agreement.			
CPMC'S FULL FUNDING AMOUNT:		FUNDING RECEIVED FROM CPMC TO DATE:	
\$0.00		\$0.00	
CPMC'S FUNDING OBLIGATION REMAINING:			
\$0.00			
FULLY OR PARTIALLY FUNDED; IF PARTIALLY, LIST OTHER APPLICABLE SOURCES:			
NA			
ADDITIONAL FUNDS REQUIRED:			
NA			

CPMC CITY AGENCY COMPLIANCE REPORT			
SUBJECT:		TDM: Outreach, Marketing, and Information	
DEVELOPMENT AGREEMENT OBLIGATION:		DEVELOPMENT AGREEMENT SECTION:	
Enhance TDM Site on Intranet		4.2.4 (e); Exhibit K § 5; TDMP Page 7-9	
LEAD DEPARTMENT:	SFMTA	COMPLETION DATE:	
STAFF CONTACT NAME:	Frank Markowitz	OBLIGATION STATUS:	COMPLETE <input type="checkbox"/>
STAFF CONTACT TITLE:	Senior Transportation Planner		IN PROGRESS <input checked="" type="checkbox"/>
EMAIL:	Frank.Markowitz@sfmta.com		IN COMPLIANCE <input checked="" type="checkbox"/>
PHONE:	(415) 701-4442		NOT IN COMPLIANCE <input type="checkbox"/>
DESCRIPTION OF OBLIGATION:			
CPMC shall update its employee intranet to emphasize TDM programs as well as provide enrollment forms for commuter checks, shuttle schedules and maps, links to WageWorks, Clipper, BART, MUNI, 511.org, and parking and car sharing information.			
CURRENT STATUS:			
Implementation delayed due to Sutter Health requiring standardization for all marketing and communication system-wide. CPMC continues to market the TDM program via NEO, town hall meetings, employee weekly e-news, and Take 5 e-sheets.			
NEXT STEPS:			
CPMC is working to create the full TDM employee engagement on its intranet for launch in late fall 2016 for open enrollment. The SFMTA will monitor progress on this measure, meeting roughly quarterly with CPMC.			
OPPORTUNITIES FOR COMMUNITY ENGAGEMENT:			
The TDM Plan was briefly presented to the SFMTA Citizens Advisory Council on August 7, 2014 as part of a larger outreach effort covering all of the transportation commitments in the Development Agreement. CPMC could invite employee coordination regarding carpooling, rides home, bike trains, and other TDM-related items on the intranet site.			
CPMC'S FULL FUNDING AMOUNT:		FUNDING RECEIVED FROM CPMC TO DATE:	
\$0.00		\$0.00	
CPMC'S FUNDING OBLIGATION REMAINING:			
\$0.00			
FULLY OR PARTIALLY FUNDED; IF PARTIALLY, LIST OTHER APPLICABLE SOURCES:			
ADDITIONAL FUNDS REQUIRED:			

CPMC CITY AGENCY COMPLIANCE REPORT

SUBJECT: TDM: Outreach, Marketing, and Information

DEVELOPMENT AGREEMENT OBLIGATION: Reinstatement of Transportation Services Newsletter
DEVELOPMENT AGREEMENT SECTION: 4.2.4 (e); Exhibit K § 5; TDMP Page 7-9

LEAD DEPARTMENT:	SFMTA	COMPLETION DATE:	
STAFF CONTACT NAME:	Frank Markowitz	OBLIGATION STATUS:	COMPLETE <input type="checkbox"/>
STAFF CONTACT TITLE:	Senior Transportation Planner		IN PROGRESS <input checked="" type="checkbox"/>
EMAIL:	Frank.Markowitz@sfmta.com		IN COMPLIANCE <input checked="" type="checkbox"/>
PHONE:	(415) 701-4442		NOT IN COMPLIANCE <input type="checkbox"/>

DESCRIPTION OF OBLIGATION:
Reintroduce the Parking Services Newsletter and rebrand it as a transportation newsletter that markets the various TDM programs available.

CURRENT STATUS:
Transportation information is provided via weekly PDF fliers and the monthly employee newsletter.

NEXT STEPS:
The "newsletter" as mandated to be PDF-type fliers in the DA is anticipated to transition to online links, PDFs, and dedicated email announcements in 2017. The SFMTA will monitor progress on this measure, meeting CPMC roughly quarterly to discuss details.

OPPORTUNITIES FOR COMMUNITY ENGAGEMENT:
The TDM Plan was briefly presented to the SFMTA Citizens Advisory Council on August 7, 2014 as part of a larger outreach effort covering all of the transportation commitments in the Development Agreement.

CPMC'S FULL FUNDING AMOUNT:	FUNDING RECEIVED FROM CPMC TO DATE:
\$0.00	\$0.00

CPMC'S FUNDING OBLIGATION REMAINING:
\$0.00

FULLY OR PARTIALLY FUNDED; IF PARTIALLY, LIST OTHER APPLICABLE SOURCES:
NA

ADDITIONAL FUNDS REQUIRED:
NA

CPMC CITY AGENCY COMPLIANCE REPORT

SUBJECT: TDM: Outreach, Marketing, and Information

DEVELOPMENT AGREEMENT OBLIGATION: Design an Outreach Program
DEVELOPMENT AGREEMENT SECTION: 4.2.4 (e); Exhibit K § 5; TDMP Page 7-9

LEAD DEPARTMENT:	SFMTA	COMPLETION DATE:	
STAFF CONTACT NAME:	Frank Markowitz	OBLIGATION STATUS:	COMPLETE <input type="checkbox"/>
STAFF CONTACT TITLE:	Senior Transportation Planner		IN PROGRESS <input checked="" type="checkbox"/>
EMAIL:	Frank.Markowitz@sfmta.com		IN COMPLIANCE <input checked="" type="checkbox"/>
PHONE:	(415) 701-4442		NOT IN COMPLIANCE <input type="checkbox"/>

DESCRIPTION OF OBLIGATION:
 An outreach program shall be designed emphasizing the time savings, reduction in greenhouse gas emissions, health benefits, and other positive outcomes of adopting alternative transportation modes.

CURRENT STATUS:
 CPMC is working with Sutter Health to design the TDM outreach program including branding and identity. All TDM information will be delivered via the intranet and employee engagement events. Slated to launch the branding and TDM program Fall 2016. Will conduct CPMC wide transportation events in late October-November 2016.

NEXT STEPS:
 CPMC intends to meet the October 2016 timeline to launch the new TDM brand as part of the outreach events in October/November 2016 and will continue to conduct onsite outreach events in 2017 including town hall meetings with its CEO for "On the Road With CPMC 2020." SFMTA and CPMC have been meeting roughly quarterly to discuss details. CPMC will provide documentation of outreach program to SFMTA.

OPPORTUNITIES FOR COMMUNITY ENGAGEMENT:
 The TDM Plan was briefly presented to the SFMTA Citizens Advisory Council on August 7, 2014 as part of a larger outreach effort covering all of the transportation commitments in the Development Agreement. CPMC could engage the community when designing the outreach program and conduct outreach to the community when the program design is completed.

CPMC'S FULL FUNDING AMOUNT: \$0.00
FUNDING RECEIVED FROM CPMC TO DATE: \$0.00

CPMC'S FUNDING OBLIGATION REMAINING:
 \$0.00

FULLY OR PARTIALLY FUNDED; IF PARTIALLY, LIST OTHER APPLICABLE SOURCES:

ADDITIONAL FUNDS REQUIRED:

CPMC CITY AGENCY COMPLIANCE REPORT			
SUBJECT:		TDM: Parking Pricing	
DEVELOPMENT AGREEMENT OBLIGATION:		DEVELOPMENT AGREEMENT SECTION:	
Parking Pricing		4.2.4 (e); Exhibit K § 5; TDMP Page 7-9	
LEAD DEPARTMENT:	SFMTA	COMPLETION DATE:	
STAFF CONTACT NAME:	Frank Markowitz	OBLIGATION STATUS:	COMPLETE <input type="checkbox"/>
STAFF CONTACT TITLE:	Senior Transportation Planner		IN PROGRESS <input checked="" type="checkbox"/>
EMAIL:	Frank.Markowitz@sfmta.com		IN COMPLIANCE <input checked="" type="checkbox"/>
PHONE:	(415) 701-4442		NOT IN COMPLIANCE <input type="checkbox"/>
DESCRIPTION OF OBLIGATION:			
CPMC shall evaluate and then increase employee parking prices as needed to achieve the trip and parking reduction goals.			
CURRENT STATUS:			
CPMC is evaluating the current parking management, operation, demand, and pricing for both on-site and off-site locations.			
NEXT STEPS:			
CPMC will have a final recommendation to Sutter Health senior leadership in August 2016. Implementation of recommendations is expected in January 2017.			
OPPORTUNITIES FOR COMMUNITY ENGAGEMENT:			
The TDM Plan was briefly presented to the SFMTA Citizens Advisory Council on August 7, 2014 as part of a larger outreach effort covering all of the transportation commitments in the Development Agreement.			
CPMC'S FULL FUNDING AMOUNT:		FUNDING RECEIVED FROM CPMC TO DATE:	
\$0.00		\$0.00	
CPMC'S FUNDING OBLIGATION REMAINING:			
\$0.00			
FULLY OR PARTIALLY FUNDED; IF PARTIALLY, LIST OTHER APPLICABLE SOURCES:			
ADDITIONAL FUNDS REQUIRED:			

CPMC CITY AGENCY COMPLIANCE REPORT

SUBJECT: TDM: Outreach, Marketing, and Information

DEVELOPMENT AGREEMENT OBLIGATION: Enhance TDM Information on Public Website	DEVELOPMENT AGREEMENT SECTION: 4.2.4 (e); Exhibit K § 5; TDMP Page 7-9
---	--

LEAD DEPARTMENT:	SFMTA	COMPLETION DATE:	
STAFF CONTACT NAME:	Frank Markowitz	OBLIGATION STATUS:	COMPLETE <input type="checkbox"/>
STAFF CONTACT TITLE:	Senior Transportation Planner		IN PROGRESS <input checked="" type="checkbox"/>
EMAIL:	Frank.Markowitz@sfmta.com		IN COMPLIANCE <input checked="" type="checkbox"/>
PHONE:	(415) 701-4442		NOT IN COMPLIANCE <input type="checkbox"/>

DESCRIPTION OF OBLIGATION:
 CPMC shall review its existing public website and modify it to better publicize alternative transportation options to visitors and patients. The visitor and patient portion of the website shall be updated to provide information on biking to the campus as well as taking BART and Muni.

CURRENT STATUS:
 The website is under development.

NEXT STEPS:
 CPMC will fulfill this obligation by updating the public website as described above. CPMC is developing a "How to get to CPMC" page, which will include alternative transportation information regarding BART shuttles, bicycle parking and maps, MUNI, BART, ferries, 511.org, SF Paratransit, and private services. The SFMTA will monitor progress on this measure, meeting with CPMC roughly quarterly. The web site is anticipated to go live in 2017.

OPPORTUNITIES FOR COMMUNITY ENGAGEMENT:
 The TDM Plan was briefly presented to the SFMTA Citizens Advisory Council on August 7, 2014 as part of a larger outreach effort covering all of the transportation commitments in the Development Agreement. CPMC could publicize transportation information on public engagement and invite comment (via online or in-person surveys) regarding the most helpful information and means of display on its public website.

CPMC'S FULL FUNDING AMOUNT:	FUNDING RECEIVED FROM CPMC TO DATE:
\$0.00	\$0.00

CPMC'S FUNDING OBLIGATION REMAINING:
 \$0.00

FULLY OR PARTIALLY FUNDED; IF PARTIALLY, LIST OTHER APPLICABLE SOURCES:

ADDITIONAL FUNDS REQUIRED:

CPMC CITY AGENCY COMPLIANCE REPORT

SUBJECT: TDM: Real Time Transit Information

DEVELOPMENT AGREEMENT OBLIGATION: Real Time Transit Information
DEVELOPMENT AGREEMENT SECTION: 4.2.4 (e); Exhibit K § 5; TDMP Page 7-9

LEAD DEPARTMENT:	SFMTA	COMPLETION DATE:	
STAFF CONTACT NAME:	Frank Markowitz	OBLIGATION STATUS:	COMPLETE <input type="checkbox"/>
STAFF CONTACT TITLE:	Senior Transportation Planner		IN PROGRESS <input checked="" type="checkbox"/>
EMAIL:	Frank.Markowitz@sfmta.com		IN COMPLIANCE <input checked="" type="checkbox"/>
PHONE:	(415) 701-4442		NOT IN COMPLIANCE <input type="checkbox"/>

DESCRIPTION OF OBLIGATION:
CPMC shall install real-time transit information signs in the lobbies of its existing facilities and shall provide links to real time transit information on the intranet as well as the public website.

CURRENT STATUS:
This TDM element would be provided via a fully-integrated commute benefit platform. Such platforms are currently being researched.

NEXT STEPS:
CPMC will continue to work with Sutter Health to introduce a fully integrated TDM/parking software platform for support and enterprise wide implementation.

OPPORTUNITIES FOR COMMUNITY ENGAGEMENT:
The TDM Plan was briefly presented to the SFMTA Citizens Advisory Council on August 7, 2014 as part of a larger outreach effort covering all of the transportation commitments in the Development Agreement.

CPMC'S FULL FUNDING AMOUNT:	FUNDING RECEIVED FROM CPMC TO DATE:
\$0.00	\$0.00

CPMC'S FUNDING OBLIGATION REMAINING:
\$0.00

FULLY OR PARTIALLY FUNDED; IF PARTIALLY, LIST OTHER APPLICABLE SOURCES:

ADDITIONAL FUNDS REQUIRED:

CPMC CITY AGENCY COMPLIANCE REPORT

SUBJECT: TDM: Rideshare Program

DEVELOPMENT AGREEMENT OBLIGATION: Rideshare Program **DEVELOPMENT AGREEMENT SECTION:** 4.2.4 (e); Exhibit K § 5; TDMP Page 7-9

LEAD DEPARTMENT:	SFMTA	COMPLETION DATE:	
STAFF CONTACT NAME:	Frank Markowitz	OBLIGATION STATUS:	COMPLETE <input type="checkbox"/>
STAFF CONTACT TITLE:	Senior Transportation Planner		IN PROGRESS <input checked="" type="checkbox"/>
EMAIL:	Frank.Markowitz@sfmta.com		IN COMPLIANCE <input checked="" type="checkbox"/>
PHONE:	(415) 701-4442		NOT IN COMPLIANCE <input type="checkbox"/>

DESCRIPTION OF OBLIGATION:
CPMC shall create an internal rideshare program (e.g. RideSpring or a 511.org interface). CPMC shall also explore the feasibility of coordinating a rideshare program with other large institutions in order to increase the pool of carpoolers and vanpoolers.

CURRENT STATUS:
Due to upcoming termination of 511 Employer Services, CPMC is not currently marketing the program. CPMC is considering a variety of rideshare (carpool) programs including SCOOP and Google Waze.

NEXT STEPS:
CPMC is preparing to conduct a pilot with SCOOP with selected employees and is considering partnering with other Geary area healthcare institutions to pilot Waze. The SFMTA will monitor how ridesharing is promoted. The SFMTA and CPMC will meet roughly quarterly to discuss details.

OPPORTUNITIES FOR COMMUNITY ENGAGEMENT:
The TDM Plan was briefly presented to the SFMTA Citizens Advisory Council on August 7, 2014 as part of a larger outreach effort covering all of the transportation commitments in the Development Agreement.

CPMC'S FULL FUNDING AMOUNT: \$0.00 **FUNDING RECEIVED FROM CPMC TO DATE:** \$0.00

CPMC'S FUNDING OBLIGATION REMAINING: \$0.00

FULLY OR PARTIALLY FUNDED; IF PARTIALLY, LIST OTHER APPLICABLE SOURCES:

ADDITIONAL FUNDS REQUIRED:

CPMC CITY AGENCY COMPLIANCE REPORT			
SUBJECT:		TDM: Shower Facilities	
DEVELOPMENT AGREEMENT OBLIGATION:		DEVELOPMENT AGREEMENT SECTION:	
Shower Facilities		4.2.4 (e); Exhibit K § 5; TDMP Page 7-9	
LEAD DEPARTMENT:	SFMTA	COMPLETION DATE:	
STAFF CONTACT NAME:	Frank Markowitz	OBLIGATION STATUS:	COMPLETE <input type="checkbox"/>
STAFF CONTACT TITLE:	Senior Transportation Planner		IN PROGRESS <input checked="" type="checkbox"/>
EMAIL:	Frank.Markowitz@sfmta.com		IN COMPLIANCE <input checked="" type="checkbox"/>
PHONE:	(415) 701-4442		NOT IN COMPLIANCE <input type="checkbox"/>
DESCRIPTION OF OBLIGATION:			
Shower and changing facilities shall be included in all new buildings and facilities for employees who bike or walk to work.			
CURRENT STATUS:			
Shower and changing facilities are under construction as part of the Cathedral Hill Campus.			
NEXT STEPS:			
Cathedral Hill campus shower and changing facilities are expected to be open in 2019.			
OPPORTUNITIES FOR COMMUNITY ENGAGEMENT:			
The TDM Plan was briefly presented to the SFMTA Citizens Advisory Council on August 7, 2014 as part of a larger outreach effort covering all of the transportation commitments in the Development Agreement.			
CPMC'S FULL FUNDING AMOUNT:		FUNDING RECEIVED FROM CPMC TO DATE:	
\$0.00		\$0.00	
CPMC'S FUNDING OBLIGATION REMAINING:			
\$0.00			
FULLY OR PARTIALLY FUNDED; IF PARTIALLY, LIST OTHER APPLICABLE SOURCES:			
ADDITIONAL FUNDS REQUIRED:			

CPMC CITY AGENCY COMPLIANCE REPORT

SUBJECT: TDM: Outreach, Marketing, and Information

DEVELOPMENT AGREEMENT OBLIGATION: Reinstatement and Expand Annual Transportation Fair
DEVELOPMENT AGREEMENT SECTION: 4.2.4 (e); Exhibit K § 5; TDMP Page 7-9

LEAD DEPARTMENT:	SFMTA	COMPLETION DATE:	
STAFF CONTACT NAME:	Frank Markowitz	OBLIGATION STATUS:	COMPLETE <input type="checkbox"/>
STAFF CONTACT TITLE:	Senior Transportation Planner		IN PROGRESS <input checked="" type="checkbox"/>
EMAIL:	Frank.Markowitz@sfmta.com		IN COMPLIANCE <input checked="" type="checkbox"/>
PHONE:	(415) 701-4442		NOT IN COMPLIANCE <input type="checkbox"/>

DESCRIPTION OF OBLIGATION:
The Fair shall include representatives from local and regional transportation agencies, the Bicycle Coalition, 511.org, and car share companies, and provide information about transit, ridesharing and bicycling.

CURRENT STATUS:
CPMC is scheduled to conduct an annual Commute Benefits Events at each campus in October-November 2016.

NEXT STEPS:
CPMC will fulfill this obligation by conducting the Transportation Fair. CPMC will continue to conduct onsite commute benefits events at one campus every quarter and annually at all campuses. The SFMTA will monitor progress on this measure, meeting with CPMC roughly quarterly.

OPPORTUNITIES FOR COMMUNITY ENGAGEMENT:
The TDM Plan was briefly presented to the SFMTA Citizens Advisory Council on August 7, 2014 as part of a larger outreach effort covering all of the transportation commitments in the Development Agreement. CPMC could invite members of the community to attend and participate in the Fair.

CPMC'S FULL FUNDING AMOUNT:	FUNDING RECEIVED FROM CPMC TO DATE:
\$0.00	\$0.00

CPMC'S FUNDING OBLIGATION REMAINING:
\$0.00

FULLY OR PARTIALLY FUNDED; IF PARTIALLY, LIST OTHER APPLICABLE SOURCES:

ADDITIONAL FUNDS REQUIRED:

CPMC CITY AGENCY COMPLIANCE REPORT

SUBJECT: TDM: Transportation Surveys

DEVELOPMENT AGREEMENT OBLIGATION: Transportation Surveys **DEVELOPMENT AGREEMENT SECTION:** 4.2.4 (e); Exhibit K § 5; TDMP Page 7-9

LEAD DEPARTMENT:	SFMTA	COMPLETION DATE:	
STAFF CONTACT NAME:	Frank Markowitz	OBLIGATION STATUS:	COMPLETE <input type="checkbox"/>
STAFF CONTACT TITLE:	Senior Transportation Planner		IN PROGRESS <input checked="" type="checkbox"/>
EMAIL:	Frank.Markowitz@sfmta.com		IN COMPLIANCE <input checked="" type="checkbox"/>
PHONE:	(415) 701-4442		NOT IN COMPLIANCE <input type="checkbox"/>

DESCRIPTION OF OBLIGATION:
 CPMC shall conduct an employee transportation survey at all campuses, which will be used to establish a more current baseline commute mode split. CPMC shall achieve a minimum of 30% response rate at each campus. Furthermore, a patient/visitor transportation survey shall be collected from at least 200 patients and visitors at each campus to establish a baseline visitor mode split. The commuter survey shall be conducted annually, and the visitor survey shall be conducted every three years. The survey will be used to establish whether Cathedral Hill campus is meeting mode share goals after occupancy, with \$75,000 payment if not met.

CURRENT STATUS:
 CPMC conducted an employee survey in August 2015 with a 70 percent response rate. CPMC completed the 2016 patient/visitor survey period from July 18-22, 2016. A consultant has been hired to analyze the data and create the technical report. CPMC is slated to conduct the 2016 (annual) employee commute survey October 1, 2016.

NEXT STEPS:
 CPMC will complete the 2016 employee commute survey in October 2016. A TDM consultant will conduct the data analysis and write the technical report.

OPPORTUNITIES FOR COMMUNITY ENGAGEMENT:
 The TDM Plan was briefly presented to the SFMTA Citizens Advisory Council on August 7, 2014 as part of a larger outreach effort covering all of the transportation commitments in the Development Agreement.

CPMC'S FULL FUNDING AMOUNT:	FUNDING RECEIVED FROM CPMC TO DATE:
\$0.00	\$0.00

CPMC'S FUNDING OBLIGATION REMAINING:
 \$0.00

FULLY OR PARTIALLY FUNDED; IF PARTIALLY, LIST OTHER APPLICABLE SOURCES:

ADDITIONAL FUNDS REQUIRED:

CPMC CITY AGENCY COMPLIANCE REPORT**SUBJECT:** TDM: Vanpool Program**DEVELOPMENT AGREEMENT OBLIGATION:** Vanpool Program **DEVELOPMENT AGREEMENT SECTION:** 4.2.4 (e); Exhibit K § 5; TDMP Page 7-9

LEAD DEPARTMENT:	SFMTA	COMPLETION DATE:	
STAFF CONTACT NAME:	Frank Markowitz	OBLIGATION STATUS:	COMPLETE <input type="checkbox"/>
STAFF CONTACT TITLE:	Senior Transportation Planner		IN PROGRESS <input checked="" type="checkbox"/>
EMAIL:	Frank.Markowitz@sfmta.com		IN COMPLIANCE <input checked="" type="checkbox"/>
PHONE:	(415) 701-4442		NOT IN COMPLIANCE <input type="checkbox"/>

DESCRIPTION OF OBLIGATION:
 CPMC shall reinstate their vanpool program with a \$2,500 subsidy per year. CPMC shall aggressively market the vanpool program to employees via the monthly newsletter, website, and other appropriate channels.

CURRENT STATUS:
 Continuing vanpool pilot project through 2017. One vanpool currently, originating from Vallejo to California Campus. CPMC is working with Enterprise Rideshare to launch several more vanpools before the end of the year. CPMC provides a \$100/month subsidy to each employee that rides in the vanpool.

NEXT STEPS:
 CPMC will continue to market and provide personalized vanpooling assistance to all employees interested in sharing rides. CPMC will also continue to offer the \$100/monthly vanpool subsidy through the end of 2017, and will monitor and assess the pilot every 90 days. SFMTA will monitor implementation of this measure, and SFMTA and CPMC will meet roughly quarterly to discuss details.

OPPORTUNITIES FOR COMMUNITY ENGAGEMENT:
 The TDM Plan was briefly presented to the SFMTA Citizens Advisory Council on August 7, 2014 as part of a larger outreach effort covering all of the transportation commitments in the Development Agreement.

CPMC'S FULL FUNDING AMOUNT:	FUNDING RECEIVED FROM CPMC TO DATE:
\$0.00	\$0.00

CPMC'S FUNDING OBLIGATION REMAINING:
 \$0.00

FULLY OR PARTIALLY FUNDED; IF PARTIALLY, LIST OTHER APPLICABLE SOURCES:

ADDITIONAL FUNDS REQUIRED:

CPMC CITY AGENCY COMPLIANCE REPORT**SUBJECT:** TDM: Wayfinding & Signage**DEVELOPMENT AGREEMENT OBLIGATION:** Wayfinding and Signage **DEVELOPMENT AGREEMENT SECTION:** 4.2.4 (e); Exhibit K § 5; TDMP Page 7-9

LEAD DEPARTMENT:	SFMTA	COMPLETION DATE:	
STAFF CONTACT NAME:	Frank Markowitz	OBLIGATION STATUS:	COMPLETE <input type="checkbox"/>
STAFF CONTACT TITLE:	Senior Transportation Planner		IN PROGRESS <input checked="" type="checkbox"/>
EMAIL:	Frank.Markowitz@sfmta.com		IN COMPLIANCE <input checked="" type="checkbox"/>
PHONE:	(415) 701-4442		NOT IN COMPLIANCE <input type="checkbox"/>

DESCRIPTION OF OBLIGATION:
 CPMC shall provide on-site signage for patients and visitors identifying the locations of bicycle parking, vehicular parking, and shuttle stops as well as full shuttle schedules with maps in the lobby of each hospital.

CURRENT STATUS:
 CPMC is developing a smart phone app, parking signage, and real time transit information.

NEXT STEPS:
 Fall 2018: CPMC will install real-time directional signage for vehicle parking. CPMC will install signage at Pacific Campus shuttle stops and/or a smart phone app with real-time information and additional transit connections with real-time schedules. The smart phone app will be fully integrated with real-time information across transit modes.

OPPORTUNITIES FOR COMMUNITY ENGAGEMENT:
 The TDM Plan was briefly presented to the SFMTA Citizens Advisory Council on August 7, 2014 as part of a larger outreach effort covering all of the transportation commitments in the Development Agreement. Solicit community input on sign designs. Present options and final designs to SFMTA Citizens Advisory Council

CPMC'S FULL FUNDING AMOUNT:	FUNDING RECEIVED FROM CPMC TO DATE:
\$0.00	\$0.00

CPMC'S FUNDING OBLIGATION REMAINING:
 \$0.00

FULLY OR PARTIALLY FUNDED; IF PARTIALLY, LIST OTHER APPLICABLE SOURCES:

ADDITIONAL FUNDS REQUIRED:

OTHER OBLIGATIONS

CPMC CITY AGENCY COMPLIANCE REPORT			
SUBJECT:		San Jose Ave Project	
DEVELOPMENT AGREEMENT OBLIGATION:		DEVELOPMENT AGREEMENT SECTION:	
Vacation and Transfer of San Jose Ave to CPMC		§ 3.2	
LEAD DEPARTMENT:	Real Estate Division	COMPLETION DATE:	10/29/2014
STAFF CONTACT NAME:	John Updike	OBLIGATION STATUS:	COMPLETE <input checked="" type="checkbox"/>
STAFF CONTACT TITLE:	Director		IN PROGRESS <input type="checkbox"/>
EMAIL:	john.updike@sfgov.org		IN COMPLIANCE <input checked="" type="checkbox"/>
PHONE:	(415) 554-9850		NOT IN COMPLIANCE <input type="checkbox"/>
DESCRIPTION OF OBLIGATION:			
In connection with the Project, the City shall vacate and abandon all public rights in the Former Street Property..., each in connection with the completion of the San Jose Avenue CPMC Project and the San Jose Avenue City Project. The City shall transfer the Former Street Property to CPMC in accordance with the San Jose Avenue Transfer Agreement...			
CURRENT STATUS:			
The land transfer has been completed. Two McEnerney actions are required to quiet title; one of these has been recorded and the remaining action is in process.			
NEXT STEPS:			
None.			
OPPORTUNITIES FOR COMMUNITY ENGAGEMENT:			
N/A			
CPMC'S FULL FUNDING AMOUNT:		FUNDING RECEIVED FROM CPMC TO DATE:	
\$1,010,000.00		\$1,010,000.00	
CPMC'S FUNDING OBLIGATION REMAINING:			
\$0.00			

CPMC CITY AGENCY COMPLIANCE REPORT

SUBJECT: San Jose Ave

DEVELOPMENT AGREEMENT OBLIGATION: San Jose Avenue City Project
DEVELOPMENT AGREEMENT SECTION: § 3.3

LEAD DEPARTMENT:	San Francisco Public Works	COMPLETION DATE:	1/29/2014
STAFF CONTACT NAME:	Patrick Rivera	OBLIGATION STATUS:	COMPLETE <input checked="" type="checkbox"/>
STAFF CONTACT TITLE:	Division Manager, Infrastructure Design & Construction		IN PROGRESS <input type="checkbox"/>
EMAIL:	patrick.rivera@sfdpw.org		IN COMPLIANCE <input checked="" type="checkbox"/>
PHONE:	(415) 554-8221		NOT IN COMPLIANCE <input type="checkbox"/>

DESCRIPTION OF OBLIGATION:
Completion of San Jose Avenue City Project. The failure to complete the San Jose Avenue City Project in accordance with the timing set forth in the Schedule and Phasing Plan may entitle CPMC to a period of Excusable Delay in connection with the Hospital Commitment as set forth in Section 10.6.2.

CURRENT STATUS:
Projects 1201J Cesar Chavez Street Sewer Improvement Project and 1068J Cesar Chavez Streetscape Improvements - 101 To Guerrero are complete. The pedestrian enhancements include three dozen bulb-outs that widen the sidewalk at intersections to shorten the crossing distance; widened medians where people can wait safely to cross the street if they can't make it in one traffic-signal cycle; and raised crosswalks at two intersections to increase driver awareness.

Other upgrades include new bike lanes, left-turn pockets for motorists, new and rehabilitated sewers and new paving along the entire stretch to make the ride safer and smoother for all users. Traffic lanes were reduced from three in each direction to two.

In addition, several environmentally smart design elements were incorporated. Among them: storm-water planters and pervious pavement to allow rainwater to percolate through the ground to put less burden on the sewer system; and 302 new street trees and 7,600 plants along the median and the sidewalks. In all, 38,620 sq. ft. of concrete and asphalt were converted to green space. Streetlights along the corridor also were upgraded to LED for energy efficiency.

NEXT STEPS:
None.

OPPORTUNITIES FOR COMMUNITY ENGAGEMENT:
N/A

EXHIBIT A

November 19, 2013

John Rahaim
Director of Planning
San Francisco Planning Department
1650 Mission Street
San Francisco, CA 94103

Re: Confirmation of "Effective Date" and "Finally Granted" Date as Defined in the California Pacific Medical Center Development Agreement

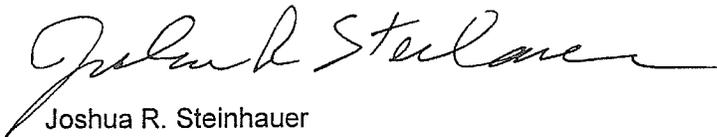
Dear Mr. Rahaim:

We are submitting this letter on behalf of our client, Sutter West Bay Hospitals, doing business as California Pacific Medical Center ("CPMC"), to confirm and memorialize the "Effective Date" and the date upon which the Approvals were "Finally Granted", as those terms are defined in the Development Agreement Relating to the Construction and Reconstruction of Healthcare Facilities in Furtherance of the California Pacific Medical Center Long Range Development Plan by and between the City and County of San Francisco and Sutter West Bay Hospitals dated August 8, 2013, and recorded in the Official Records of the City and County of San Francisco on August 12, 2013, as Instrument No. 2013J728647 (the "DA").

For purposes of the DA, the parties agree that the "Effective Date", as defined in Section 2.1 of the DA, is August 10, 2013, and the date upon which the Approvals were "Finally Granted", as defined in Section 1.55 of the DA, is November 8, 2013.

Please countersign below to confirm the City's concurrence that the "Effective Date" and "Finally Granted" date are the dates stated above.

Very truly yours,



Joshua R. Steinhauer

cc: Ken Rich
Charles Sullivan
Audrey Pearson

Coblentz
Patch Duffy
& Bass LLP

Joshua R. Steinhauer
November 19, 2013
Page 2

AGREED AND ACCEPTED:
CITY AND COUNTY OF SAN FRANCISCO

By: 
John Rahaim

Its: Director of Planning

Dated: 11.22.13

EXHIBIT B

Workforce Fund Grant Agreement

This Workforce Fund Grant Agreement ("**Workforce Fund Agreement**") is entered into between Sutter West Bay Hospitals, a California nonprofit public benefit corporation, doing business as California Pacific Medical Center ("**CPMC**") and San Francisco Foundation ("**Grantee**"), and is further agreed to and accepted by the City and County of San Francisco. Capitalized terms have the meaning set forth in paragraph 1 or as otherwise indicated in this Workforce Fund Agreement.

1. Definitions.

(a) **Allowable Costs:** The costs of Grantee allocable to the Workforce Fund, as set forth in paragraph 9.

(b) **City:** The City and County of San Francisco, California, a municipal corporation organized and existing under the laws of the State of California.

(c) **Committee:** The committee of fund advisers described in paragraph 5 of this Workforce Fund Agreement.

(d) **Workforce Fund:** The amount contributed by CPMC pursuant to paragraph 3.

(e) **Workforce Fund Balance:** The amount equal to the Workforce Fund adjusted to reflect (i) increases by investment earnings, and (ii) decreases by investment losses, disbursements to recipients pursuant to this Workforce Fund Agreement ("**Disbursements**"), and Allowable Costs.

(f) **Development Agreement:** That certain Development Agreement Relating to the Construction and Reconstruction of Health Facilities in Furtherance of the California Pacific Medical Center Long Range Development Plan By and Between the City and Sutter West Bay Hospitals dated August 8, 2013.

(g) **Workforce Projects:** The Workforce Projects as described in the Workforce Agreement, Exhibit E to the Development Agreement.

2. **Purpose.** The contributions made to Grantee pursuant to this Workforce Fund Agreement shall be used as a designated fund for workforce training purposes and such funds shall be targeted to educational institutions and non-profit organizations with an existing track record of working in the impacted communities (such as Western Addition, Tenderloin, Mission/SOMA, Outer Mission/Excelsior, Chinatown and Southeastern neighborhoods) and in providing barrier removal and job training for the employment opportunities created by the Project in accordance with the terms set forth in this Workforce Fund Agreement.

3. **Workforce Fund.** Subject to the conditions set forth below and provided that the Development Agreement has not previously been terminated, CPMC shall contribute to the Grantee the total amount of Three Million Dollars (\$3,000,000) in installments to be held as a

designated fund by Grantee. The Workforce Fund contributions shall be made as follows: Two Million Dollars (\$2,000,000) within thirty (30) days of the earlier of the date Approvals are Finally Granted or the date the Cathedral Hill Hospital Commences Construction, both as defined in the Development Agreement, and the remainder on the first anniversary of the first payment, in accordance with Exhibit N (Payment Schedule) to the Development Agreement. Notwithstanding the foregoing, nothing in this Workforce Fund Agreement shall be construed as a binding pledge to Grantee enforceable by Grantee.

4. Investment Instructions. The Workforce Fund and Workforce Fund Balance shall be invested with a five (5) year horizon for Disbursements as described in paragraph 6(b). Grantee shall exercise final control of the investment of the Workforce Fund Balance pursuant to Grantee's investment policy and the provisions of this paragraph 4.

5. Committee of Fund Advisors.

(a) There shall be a committee of Workforce Fund advisors (the "**Committee**"). The Committee shall consist of three members: (i) one representative of OEWD on behalf of the City, (ii) one representative of CPMC, and (iii) one representative of Grantee. The Committee shall have the duties specified in this Workforce Fund Agreement and shall provide advice regarding the Disbursements to be made from the Workforce Fund, including the rate, schedule and allocation of Disbursements and the terms, goals and purposes thereof, without liability of any kind or character to any person on account of such advice. Every effort will be made to reach a consensus on any such advice from the members of the Committee. If a consensus is not reached, the City and CPMC shall, through the Committee, provide a single report to Grantee conveying their views, and Grantee shall have the authority to make final Disbursement decisions after considering such report. Subject to the foregoing right of the Committee to provide advice regarding Disbursements, Grantee shall exercise final control of the Disbursement of the Workforce Fund Balance pursuant to the terms of this Workforce Fund Agreement. Except where in this Workforce Fund Agreement notice is specified to be provided by a specific party, Grantee may rely on a written instruction or notice from City or CPMC, as members of the Committee, and shall have no obligation to investigate whether any such written instruction or notice is agreed to by any other member of the Committee, or is consistent with the obligations of CPMC or the City to any party other than Grantee. All Disbursements must be approved by the Board of Trustees of the San Francisco Foundation.

(b) Each year, no later than ninety (90) days after the close of Grantee's annual accounting period, Grantee shall prepare and provide to each member of the Committee, a written accounting of the Workforce Fund Balance, principal and earnings of the Workforce Fund for the preceding year, and Workforce Fund Disbursements.

(c) Grantee shall maintain records as part of its accounting system to account for all Disbursements, costs and expenses for a period of not less than four (4) years following the date of such Disbursements, costs or other expenditures, and annually make records available to City and CPMC as provided herein and upon request.

6. Annual Disbursements.

(a) Grantee shall annually distribute a portion of the Designated Fund Balance to third-party educational institutions and non-profit recipients and others through a grant application process approved by the Committee, in an amount and for such purposes as are consistent with the purposes of the Workforce Fund as described herein.

(b) The annual grant Disbursements shall be scheduled and allocated in such manner so as to maintain sufficient Workforce Fund Balance so that Disbursements may be provided for five (5) years. The first Disbursements shall be made within one (1) year of the first contribution to the Workforce Fund, as determined by the Committee and Grantee as provided above.

(c) Grantee shall confer with the Committee and obtain Disbursement advice from CPMC and City through the Committee prior to making a Disbursement commitment in accordance with Section 5(a) above. Grantee shall impose restrictions and/or conditions on grant Disbursements as necessary to ensure accountability for use of funds and to monitor effectiveness.

(d) City and CPMC shall have no right to challenge the appropriateness or the amount of any Disbursement provided it is consistent with the procedures and purposes identified herein.

7. Initial Program Goals and Allocation. In implementation of the program purposes described in Section 2 above, the Committee shall consult with third-party subject matter experts, in workforce training delivery, as necessary, to evaluate the feasibility, cost-effectiveness, and sustainability of grant proposals. The program purposes and allocations may be adjusted as determined in accordance with Section 5 above.

8. Termination of This Workforce Fund Agreement.

(a) Termination by Grantee. If at any time Grantee (i) fails to qualify as an organization described in Internal Revenue Code Section 501(c)(3), (ii) ceases to exist, or (iii) determines, in its sole judgment, that any restriction or condition in this Workforce Fund Agreement has become unnecessary, incapable of fulfillment, or inconsistent with the charitable needs of the community served, then Grantee shall provide notice to CPMC and City and then transfer the entire Workforce Fund Balance within forty-five (45) days to a successor nonprofit charitable trust, fund, foundation or corporation which has established its tax-exempt status under Internal Revenue Code Section 501(c)(3) and that meets with the approval of CPMC and City.

(b) Termination of Development Agreement. CPMC or City shall notify Grantee no later than ten (10) days after any termination of the Development Agreement between CPMC and City prior to the expiration of its Term. In such event, CPMC shall cease to be a member of the advising Committee, and Grantee shall continue to administer the Workforce Fund Balance in accordance with this Agreement.

9. Allowable Costs. The costs of establishing the Workforce Fund, investment expenses, management fees for professional managers and advisors (whether the Workforce Fund Balance is separately managed or co-mingled with an endowment pool containing other funds) plus 7% for overhead costs of Grantee, shall be charged against the Workforce Fund. If co-mingled, the Workforce Fund Balance shall bear not more than its proportionate share of the fees and costs.

10. Notice.

(a) Procedure. All formal notices to a party shall be in writing and given by delivering the same to such party in person or by sending the same by registered or certified mail, or Express Mail, return receipt requested, with postage prepaid, or by overnight courier delivery, to such party's mailing address. The respective mailing addresses of the parties are, until changed as hereinafter provided, the following:

GRANTOR:

Grant Davies
Executive Vice President
California Pacific Medical Center
2351 Clay Street, 7th Floor
San Francisco, CA 94115

with a copy to:

Michael Duncheon
VP & Regional Counsel
West Bay Region Office of the General Counsel
Sutter Health
633 Folsom Street, Seventh Floor
San Francisco, CA 94107

GRANTEE:

San Francisco Foundation
1 Embarcadero Center, Suite 1400
San Francisco, CA 94111
Attention: James W. Head

CITY:

Director
Office of Economic and Workforce Development
Workforce Development Division
One South Van Ness Avenue, Fifth Floor
San Francisco, CA 94102

(b) Notices and communications to members of the Committee shall be given in the manner provided herein at the addresses above, unless otherwise provided by each such member.

(c) Notices and communications with respect to technical matters in the routine performance and administration of this Workforce Fund Agreement shall be given by or to the appropriate representative of a party by such means as may be appropriate to ensure adequate communication of the information, including written confirmation of such communication where necessary or appropriate. All formal notices under this Workforce Fund Agreement shall be deemed given, received, made or communicated on the date personal delivery is effected or, if mailed or sent by courier, on the delivery date or attempted delivery date shown on the return receipt or courier records. Any notice which a party desires to be a formal notice hereunder and binding as such on the other party must be given in writing and served in accordance with this paragraph.

(d) Change of Notice Address. A party or member of the Committee may change its, his or her mailing address at any time by giving formal written notice of such change to the other party (or both parties in the case of a member of the Committee) and each member of the Committee in the manner provided in this paragraph at least ten (10) days prior to the date such change is effected.

11. Obligations of Grantee.

(a) In addition to any other reports or notices required by this Workforce Fund Agreement, and until otherwise notified by CPMC or City that the requirement has or will be satisfied by the accounting provided pursuant to Section 5(b) above, Grantee shall submit to CPMC and City full and complete annual reports on the manner in which the principal and income (if any) arising from the Workforce Fund Balance have been allocated or Disbursed, and such annual reports shall be due no later than ninety (90) days after the close of Grantee's annual accounting period.

(b) Grantee shall maintain records of receipts and expenditures and shall make its books and records relating to this Workforce Fund available to CPMC and City at reasonable times.

(c) Grantee shall not use any portion or proceeds from the Workforce Fund:

(1) to carry on propaganda, or otherwise to attempt to influence legislation (within the meaning of Internal Revenue Code Section 4945(d)(1)),

(2) to influence the outcome of any specific public election of any candidate for public office, or to carry on, directly or indirectly, any voter registration drive (within the meaning of Internal Revenue Code Section 4945(d)(2)),

(3) to make any grant to an individual or to another organization unless such grant shall be specifically described in paragraph 6, 7 or 8 hereof,

(4) to undertake any activity for any purpose other than one specified in Internal Revenue Code Section 170(c)(2)(B).

(d) Grantee shall notify CPMC and City of any organizational changes during the term of the grant, including, but not limited to, any changes in the office of President or CEO and Treasurer or CFO, changes in the Grantee's tax-exempt status, and any event that is a disqualification event described in Section 8(a).

12. Miscellaneous. This Workforce Fund Agreement shall be governed by and construed in accordance with the laws of the State of California applicable to contracts entered into between California residents and wholly to be performed in California. This Workforce Fund Agreement constitutes the entire agreement between the parties and supersedes any prior agreements between the parties. This Workforce Fund Agreement may not be modified, and no provision waived, without the prior written consent of the party against whom enforcement of the amendment or waiver is sought.

13. Time. Time is of the essence of this Workforce Fund Agreement and of each and every term and condition hereof. "Days" shall mean calendar days. In the event that any period of time to perform an obligation or notice period under this Workforce Fund Agreement ends on a Saturday, Sunday or state or national holiday, the applicable time period shall be extended to the next business day.

IN WITNESS WHEREOF, the undersigned have executed this Workforce Fund Agreement on the dates indicated.

CPMC

Sutter West Bay Hospitals,
a California nonprofit public benefit
corporation, dba CPMC

By: [Signature]

Its: President

Dated: 10/9/13

GRANTEE

San Francisco Foundation,
a California nonprofit public benefit
corporation

By: [Signature]

Its: 10.14.13

Dated: CFO

APPROVED AS TO FORM:

DENNIS J. HERRERA,
City Attorney

By: [Signature]

Deputy City Attorney
City and County of San Francisco

AGREED AND ACCEPTED:

CITY AND COUNTY OF SAN FRANCISCO

By: Phonk K. Gunn

Its: DIRECTOR OF WORKFORCE DEVELOPMENT

Dated: October 10th, 2013

EXHIBIT C

Innovation Fund Grant Agreement

This Innovation Fund Grant Agreement ("**Innovation Fund Agreement**") is entered into between Sutter West Bay Hospitals, a California nonprofit public benefit corporation, doing business as California Pacific Medical Center ("**CPMC**") and [San Francisco Foundation] ("**Grantee**"), and is further agreed to and accepted by the City and County of San Francisco. Capitalized terms have the meaning set forth in paragraph 1 or as otherwise indicated in this Innovation Fund Agreement.

1. Definitions.

(a) Allowable Costs: The costs of Grantee allocable to the Innovation Fund, as set forth in paragraph 9.

(b) City: The City and County of San Francisco, California, a municipal corporation organized and existing under the laws of the State of California.

(c) Committee: The committee of fund advisers described in paragraph 5 of this Innovation Fund Agreement.

(d) Innovation Fund: The amount contributed by CPMC pursuant to paragraph 3.

(e) Innovation Fund Balance: The amount equal to the Innovation Fund adjusted to reflect (i) increases by investment earnings, and (ii) decreases by investment losses, disbursements to healthcare providers pursuant to this Innovation Fund Agreement ("**Disbursements**"), and Allowable Costs.

(f) Development Agreement: That certain Development Agreement Relating to the Construction and Reconstruction of Health Facilities in Furtherance of the California Pacific Medical Center Long Range Development Plan By and Between the City and Sutter West Bay Hospitals dated August 8, 2013.

(g) Project: The CPMC project as contemplated by the CPMC Long Range Development Plan and as generally described in Exhibits B-1 to B-5 of the Development Agreement.

2. Purpose. The contributions made to Grantee pursuant to this Innovation Fund Agreement shall be used as a designated fund to enhance the performance and improve the sustainability of community based service providers in the City, in accordance with the terms set forth in this Innovation Fund Agreement.

3. Innovation Fund. Subject to the conditions set forth below and provided that the Development Agreement has not previously been terminated, CPMC shall contribute to the

Grantee the total amount of Eight Million Six Hundred Thousand Dollars (\$8,600,000) in installments to be held as a designated fund by Grantee. The Innovation Fund contributions shall be made as follows: Two Million Dollars (\$2,000,000), within thirty (30) days of the Effective Date, as defined in the Development Agreement, and the remainder in accordance with Exhibit N (Payment Schedule) to the Development Agreement. Notwithstanding the foregoing, nothing in this Innovation Fund Agreement shall be construed as a binding pledge to Grantee enforceable by Grantee.

4. Investment Instructions. The Innovation Fund and Innovation Fund Balance shall be invested with a five (5) year horizon for Disbursements as described in paragraph 6(b). Grantee shall exercise final control of the investment of the Innovation Fund Balance pursuant to Grantee's investment policy and the provisions of this paragraph 4.

5. Committee of Fund Advisors.

(a) There shall be a committee of Innovation Fund advisors (the "**Committee**"). The Committee shall consist of three members: (i) one representative of the City, (ii) one representative of CPMC, and (iii) one representative of Grantee. The Committee shall have the duties specified in this Innovation Fund Agreement and shall provide to the Grantee advice regarding the Disbursements to be made from the Innovation Fund, including the rate, schedule and allocation of Disbursements and the terms, goals and purposes thereof, without liability of any kind or character to any person on account of such advice. Every effort will be made to reach a consensus on any such advice from the members of the Committee and Grantee. If a consensus is not reached, the City and CPMC shall, through the Committee, nevertheless provide a single report to the Grantee conveying the view of each of the Committee members, and Grantee shall have the authority to make final Disbursement decisions after considering such report. Subject to the foregoing right of the Committee to provide advice regarding Disbursements, Grantee shall exercise final control of the Disbursement of the Innovation Fund Balance pursuant to the terms of this Innovation Fund Agreement. Except where in this Innovation Fund Agreement notice is specified to be provided by a specific party, Grantee may rely on a written notice from City or CPMC, as members of the Committee, and shall have no obligation to investigate whether any such written instruction or notice is agreed to by any other member of the Committee, or is consistent with the obligations of CPMC or the City to any party other than Grantee. All Disbursements must be approved by the Board of Trustees of the San Francisco Foundation.

(b) Each year, no later than ninety (90) days after the close of Grantee's annual accounting period, Grantee shall prepare and provide to each member of the Committee, a written accounting of the Innovation Fund Balance, principal and earnings of the Innovation Fund for the preceding year, and Innovation Fund Disbursements.

(c) Grantee shall maintain records as part of its accounting system to account for all Disbursements, costs and expenses for a period of not less than four (4) years following

the date of such Disbursements, costs or other expenditures, and annually make records available to City and CPMC as provided herein and upon request.

6. Annual Disbursements.

(a) Grantee shall annually distribute a portion of the Designated Fund Balance to third-party health care providers/recipients and others through a grant application process approved by the Committee, in an amount and for such purposes as are consistent with the purposes of the Innovation Fund as described herein.

(b) The annual grant Disbursements shall be scheduled and allocated in such manner so as to maintain sufficient Innovation Fund Balance so that Disbursements may be provided for five (5) years. The first Disbursements shall be made within one (1) year of the contribution of the Innovation Fund, as determined by the Committee and Grantee as provided above.

(c) Grantee shall confer with the Committee and obtain Disbursement advice from CPMC and City through the Committee prior to making a Disbursement commitment in accordance with Section 5(a) above. Grantee shall impose restrictions and/or conditions on grant Disbursements as necessary to ensure accountability for use of funds and to monitor effectiveness.

(d) City and CPMC shall have no right to challenge the appropriateness or the amount of any Disbursement provided it is consistent with the procedures and purposes identified herein.

7. Initial Program Goals and Allocation. The initial program goals and Innovation Fund allocation guidelines for Disbursements are as follows:

(a) Support and improve the capacity of community clinics to increase their participation in managed Medi-Cal programs, including, but not exclusive to, the creation of a new MSO or expansion of current MSOs, development of care management capabilities, implementation and integration of evidence-based chronic disease management and team-based care models, investment in electronic medical records, participation in the San Francisco Health Information Exchange and developing organizational partnerships between CPMC and existing community clinics, and support for provision of specialty medical services;

(b) Support community-based health, human service and behavioral health service providers, with a specific focus on Tenderloin, Mission, Western Addition, South of Market, Bayview and Chinatown neighborhoods, including providers of community-based alternatives to inpatient psychiatric care that allows patients to receive services in the most appropriate and least restrictive setting and reduce unnecessary hospitalizations.

In implementation of the program goals related to MSOs, the Committee will consult with third-party subject matter experts, in health care delivery in a managed care environment, as necessary, to evaluate the feasibility, cost-effectiveness, and sustainability of grant proposals; and

These initial program goals and allocation guidelines are subject to change as determined in accordance with Section 5 above.

8. Termination of This Innovation Fund Agreement.

(a) Termination by Grantee. If at any time Grantee (i) fails to qualify as an organization described in Internal Revenue Code Section 501(c)(3), (ii) ceases to exist, or (iii) determines, in its sole judgment, that any restriction or condition in this Innovation Fund Agreement has become unnecessary, incapable of fulfillment, or inconsistent with the charitable needs of the community served, then Grantee shall provide notice to CPMC and City and then transfer the entire Innovation Fund Balance within forty-five (45) days to a successor nonprofit charitable trust, fund, foundation or corporation which has established its tax-exempt status under Internal Revenue Code Section 501(c)(3) and that meets with the approval of CPMC and City.

(b) Termination of Development Agreement. CPMC or City shall notify Grantee no later than ten (10) days after any termination of the Development Agreement between CPMC and City prior to the expiration of its Term. In such event, CPMC shall cease to be a member of the advising Committee, and Grantee shall continue to administer the Innovation Fund Balance in accordance with this Agreement.

9. Allowable Costs. The costs of establishing the Innovation Fund, investment expenses, management fees for professional managers and advisors (whether the Innovation Fund Balance is separately managed or co-mingled with an endowment pool containing other funds) plus 7% for overhead costs of Grantee, shall be charged against the Innovation Fund. If co-mingled, the Innovation Fund Balance shall bear not more than its proportionate share of the fees and costs.

10. Notice.

(a) Procedure. All formal notices to a party shall be in writing and given by delivering the same to such party in person or by sending the same by registered or certified mail, or Express Mail, return receipt requested, with postage prepaid, or by overnight courier delivery, to such party's mailing address. The respective mailing addresses of the parties are, until changed as hereinafter provided, the following:

GRANTOR:

Grant Davies
Executive Vice President
California Pacific Medical Center
2351 Clay Street, 7th Floor
San Francisco, CA 94115

with a copy to:

Michael Duncheon
VP & Regional Counsel
West Bay Region Office of the General Counsel
Sutter Health
633 Folsom Street, Seventh Floor
San Francisco, CA 94107

GRANTEE:

San Francisco Foundation
1 Embarcadero Center, Suite 1400
San Francisco, CA 94111
Attention: James W. Head

CITY:

DPH Director
101 Grove Street
San Francisco, CA 94102-4593

(b) Notices and communications to members of the Committee shall be given in the manner provided herein at the addresses above, unless otherwise provided by each such member.

(c) Notices and communications with respect to technical matters in the routine performance and administration of this Innovation Fund Agreement shall be given by or to the appropriate representative of a party by such means as may be appropriate to ensure adequate communication of the information, including written confirmation of such communication where necessary or appropriate. All formal notices under this Innovation Fund Agreement shall be deemed given, received, made or communicated on the date personal delivery is effected or, if mailed or sent by courier, on the delivery date or attempted delivery date shown on the return receipt or courier records. Any notice which a party desires to be a

formal notice hereunder and binding as such on the other party must be given in writing and served in accordance with this paragraph.

(d) Change of Notice Address. A party or member of the Committee may change its, his or her mailing address at any time by giving formal written notice of such change to the other party (or both parties in the case of a member of the Committee) and each member of the Committee in the manner provided in this paragraph at least ten (10) days prior to the date such change is effected.

11. Obligations of Grantee.

7/21/16
(a) In addition to any other reports or notices required by this Innovation Fund Agreement, and until otherwise notified by CPMC or City that the requirement has or will be satisfied by the accounting provided pursuant to Section 5(b) above, Grantee shall submit to CPMC and City full and complete annual reports on the manner in which the principal and income (if any) arising from the Innovation Fund Balance have been allocated or Disbursed, and such annual reports shall be due no later than ninety (90) days after the close of Grantee's annual accounting period.

(b) Grantee shall maintain records of receipts and expenditures and shall make its books and records relating to this Innovation Fund available to CPMC and City at reasonable times.

(c) Grantee shall not use any portion or proceeds from the Innovation Fund:

(1) to carry on propaganda, or otherwise to attempt to influence legislation (within the meaning of Internal Revenue Code Section 4945(d)(1)),

(2) to influence the outcome of any specific public election of any candidate for public office, or to carry on, directly or indirectly, any voter registration drive (within the meaning of Internal Revenue Code Section 4945(d)(2)),

(3) to make any grant to an individual or to another organization unless such grant shall be specifically described in paragraph 6, 7 or 8 hereof,

(4) to undertake any activity for any purpose other than one specified in Internal Revenue Code Section 170(c)(2)(B).

(d) Grantee shall notify CPMC and City of any organizational changes during the term of the grant, including, but not limited to, any changes in the office of President or CEO and Treasurer or CFO, changes in the Grantee's tax-exempt status, and any event that is a disqualification event described in Section 8(a).

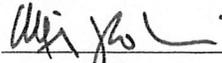
12. Miscellaneous. This Innovation Fund Agreement shall be governed by and construed in accordance with the laws of the State of California applicable to contracts entered into between California residents and wholly to be performed in California. This Innovation Fund Agreement constitutes the entire agreement between the parties and supersedes any prior agreements between the parties. This Innovation Fund Agreement may not be modified, and no provision waived, without the prior written consent of the party against whom enforcement of the amendment or waiver is sought.

13. Time. Time is of the essence of this Innovation Fund Agreement and of each and every term and condition hereof. "Days" shall mean calendar days. In the event that any period of time to perform an obligation or notice period under this Innovation Fund Agreement ends on a Saturday, Sunday or state or national holiday, the applicable time period shall be extended to the next business day.

IN WITNESS WHEREOF, the undersigned have executed this Innovation Fund Agreement on the dates indicated.

CPMC

Sutter West Bay Hospitals,
a California nonprofit public benefit
corporation, dba CPMC

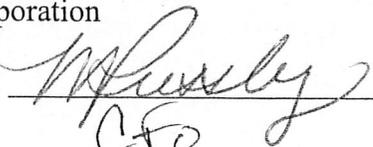
By: 

Its: President

Dated: August 7, 2013

GRANTEE

San Francisco Foundation,
a California nonprofit public benefit
corporation

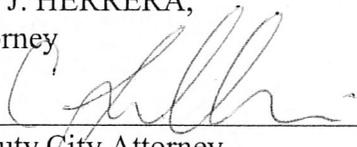
By: 

Its: CFO

Dated: 8/30/13

APPROVED AS TO FORM:

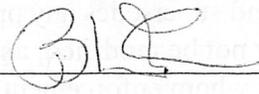
DENNIS J. HERRERA,
City Attorney

By: 

Deputy City Attorney
City and County of San Francisco

AGREED AND ACCEPTED:

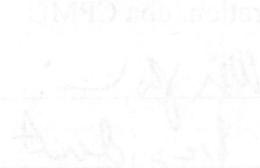
CITY AND COUNTY OF SAN FRANCISCO

By: 

Its: Director of Public Health

Dated: 8/8/13

(Faint mirrored text from reverse side of page)
Date: 8/8/13
Its: Director of Public Health
By: 

(Faint mirrored text from reverse side of page)
Date: 8/8/13
Its: Director of Public Health
By: 

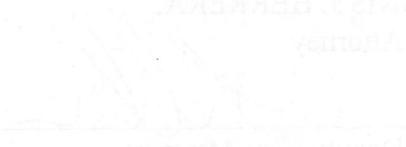
(Faint mirrored text from reverse side of page)
APPROVED AS TO FORM
DENNIS J. HERRERA
City Attorney
By: 
City and County of San Francisco

EXHIBIT D

Section 10: Culturally and Linguistically Appropriate Services

CPMC shall deliver at all campuses culturally and linguistically appropriate services that are representative of San Francisco's diverse communities and are in accordance with the mandates, guidelines and recommendations of the National Standards on Culturally and Linguistically Appropriate Services (CLAS).

CLAS Standards

Principal Standard:		Reference	Internal Monitoring/Metric(s)
1. Provide effective, equitable, understandable, and respectful quality care and services that are responsive to diverse cultural health beliefs and practices, preferred languages, health literacy, and other communication needs.	Multilingual health literacy sensitive patient educational materials made available in print and online. Our CME courses include the cultural and linguistic issues as appropriate.	Guideline: address culturally competent care	Regular audits of all patient education materials for consistency, currency and appropriate language translations. Corrections made as needed. Each CME offering has documentation of cultural and linguistic component.
Governance, Leadership and Workforce:			
2. Advance and sustain organizational governance and leadership that promotes CLAS and health equity through policy, practices, and allocated resources.	Senior leadership roles support and promote CLAS through policies, practices and allocated resources.	Guideline: address culturally competent care	Administrative policies are updated/reviewed every three years and monitored by the Policy & Procedure Committee.
3. Recruit, promote, and support a culturally and linguistically diverse governance, leadership, and workforce that are responsive to the population in the service area.	CPMC is actively engaged in promoting workforce recruitment of population in the service area. Employees are required to participate in online education to remain responsive to our patient as well as service area population.	Guideline: address culturally competent care	1. Language capacity of staff and voluntary equal employment opportunity metrics collected and tracked through HR system. 2. CPMC engages in affirmative action planning and metrics are tracked annually. 3. HR works with specific departments to recruit and hire staff based on the cultural and linguistic needs of patients. Relevant data is pulled and analyzed from HR and patient care systems to inform these efforts.
4. Educate and train governance, leadership, and workforce in culturally and linguistically appropriate policies and practices on an ongoing basis.	Sutter Health maintains online resources and communications on cultural & linguistic competency. Annual training is given to all Sutter employees to ensure knowledge/adoption of the components of organizational cultural competency, and why it is important to our patients, staff and organization. Additionally, CPMC Certified Interpreters will, on request, provide education/information on cultural beliefs and practices to further personalized care.	Title VI; mandated for agencies that receive federal funding	Completion of annual mandatory training for all employees is tracked and reported to managers; percentage of completed trainings are monitored.
Communication and Language Assistance:			
5. Offer language assistance to individuals who have limited English proficiency and/or other communication needs, at no cost to them, to facilitate timely access to all health care and services.	The Medical Center provides interpreter services at no cost to patients with Limited English Proficiency (LEP) or who are deaf or hard-of-hearing, in order to enhance effective communication and ensure access to health care information and services in accordance with Federal, State and Local regulations.	Title VI; mandated for agencies that receive federal funding	1.Number of activities on interpreting by language groups & interpreting modalities (in person, telephonic, remote video). 2. LEP census by campus. 3. Accuracy of LEP needs in the Sutter Electronic Health Record. 4. Daily activities of on-site language interpreters taking non pre-scheduled requests
6. Inform all individuals of the availability of language assistance services clearly and in their preferred language, verbally and in writing.	Individuals are informed regarding availability of language assistance services in their preferred language verbally as needed and in print. Print notices include those with our top 4 common languages(Chinese, Spanish, Russian & Tagalog), and Language Identifications instructions are in 20 common languages.	Title VI; mandated for agencies that receive federal funding	Regular review to ensure multi-language signage at key points throughout all campuses notifying patients of the availability of language assistance services.
7. Ensure the competence of individuals providing language assistance, recognizing that the use of untrained individuals and/or minors as interpreters should be avoided.	Individuals providing language assistance include Certified Medical Interpreters & Qualified Bilingual Staff. CPMC's Interpreter Services Department has programs that evaluate and ensure the language competency of our bilingual staff. A Medical interpreter is an individual who is fluent in English and in a second language or National Certified with the Registry of Interpreters for the Deaf (RID) in sign language. Use of minors, family members and untrained individuals are avoided.	Title VI; mandated for agencies that receive federal funding	1. Current information about Qualified Bilingual Staff (certified at Medical/Basic level by external independent agency) maintained and publicized on institutional intranet. 2. Quality assurance program in place to ensure competency of vendor in person interpreters. 3. Certified staff interpreters activities, efficiency and competency monitored regularly
8. Provide easy-to-understand print and multimedia materials and signage in the languages commonly used by the populations in the service area.	Signage provided in our common languages: Chinese, Spanish, Russian and Tagalog (at St Luke's)	Guideline	1. Staff interpreters round and audit the accuracy and adequacy of multi-lingual signs. 2. Multi-lingual Patient Satisfaction Surveys. 3. Multi-lingual essential communications.

Principal Standard: Engagement, Continuous Improvement, and Accountability:		Reference	Internal Monitoring/Metric(s)
		Guideline	
9. Establish culturally and linguistically appropriate goals, policies, and management accountability, and infuse them throughout the organization's planning and operations.	Appropriate department level goals & policies support management accountability to infuse Cultural & Linguistic elements in planning and operations.	Guideline	Administrative polices are updated/reviewed every three years and monitored by the Policy & Procedure Committee.
10. Conduct ongoing assessments of the organization's CLAS-related activities and integrate CLAS-related measures into measurement and continuous quality improvement activities.	Appropriate department level evaluations and patient surveys of CLAS related activities/measures are performed.	Guideline	Patient Satisfaction surveys are provided in preferred languages. Results of appropriate department level assessments reported to Senior Management.
11. Collect and maintain accurate and reliable demographic data to monitor and evaluate the impact of CLAS on health equity and outcomes and to inform service delivery.	Sutter EHR system collects/records demographic data and language needs of patients and department level assessments done as needed and care provided appropriately.	Guideline	Sutter Electronic Health Record generated LEP Census Reports made available by campus to all appropriate departments for assessment.
12. Conduct regular assessments of community health assets and needs and use the results to plan and implement services that respond to the cultural and linguistic diversity of populations in the service area.	CPMC conducts a tri-annual community health needs assessment in partnership with community based organizations, San Francisco Hospitals and the San Francisco Department of Public Health. CPMC works with SFHIP and through an annual implementation plan to respond to needs identified in the assessment. Additionally Interpreter Services periodically evaluate geographic language demographic & needs data as well as CPMC's LEP census reports and plan the provision of language assistance accordingly.	Guideline	The tri-annual community health needs assessment and annual implementation plans are submitted to the IRS and OSHPD and published on the CPMC public website. CPMC participates in SFHIP on an ongoing basis through the Steering Committee. Sutter Electronic Health Record generated LEP Census Reports made available by campus to all appropriate departments for assessment.
13. Partner with the community to design, implement, and evaluate policies, practices, and services to ensure cultural and linguistic appropriateness.	CPMC conducts a tri-annual community health needs assessment in partnership with community based organizations, San Francisco Hospitals and the San Francisco Department of Public Health. CPMC works with SFHIP and through an annual implementation plan to respond to needs identified in the assessment.	Guideline	The tri-annual community health needs assessment and annual implementation plans are submitted to the IRS and OSHPD and published on the CPMC public website. CPMC participates in SFHIP on an ongoing basis through the <u>Steering Committee</u> .
14. Create conflict and grievance resolution processes that are culturally and linguistically appropriate to identify, prevent, and resolve conflicts or complaints.	CPMC's Patient & Customer Relations Department has processes to handle complaints & grievances of all nature with commitment to service excellence and quality personalized care.	Recommendation	Cultural/diversity complaints tracked as an Event Type in our Online Occurrence Report system. All complaints and grievances are investigated. In compliance with CMS, grievances are acknowledge within 7 days and final response given within 30 days.
15. Communicate the organization's progress in implementing and sustaining CLAS to all stakeholders, constituents, and the general public.	Communicated through website, staff meeting and city-wide partnerships.	Recommendation	Communications works with Senior Management to broadcast updates through internal and external channels.